

SM ICG Holds Ninth 'Industry Day' Outreach Event in Miami

The Safety Management International Collaboration Group (SM ICG), a group of 18 aviation regulatory bodies, held its ninth semi-annual Industry Day event with representatives from 24 United States (U.S.) aviation industry organizations on November 15, 2016 in Miami, Florida. This event marks the second opportunity for U.S. aviation service providers to hear directly from authorities that are working together and for those authorities to receive feedback on SM ICG products. The full day session, hosted by the Federal Aviation Administration (FAA), included eight presentations and an open discussion on safety management system (SMS) implementation in the U.S.

The SM ICG was established in 2009 to promote a common understanding of safety management principles and requirements, facilitating their application across the international aviation community. Since its formation, the group has published 22 products and several have been translated into French, German, Portuguese, and Spanish. In recent years, the SM ICG has increased outreach to the greater international aviation community. The inaugural Industry Day event was held in Ottawa, Canada in 2012 with subsequent events held in The Hague, Netherlands, Seattle, Washington, USA, Bern, Switzerland, and Rio de Janeiro, Brazil, Cologne, Germany, Vancouver, Canada, and Rome, Italy.

Steven Gottlieb, Acting Director, Accident Investigation and Prevention at the FAA, welcomed industry participants, "I am interested to hear how SM ICG products influence your work. I am grateful to be here to share lessons learned and to hear from you." After opening remarks, Don Arendt, Senior Technical Advisor for Safety Management in the FAA Flight Standards Service, and Mike Reinert, System Performance and Development Branch Manager in the FAA Aircraft Certification Service, provided an overview of SMS rulemaking and voluntary implementation programs in the U.S. Eight industry representatives (Callie Choat, American Airlines; Ed Stockhausen, Metro Aviation Inc.; Armando Martinez, Miami Air; Russ Lawton, Air Charter Safety Foundation (ACSF); Maggie Geraghty, FAA Air Traffic Organization (ATO); Doug Biggs, Boeing; Scott Harris, Bell Helicopter Textron; and David Chapel, GE Aviation) presented their experiences with SMS implementation. Those briefings and speaker biographies are available for download at [http://www.aviationsafetywiki.org/index.php/Industry Day - November 2016](http://www.aviationsafetywiki.org/index.php/Industry_Day - November_2016).

Industry Day participants discussed SMS implementation in their organizations. Topics included: managing risk during large organizational changes, building/enhancing SMS in part 135 organizations through voluntary programs, the importance of getting involved in the regulator's rulemaking process, SMS in design and manufacturing organizations, the role of QMS, integrated safety management, safety dashboards for management, and how to achieve a positive safety culture.

Dennis Ofstedahl, Manager of SMS and Internal Evaluation Program (IEP) at Endeavor Air enthusiastically praised SM ICG products, "We really, really appreciate the work you have done. As we developed our SMS, we have had information from the FAA and we have used SM ICG material. You have developed really solid stuff and it has help us a lot at Endeavor Air."

On behalf of SM ICG Chair Rosalie Kamp, Civil Aviation Safety Inspector in Technical Program and Evaluation at Transport Canada, Amer Younossi, Deputy Division Manager, Safety Management and Research Planning Division at the FAA, thanked industry participants, concluding "This group started when we recognized that U.S. industry was concerned about having to meet multiple sets of SMS requirements in order to operate in different countries. We decided to start collaborating with other aviation authorities. Participation is voluntary; everyone in this group wants to contribute and we believe it is the right thing to do for our countries and for the global aviation community. Thank you for sharing your experience with us today. We welcome your feedback so that our products will be useful to the global aviation community."

Send Feedback

The SM ICG welcomes your feedback. For further information regarding the SM ICG or to provide feedback on SM ICG products, please contact [Régine Hamelijnck](#), [Amer Younossi](#), or [Jacqueline Booth](#).



This paper was prepared by the Safety Management International Collaboration Group (SM ICG). The purpose of the SM ICG is to promote a common understanding of Safety Management System (SMS)/State Safety Program (SSP) principles and requirements, facilitating their application across the international aviation community. In this document, the term “organization” refers to a product or service provider, operator, business, and company, as well as aviation industry organizations; and the term “authority” refers to the regulator authority, Civil Aviation Authority (CAA), National Aviation Authority (NAA), and any other relevant government agency or entity with oversight responsibility.

The current core membership of the SM ICG includes the Aviation Safety and Security Agency (AES) of Spain, the National Civil Aviation Agency (ANAC) of Brazil, the Civil Aviation Authority of the Netherlands (CAA NL), the Civil Aviation Authority of New Zealand (CAA NZ), the Civil Aviation Authority of Singapore (CAAS), Civil Aviation Department of Hong Kong (CAD HK), the Civil Aviation Safety Authority (CASA) of Australia, the Direction Générale de l'Aviation Civile (DGAC) in France, the Ente Nazionale per l'Aviazione Civile (ENAC) in Italy, the European Aviation Safety Agency (EASA), the Federal Office of Civil Aviation (FOCA) of Switzerland, the Finnish Transport Safety Agency (Traf), the Irish Aviation Authority (IAA), Japan Civil Aviation Bureau (JCAB), the United States Federal Aviation Administration (FAA) Aviation Safety Organization, Transport Canada Civil Aviation (TCCA), United Arab Emirates General Civil Aviation Authority (UAE GCAA), and the Civil Aviation Authority of United Kingdom (UK CAA). Additionally, the International Civil Aviation Organization (ICAO) is an observer to this group.

Members of the SM ICG:

- Collaborate on common SMS/SSP topics of interest
- Share lessons learned
- Encourage the progression of a harmonized SMS
- Share products with the aviation community
- Collaborate with international organizations such as ICAO and civil aviation authorities that have implemented or are implementing SMS

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SM ICG products can be found on SKYbrary at: <http://bit.ly/SMICG>

