

# INTERLAB SIMULATIONS



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# Safety culture and errors

**ATM is so complex and brittle, that even smallest failures or mistakes could result in catastrophic dimensions.**

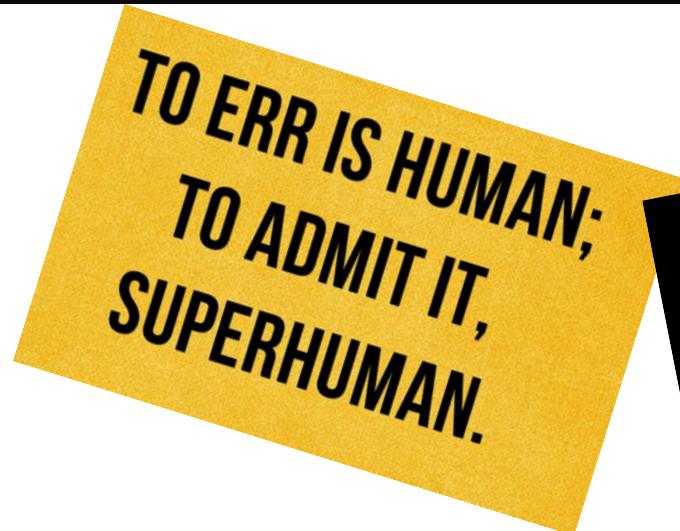
**Safety Culture is about confining the effects of mistakes, lapses or failures to a minimum and to avoid a breakdown of the system.**



# Errors, mistakes...violation in context



To err is human; to forgive, divine.  
(Alexander Pope)



## Even....VIOLATIONS

**VIOLATION**



# SITUATION

Reflect the ATC context : Complex, dynamic, stressful, changing workload, need to plan...

Neutralize the impact of level of expertise  
centred on behaviours



# Status of errors, resilience, ETTO, just culture



# Session process:

1. Briefing
2. simulation
3. Self reflection
4. Plan and improve



## ERROR Management

- Strategy
- recovery
- support.
- Resilience
- ...

## Behaviour towards best performance:

- In communication
- In Situation awareness
- In leadership
- In planning
- ...



# Let's practice

