



GREETINGS!

Welcome to this 25th edition of HindSight magazine. I have read this publication for many years. Under the Editorship of Tzvetomir Blajev, HindSight has grown into a world-class magazine, distributed to over 6000 people in paper form, and many thousands more electronically. I see three ingredients that make HindSight unique. The first is a focus on the operational safety of air traffic services. The second is a main readership of controllers and pilots. The third is a mix of articles from both front-line operators and those who seek to support the vital work of front-line operators. I am in the latter category. In the summer of 1997 I joined NATS as a human factors specialist, working on incident analysis, safety assessment, technology design, and real-time simulation. In the 20 years since, I have had the pleasure to meet many hundreds of you who may well be reading this issue, in ops rooms, simulators, meetings and workshops. You have taught me almost all of what I know about this industry and your work. I hope that HindSight continues to help you to create safety in your daily work. I always enjoy hearing from you, so please get in touch with any thoughts that you have about your magazine: HindSight.

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