

Safety Culture - Leading From the Top

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President of the Avinor group

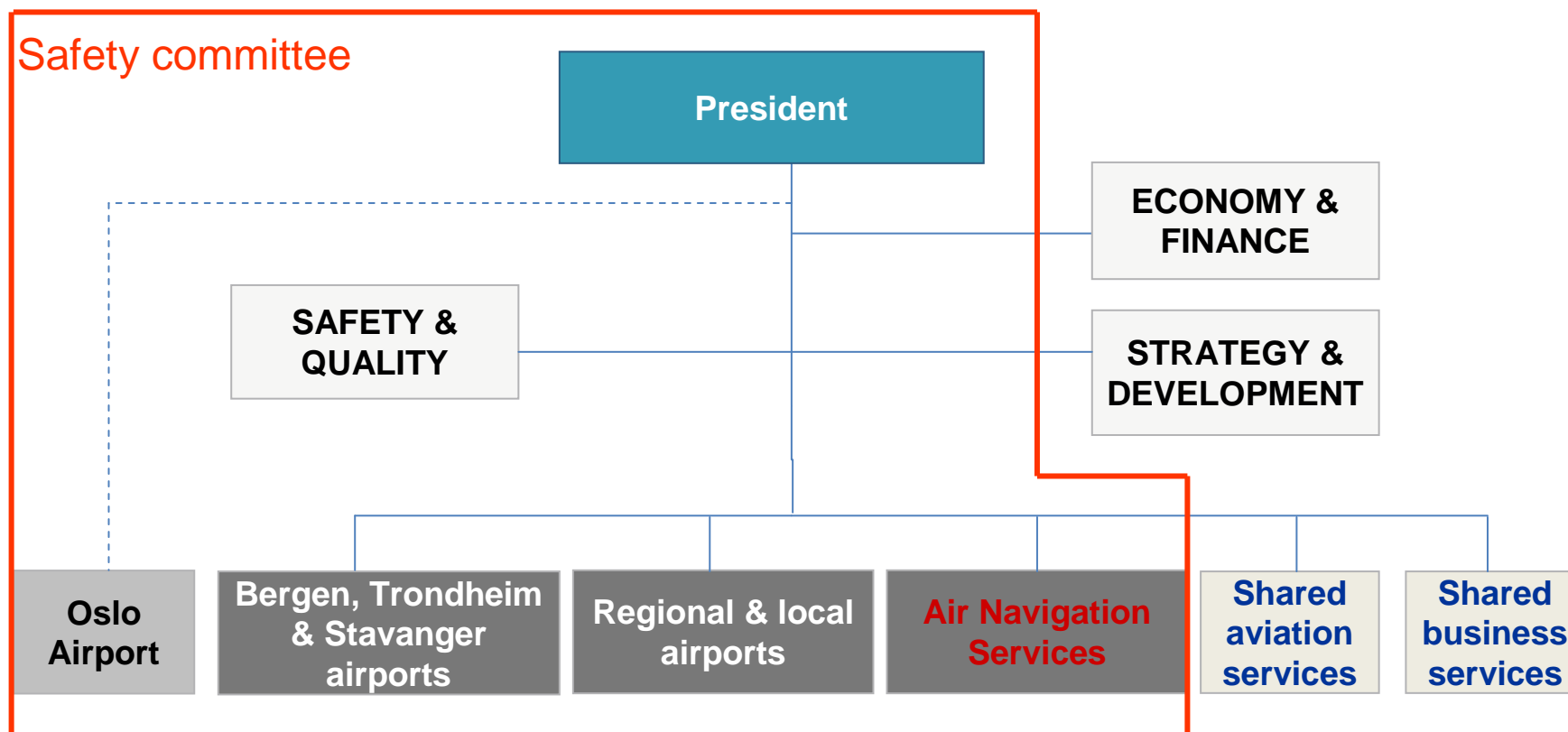


Headlines

- Organisation
- Safety Culture Strategy
- Safety Culture Evolution
- Leading from the top
- Benefits
- Conclusion



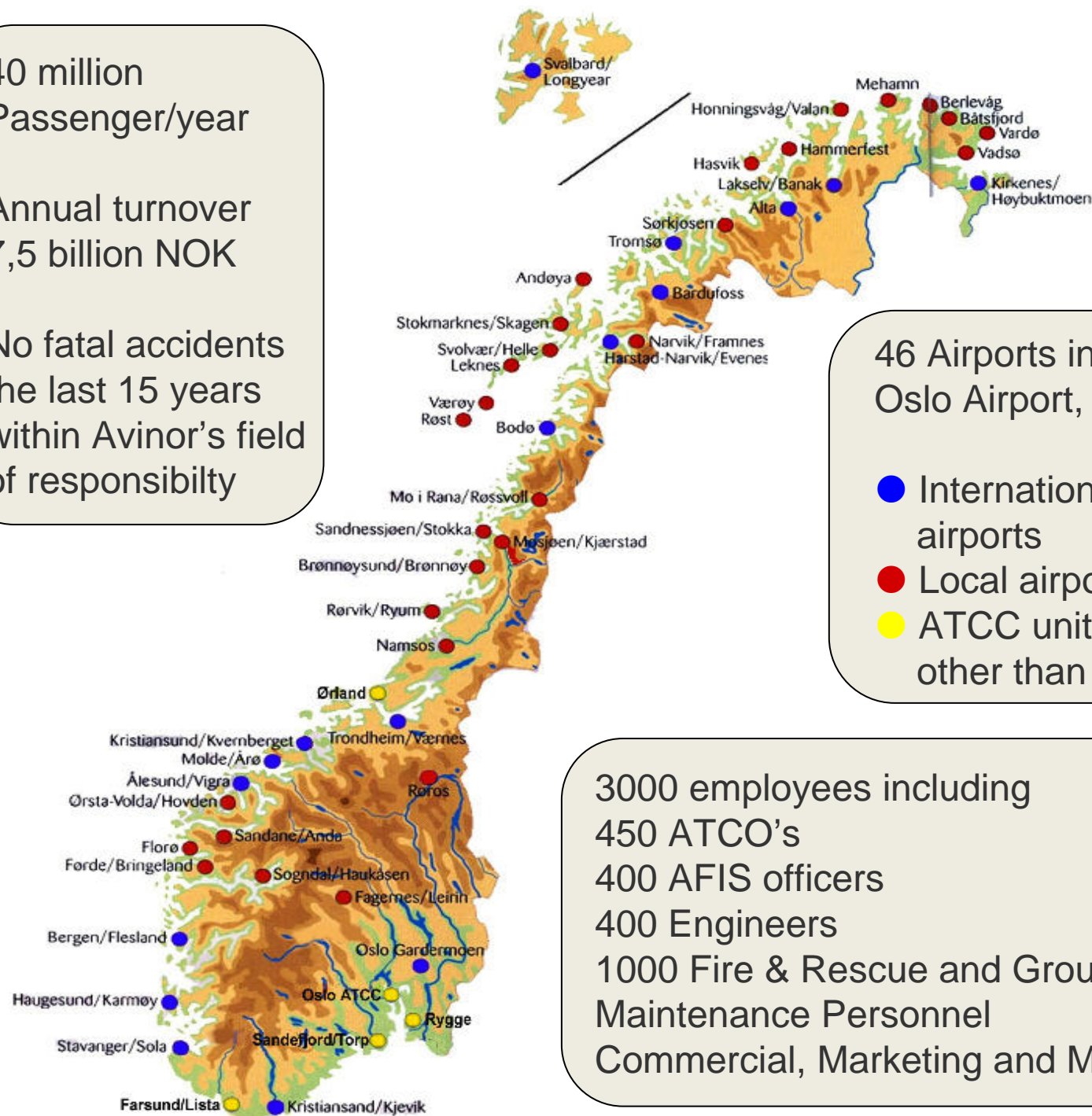
Avinor



40 million
Passenger/year

Annual turnover
7,5 billion NOK

No fatal accidents
the last 15 years
within Avinor's field
of responsibility



46 Airports incl
Oslo Airport, Gardermoen

- International/Regional airports
- Local airports
- ATCC units and TWRs at other than Avinor airports

3000 employees including
450 ATCO's
400 AFIS officers
400 Engineers
1000 Fire & Rescue and Ground Operation/
Maintenance Personnel
Commercial, Marketing and Management staff

Safety Culture Strategy

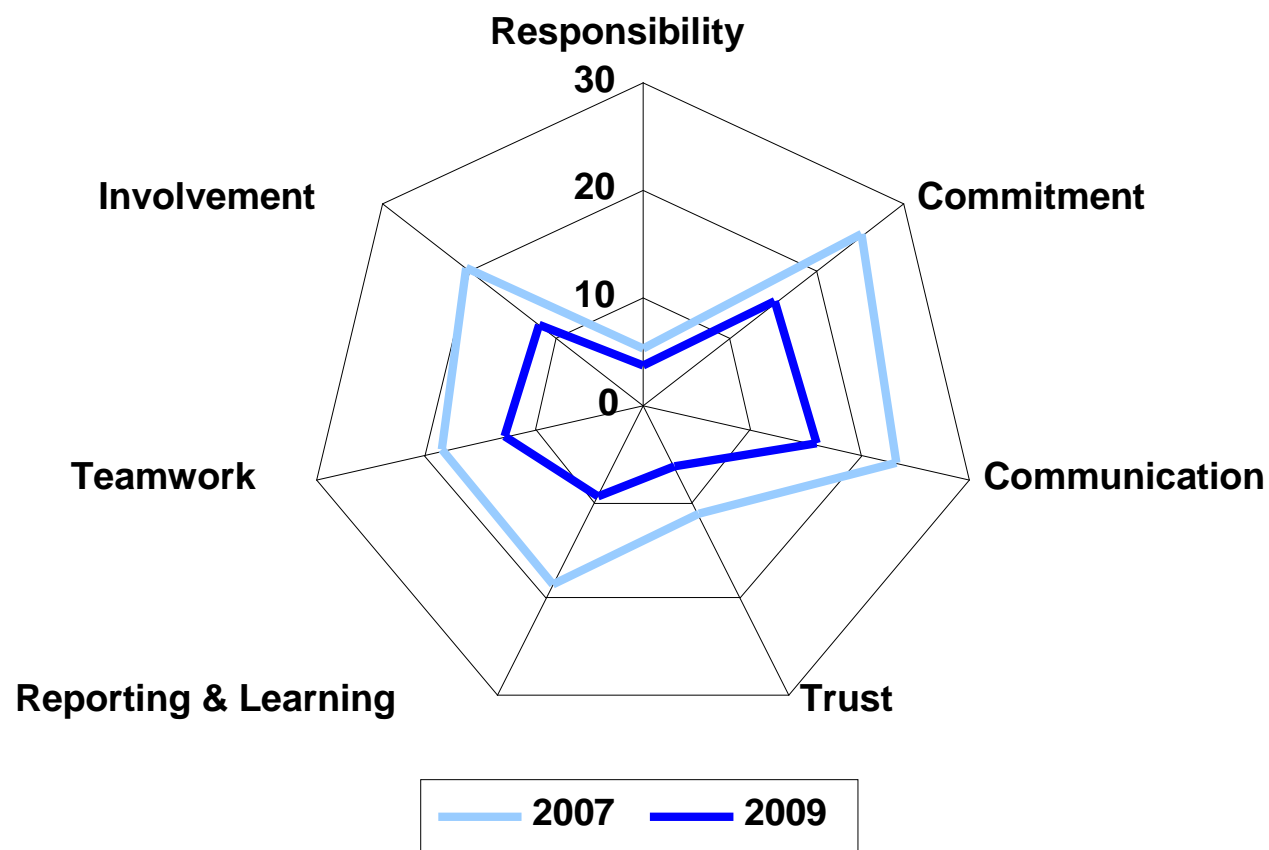
- Corporate safety plan 2007 – “Improve safety culture”
- First safety culture assessment 2007
 - Action plan
 - Safety culture campaign – travelling Norway
- Second safety culture assessment 2009
 - Action plan.



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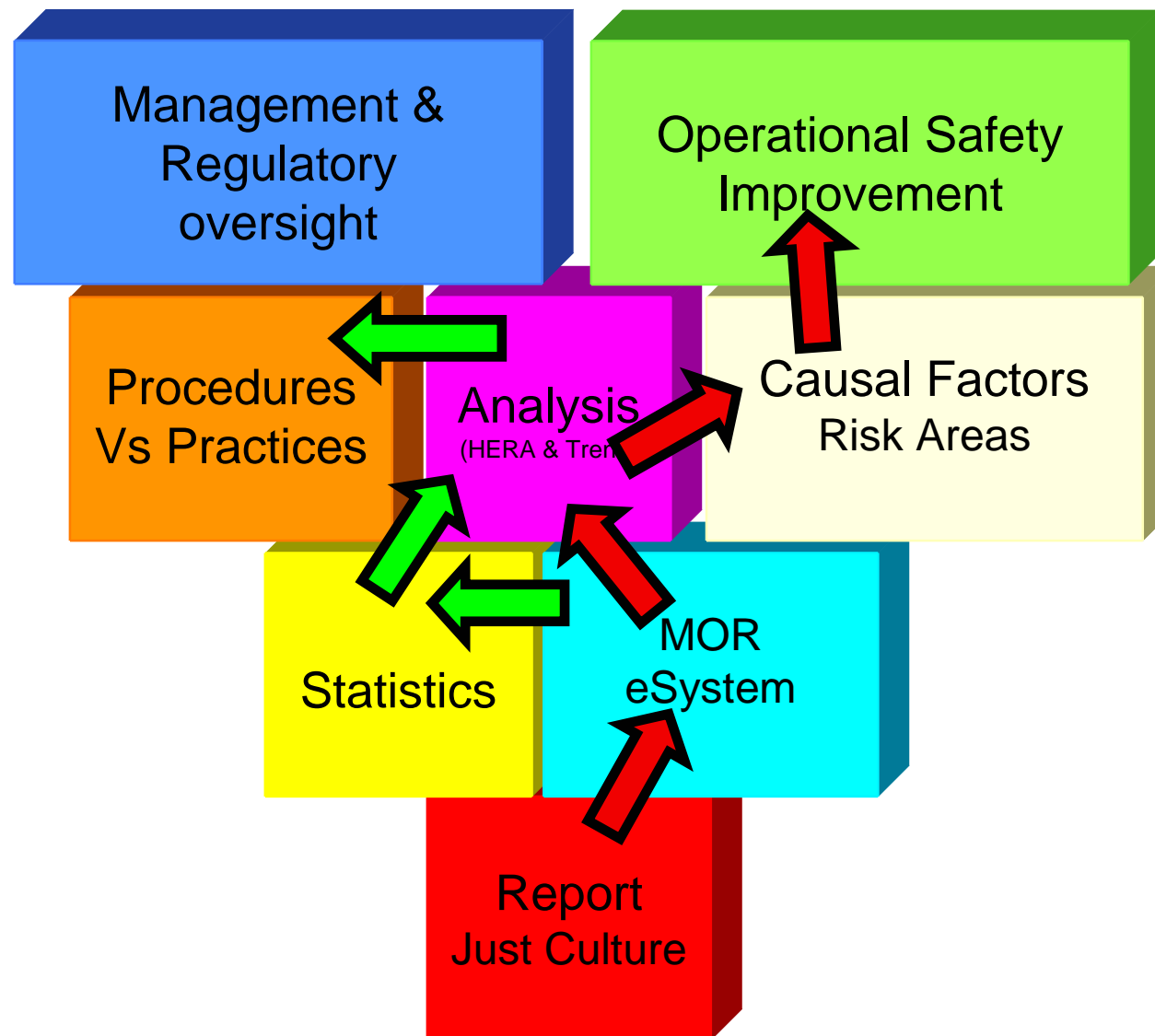
Safety Culture Evolution



Safety Culture from the Top in Everyday Work



Safety Improvement Process

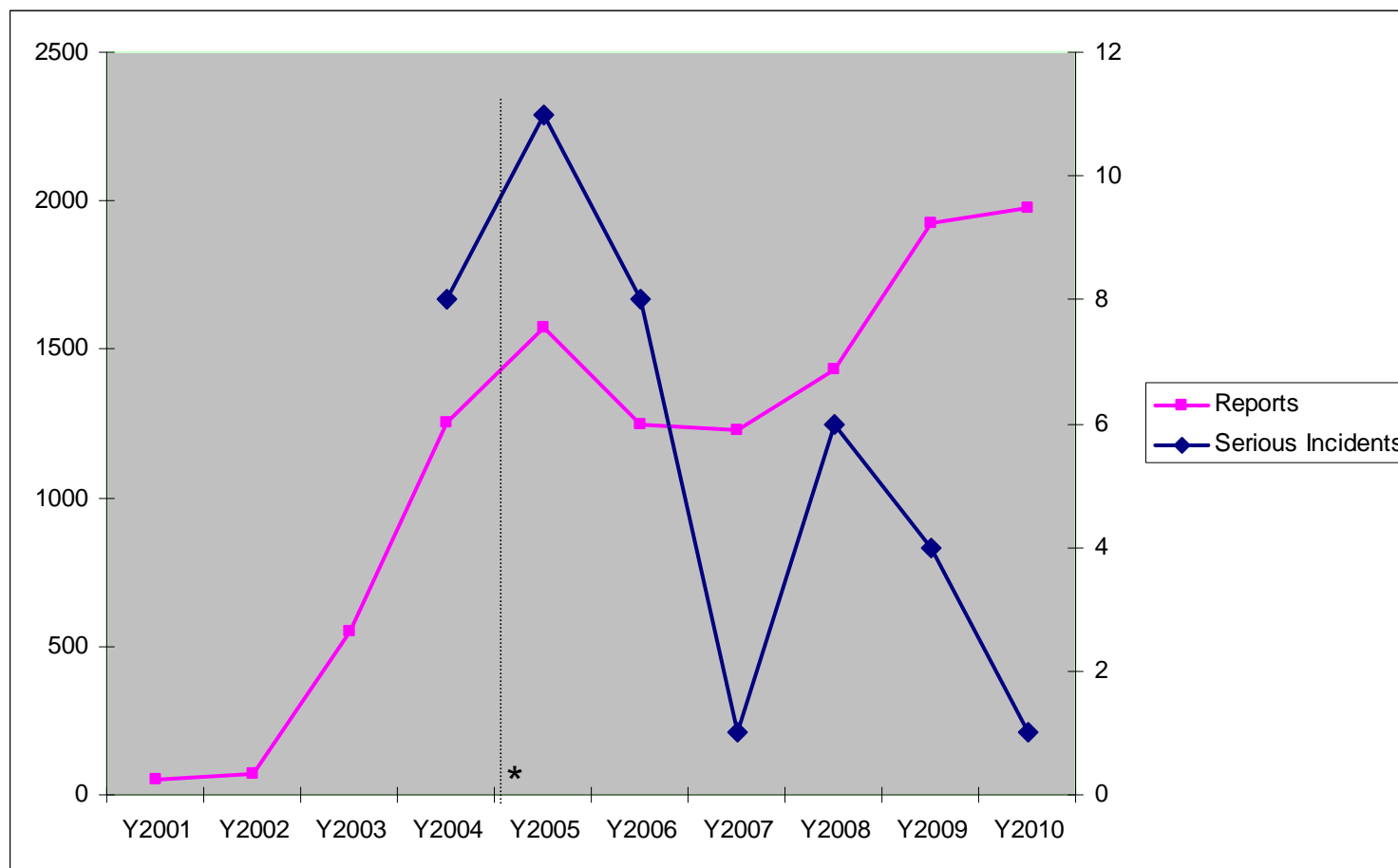


Safety Culture in Everyday Work

- Safety an integral part of the business
- Genuine interest in safety -> good role model
- Building competence – influencing behaviour
- Communication
 - Active dialog with owner and authorities
 - Cultivate dialogue with staff
 - Public exposure
- Building reporting culture/trust
- Sharing lessons learned -> good leadership behaviour.



Occurrence Reports vs Serious Incidents



* New classification scheme in 2005

What does Safety Culture Give You?

- More competent organisation
- Understanding the overall system
 - Improved reporting
- Best possible risk-picture
 - Improved decision making
 - Safer operations
- A good Safety Culture often influence a good overall business culture.



No Need to be a Safety Superman



- *Walk the talk*
- *Communicate on all levels*
- *Involve*
- *Be visible.*

Thank you!