



GOBIERNO  
DE ESPAÑA

MINISTERIO  
DE FOMENTO

ENAIRe



EUROCONTROL



DFS Deutsche Flugsicherung

Mr. Ángel Luis Arias Serrano  
ENAIRe CEO





# Welcome...and ...Thank you!

- ✈ To AESA
- ✈ To EUROCONTROL and DFS
- ✈ To all speakers
- ✈ To staff representatives and professional associations of ATCOs
- ✈ To all participants and ...specially to our ENAIRe team





2,1

Million flights

2,2

Airspace (million square kms)

300

Million passengers

5

ACCs

4.000  
professionals

2.000

Air traffic controllers

600

Maintenance staff

200

Engineering personnel

200

Operations personnel

800

Service personnel

# ENAIRe Flight Plan 2020

Driving the organizational and cultural transformation of **SAFETY FIRST** ENAIRe

## Our Vision

*"Leading a safe, efficient, high quality and environmental friendly Air Navigation Services in a global and competitive sector with people at the center of organizational life"*

## VALUES

SOCIAL  
COMMITMENT



CUSTOMER  
ORIENTATION



TEAMWORK



TRANSPARENCY  
AND GOOD  
GOVERNANCE

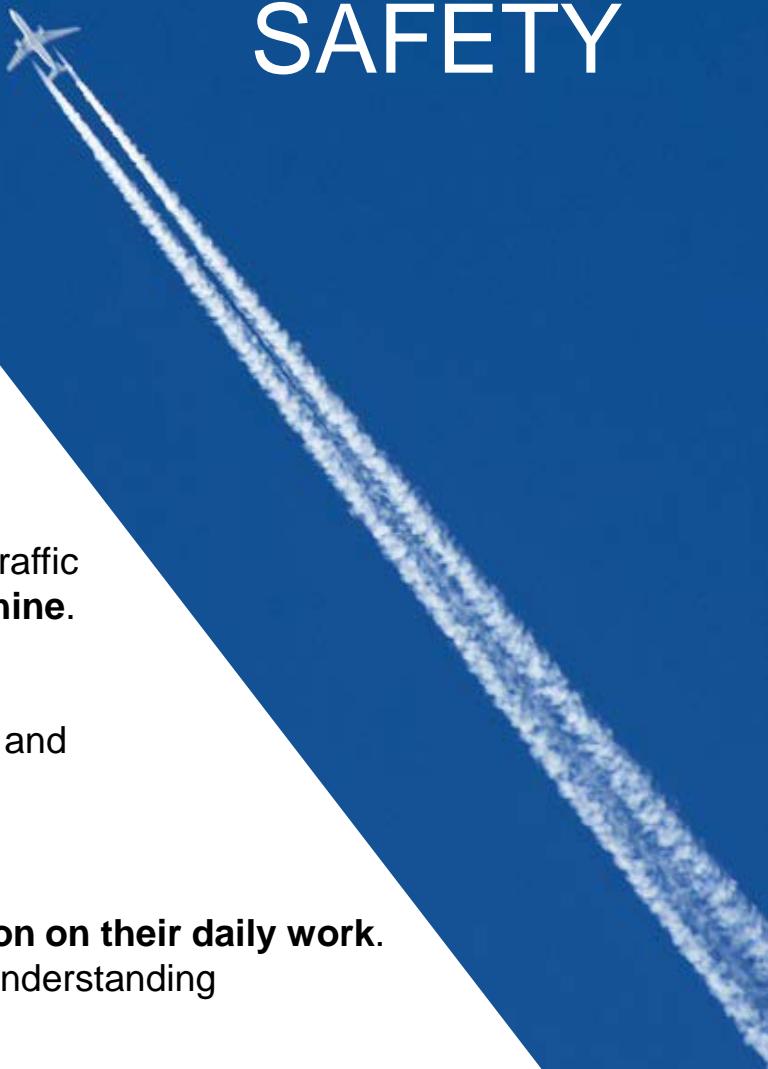


PROACTIVE  
INNOVATION



# PEOPLE CREATE SAFETY

- ✓ **Safety** is our **number 1 priority** and **human factors** a key driver in support of robust daily operations.
- ✓ Our professionals are **our greatest asset** and a **crucial element of the system** when guaranteeing operations: they need to be **cherished and protected**.
- ✓ The **increasing automation** in aviation and especially in Air Traffic Control is **changing the interaction between man and machine**.
- ✓ **Innovation in technology** is increasing at an enormous pace and automation is **constantly evolving**.
- ✓ We need to understand and facilitate the **impact of automation on their daily work**. I am sure this **conference** will help us to have shared better understanding



*Although it may be contradictory, I believe that to have a greater automation we will need a greater humanization.*

Again, welcome and thank you!

I wish you all a very fruitful and useful meeting !