

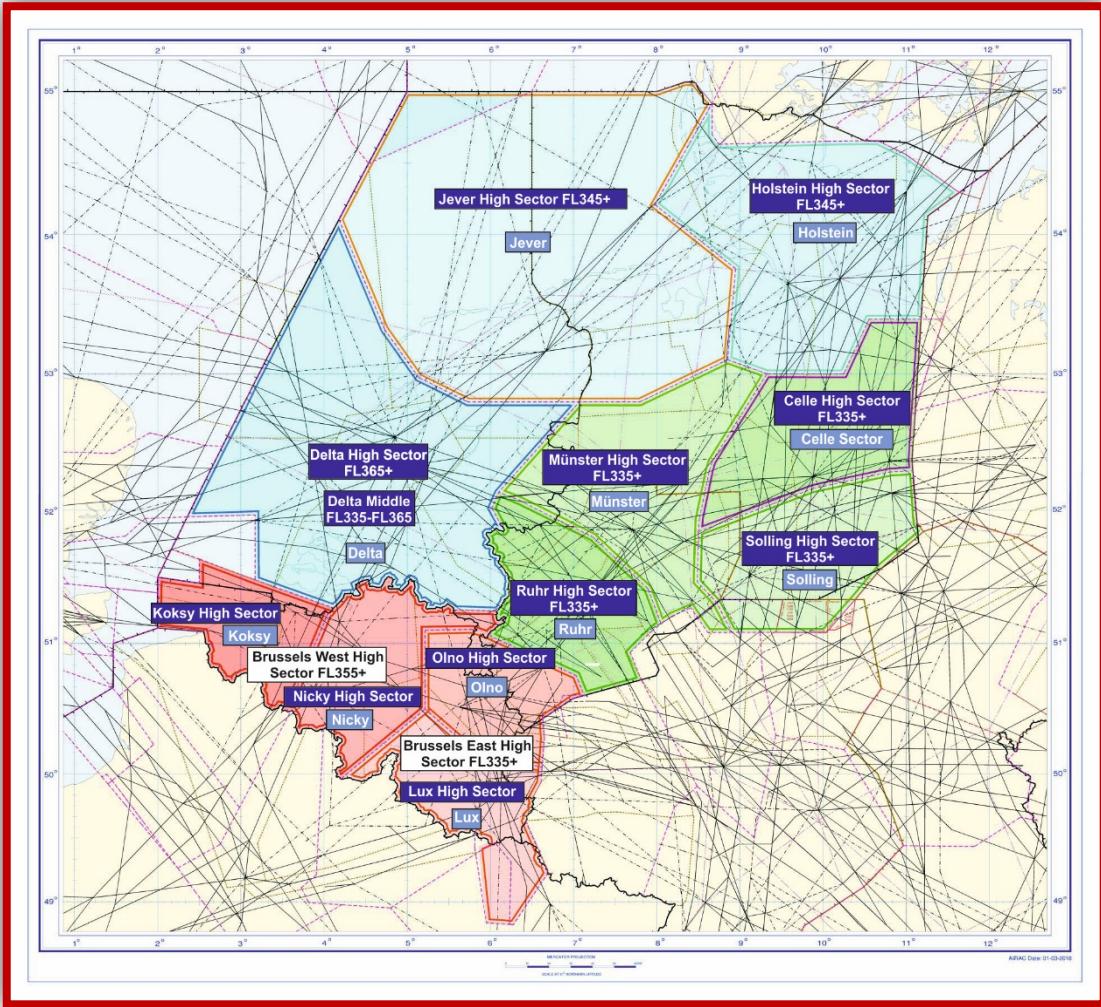
EUROCONTROL Maastricht Upper Area Control Centre OPS & Automation Strategy

3 October 2019

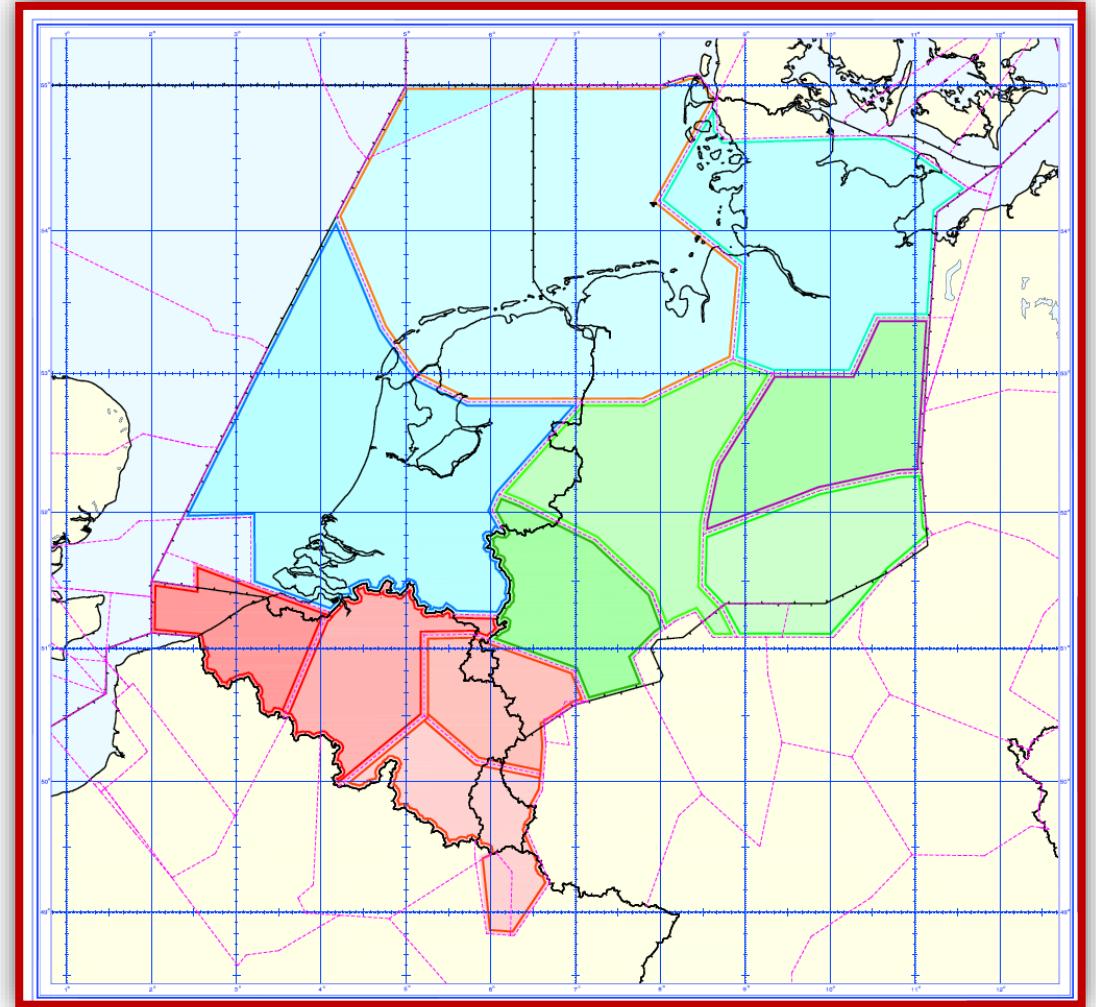
*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



Cross-border sectors



Functional boundaries

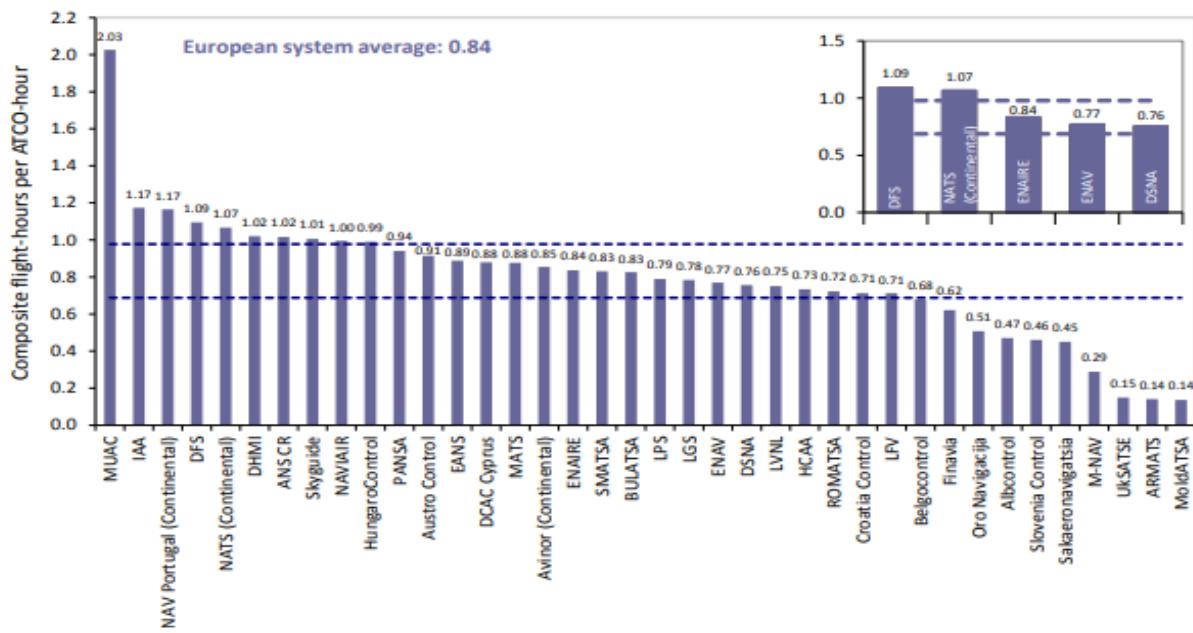


Some fast facts



- Real en-route cost per service unit has fallen by **17%** in real terms from 2012 to 2017
- **185 million** passengers are transported safely across MUAC airspace each year
- On busy days, MUAC controls up to **5,700** aircraft
- **80%** of MUAC's traffic is climbing and descending (not traffic purely on overflights)

MUAC Performance: Record productivity



- MUAC ATCO productivity is the highest in Europe
- Both ATCO and sector productivities are at a **record high** at MUAC

Automation Strategy: Vision & Objectives

*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



The study into automation (2017)

Findings:

- no systematic **System** but **product** development
- no dedicated focus on **automation**
 - the further we automate the **more challenges** arise
- **myth?** piecemeal automation → full automation





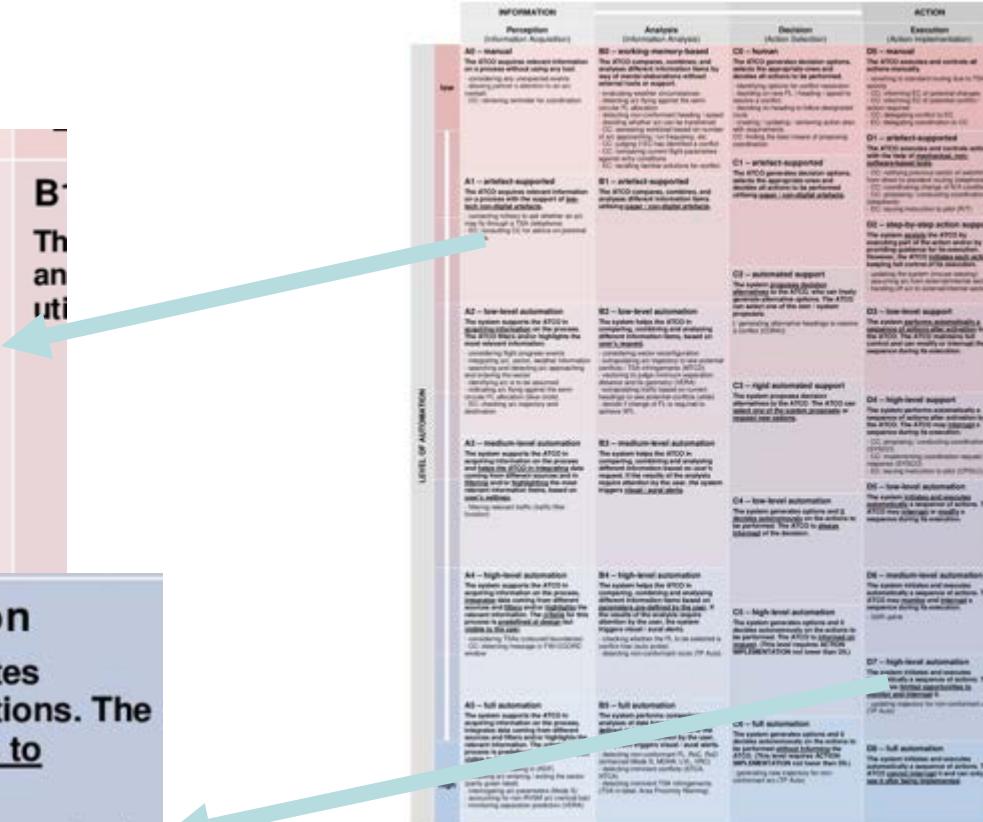
Level of Automation Taxonomy (amended; based on SESAR Report)

| LEVEL OF AUTOMATION | INFORMATION | | | ACTION |
|---------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | Perception | Analysis | Decision | |
| low | manual | working-memory-based | human | manual |
| | artefact-supported | artefact-supported | | artefact-supported |
| | low-level automation | low-level automation | | step-by-step support |
| | medium-level automation | medium-level automation | rigid automated support | low-level support |
| | high-level automation | high-level automation | | high-level support |
| | full automation | full automation | | low-level automation |
| | | | high-level automation | medium-level automation |
| | | | | high-level automation |
| | | | full automation | full automation |



Level of Automation at MUAC (2018)

| A1 – artefact-supported The ATCO acquires relevant information on a process with the support of <u>low-tech non-digital artefacts</u>. | |
|--|---|
| <ul style="list-style-type: none"> - contacting military to ask whether an a/c may fly through a TSA (telephone) - EC: consulting CC for advice on potential conflicts | B1 – artefact-supported The ATCO acquires relevant information on a process with the support of <u>low-tech non-digital artefacts</u>. |
| D7 – high-level automation The system initiates and executes automatically a sequence of actions. The ATCO has <u>limited opportunities to monitor and interrupt</u> it. | |
| <ul style="list-style-type: none"> - updating trajectory for non-conformant a/c (TP Auto) | |





Level of Automation at MUAC (2018)

| | INFORMATION | | | ACTION | |
|---------------------|-------------------------|-------------------------|----------|-------------------------|-------------------------|
| | Perception | Analysis | Decision | Execution | |
| LEVEL OF AUTOMATION | low | high | low | high | high |
| low | manual | working-memory-based | human | manual | |
| | artefact-supported | artefact-supported | | artefact-supported | |
| | low-level automation | low-level automation | | automated support | low-level support |
| | medium-level automation | medium-level automation | | rigid automated support | high-level support |
| | high-level automation | high-level automation | | low-level automation | low-level automation |
| | full automation | full automation | | high-level automation | medium-level automation |
| | | | | | high-level automation |
| | | | | | full automation |

 : current tasks



Paths to Full Automation

| Stage | Path A | Path B |
|--|---|--------|
| I. Human-Centred Automation <ul style="list-style-type: none"> • human decision making accelerated by automated tools • moderately automated, cooperative System • developed with the extensive involvement of end users | | |
| II. Technology-Centred Automation <ul style="list-style-type: none"> • highly automated decision making • monitored by operators • developed without a sufficient consideration of operator needs |  | |
| III. Full Automation <ul style="list-style-type: none"> • completely autonomous System (automated decision making) • supervised by the system itself and a few system engineers • developed by engineers for engineers | | |

Path A:
The **gradual** allocation of more and more functions to automation in all environments – which renders Stage II inevitable.

Path B:
Stage II is circumvented by the early implementation of full automation in a constrained environment which is then **gradually** expanded





Layers in the MUAC Automation Strategy

Vision

*MUAC aims for a **paradigm shift (Path B)** in automation in all areas to manage future demands by improving capacity and productivity, assuring safety, and keeping staff engaged in critical decision making.*



Objectives

- Obj1 Fully automated pre-tactical phase + Automation Principles
- Obj2 Automated decision making and execution support for **complex** tactical scenarios
- Obj3 Fully automated separation assurance in the basic tactical scenarios + Design Principles

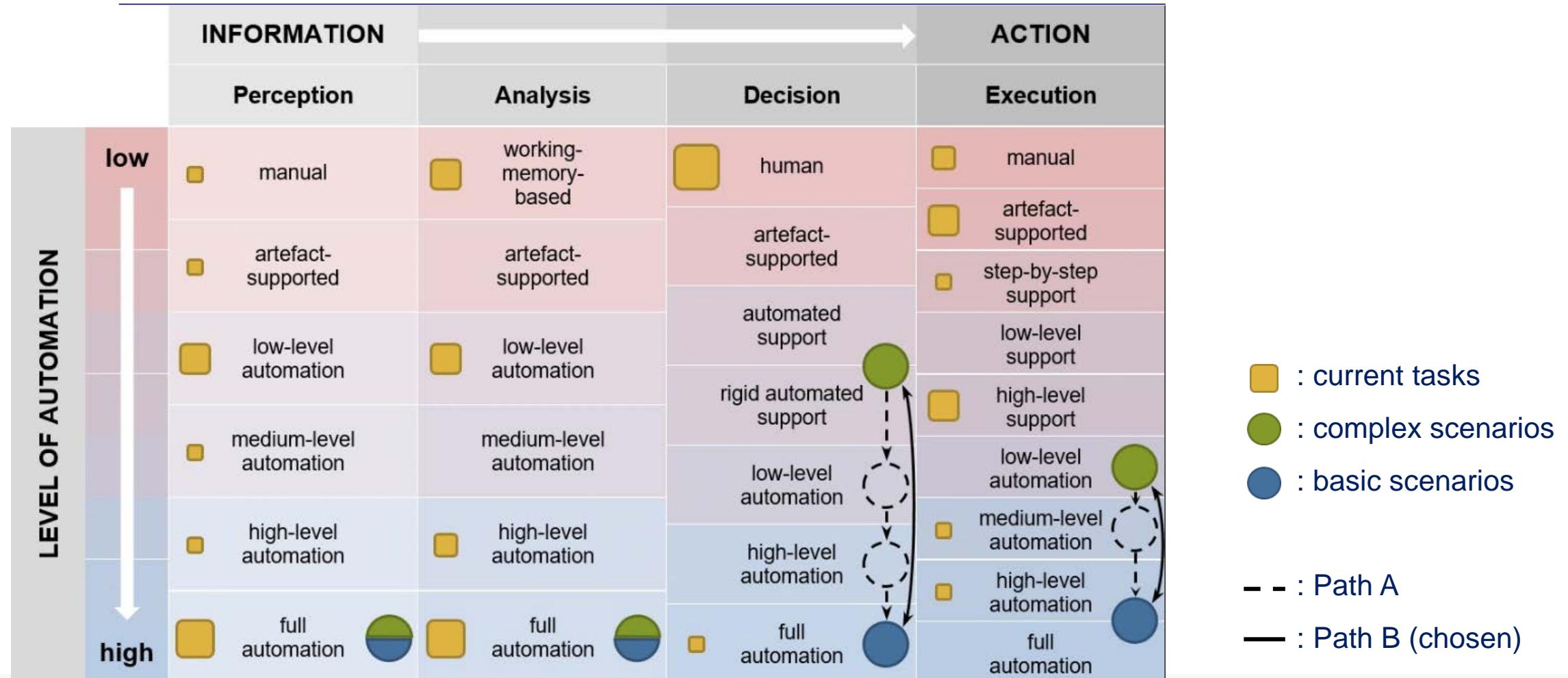
Implem.



A2A (TPI), FLOGOS, BvsC, ARGOS

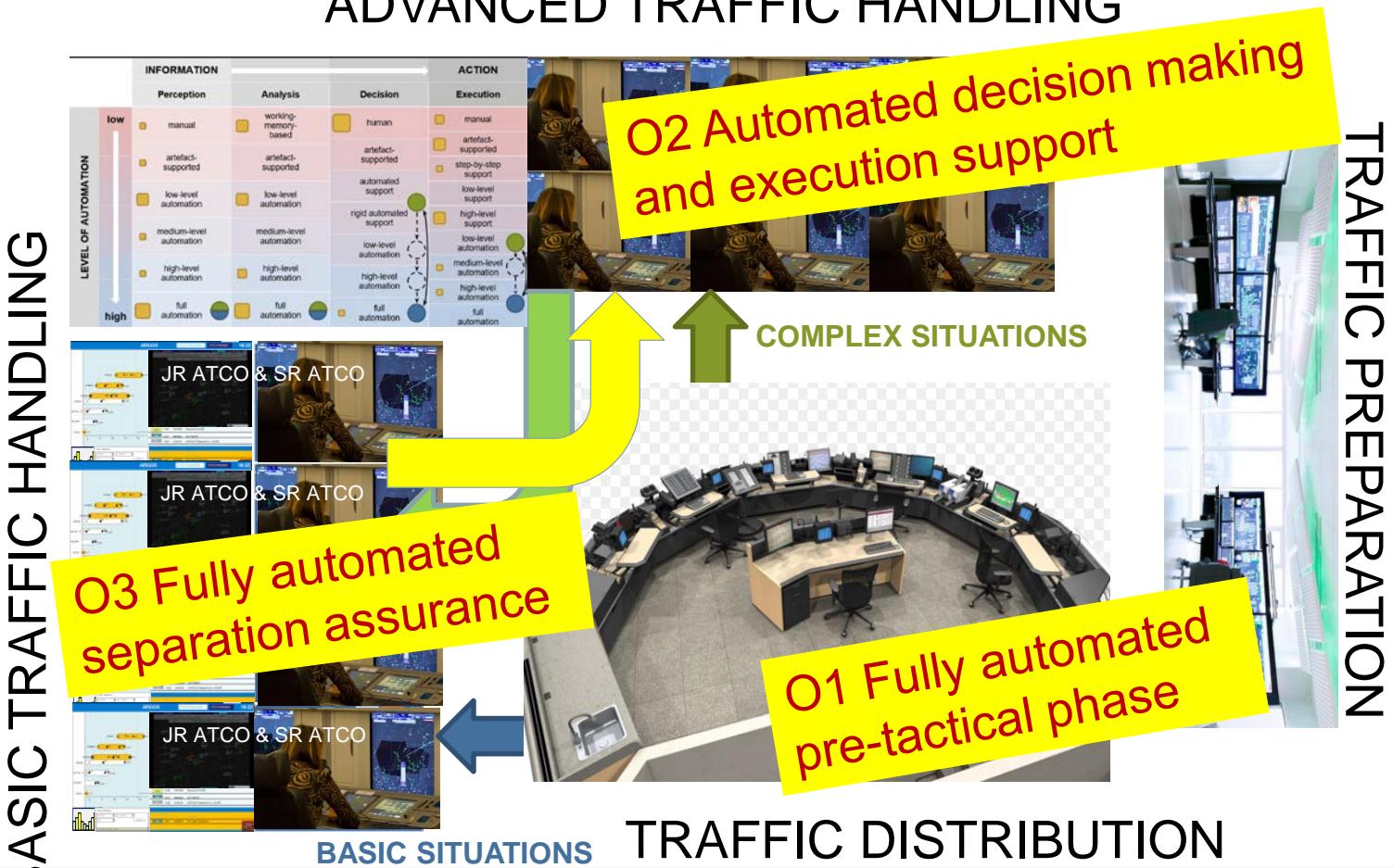


MUAC LoAT & Automation Ambitions



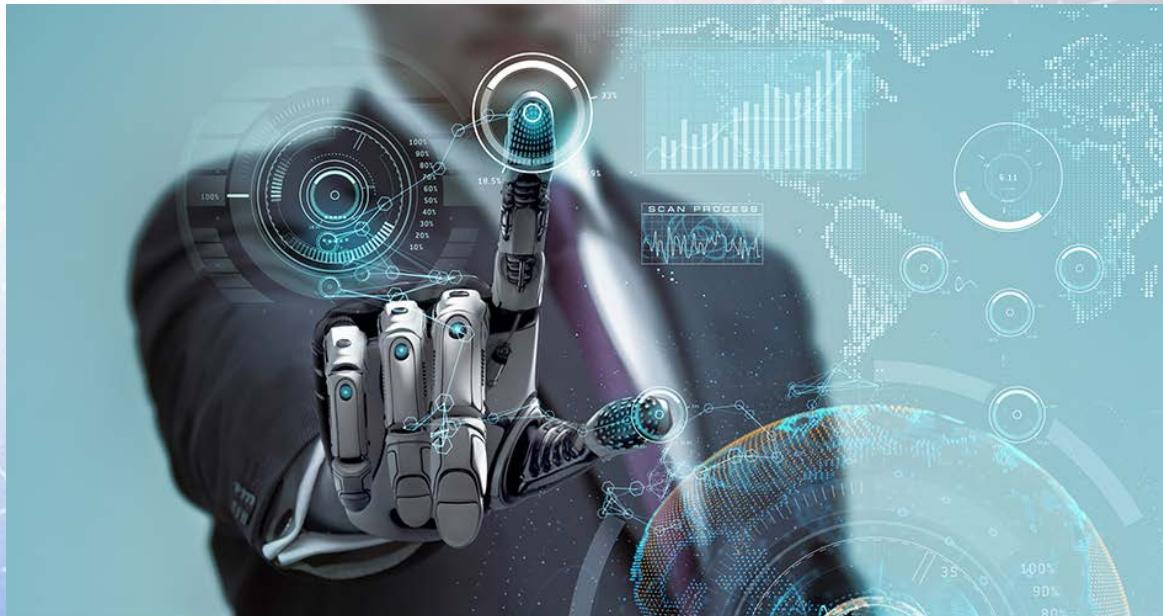
ConOPS 12 December 2028

ADVANCED TRAFFIC HANDLING



Automation Strategy: Implementation

*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



Main ongoing activities

O1: Fully automated pre-tactical phase

- CSS Task Analysis → ATFCM/ACM Roadmap (including TPI)
- FLOGOS → Augment ATFCM through ML technics (CfT to be launched)

O2: Automated decision making and execution support for complex traffic

O3: Fully automated separation assurance in the basic traffic

- BvsC study: What is basic traffic and what is not?
- Experimental implementation: ARGOS



Experimental ARGOS

Spark: Build a system so that I can do ATC at night (01:00-03:00)

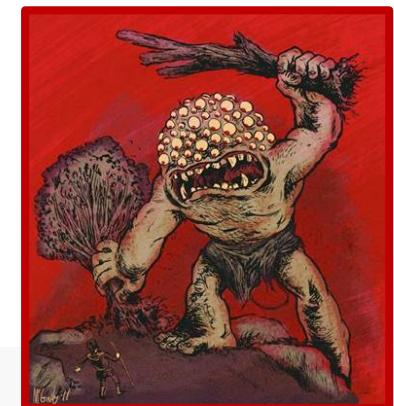
Goal: Fully automated ATC System in perfect environment, basic traffic

Idea: Automate basic, and find ways to support ATCOs in complex traffic

- DCT to Exit Point
- Climb to TFL ASAP – DESCEND to TFL ALAP
- MUST BE Conflict free (0 = 5, 1 = 5.5, 8 = 6.5)
- Sequencing at exit
- Stay in sector
- Must climb/descend
- Variable look-ahead-time

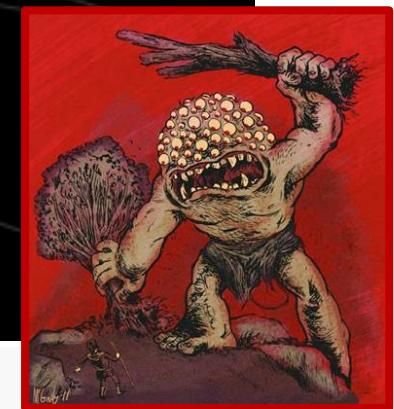
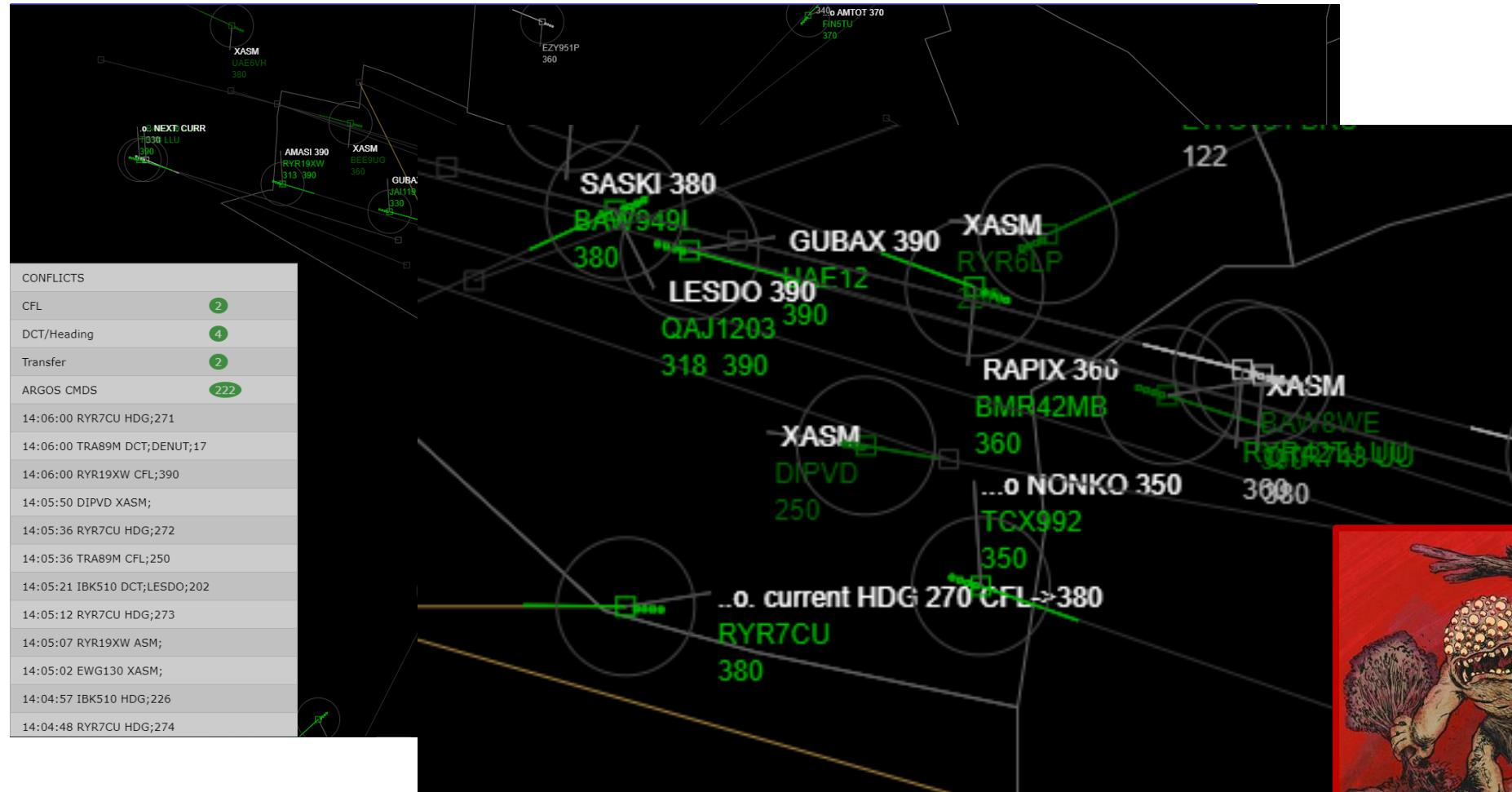
Stability

Auto ATCO / Auto Pilot Mode
(with random delay)
WIP: Semi-AUTO ATCO





ARGOS v0.1

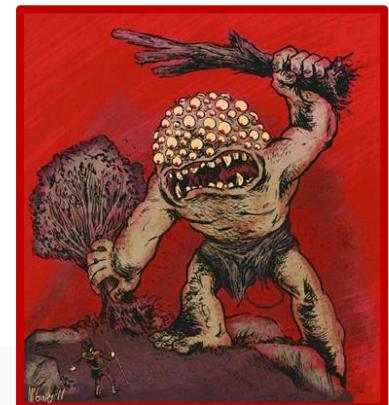




ARGOS v0.2

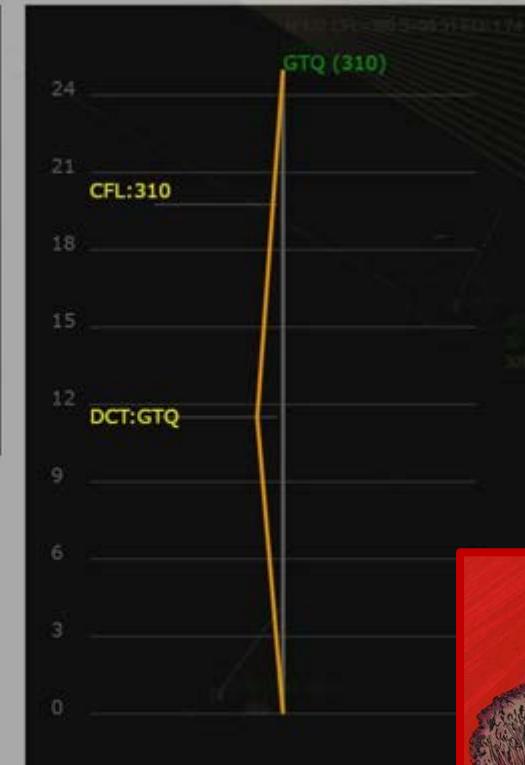
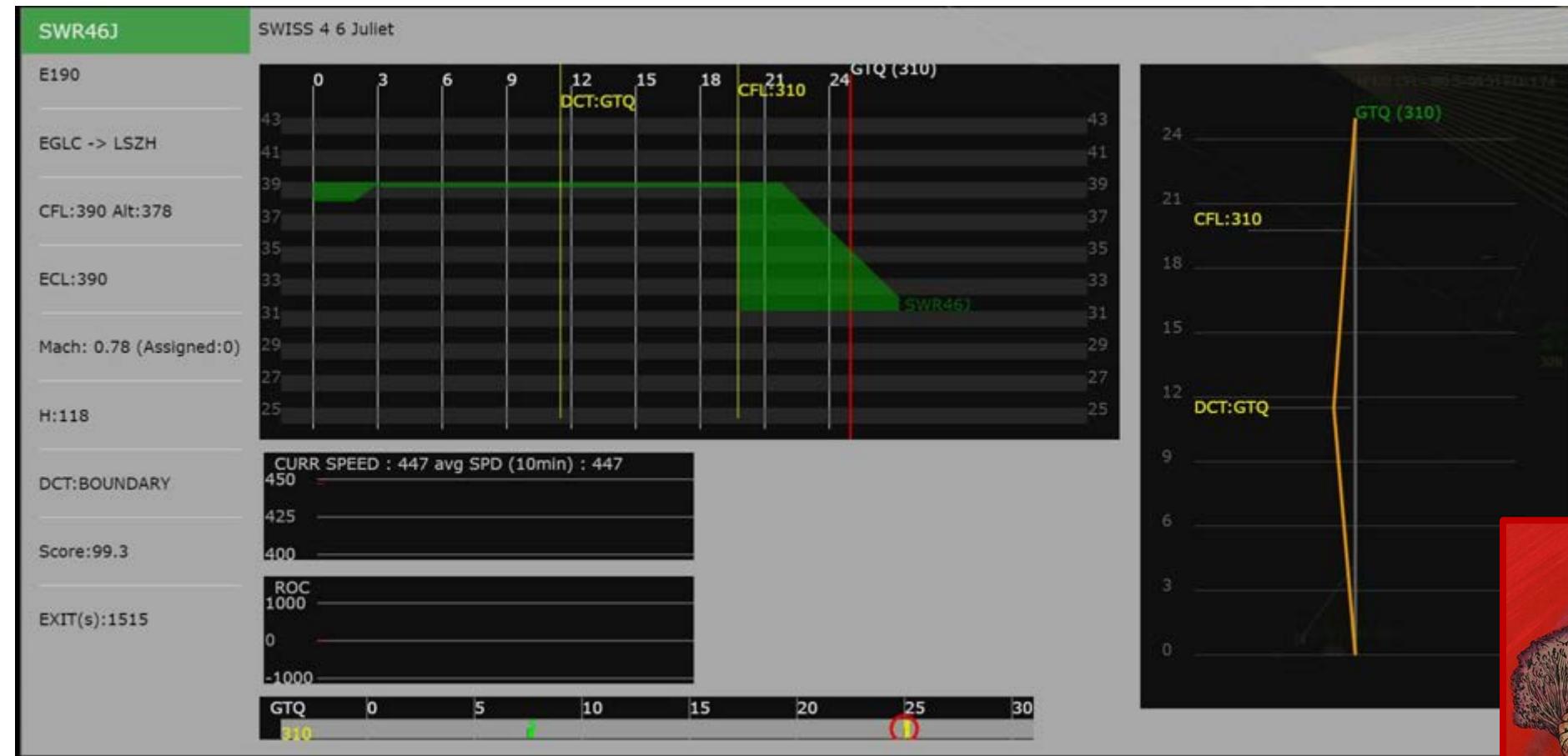
ARGOS has to answer following questions:

1. Why on HDG instead of DCT to Exit?
2. Why not climbing/descending to my TFL yet?
3. Why are we climbing/descending already?
4. What are the assumptions made when picking the solution (e.g. RoC)?
5. Are any two selected flights conflict-free?
6. When is a flight going to be transferred?
7. What is the sequence at XCOP?
8. Before entering AoR, what is a possible plan?



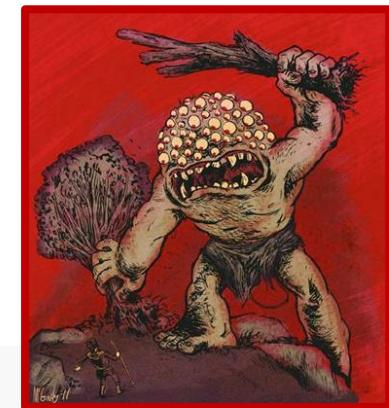
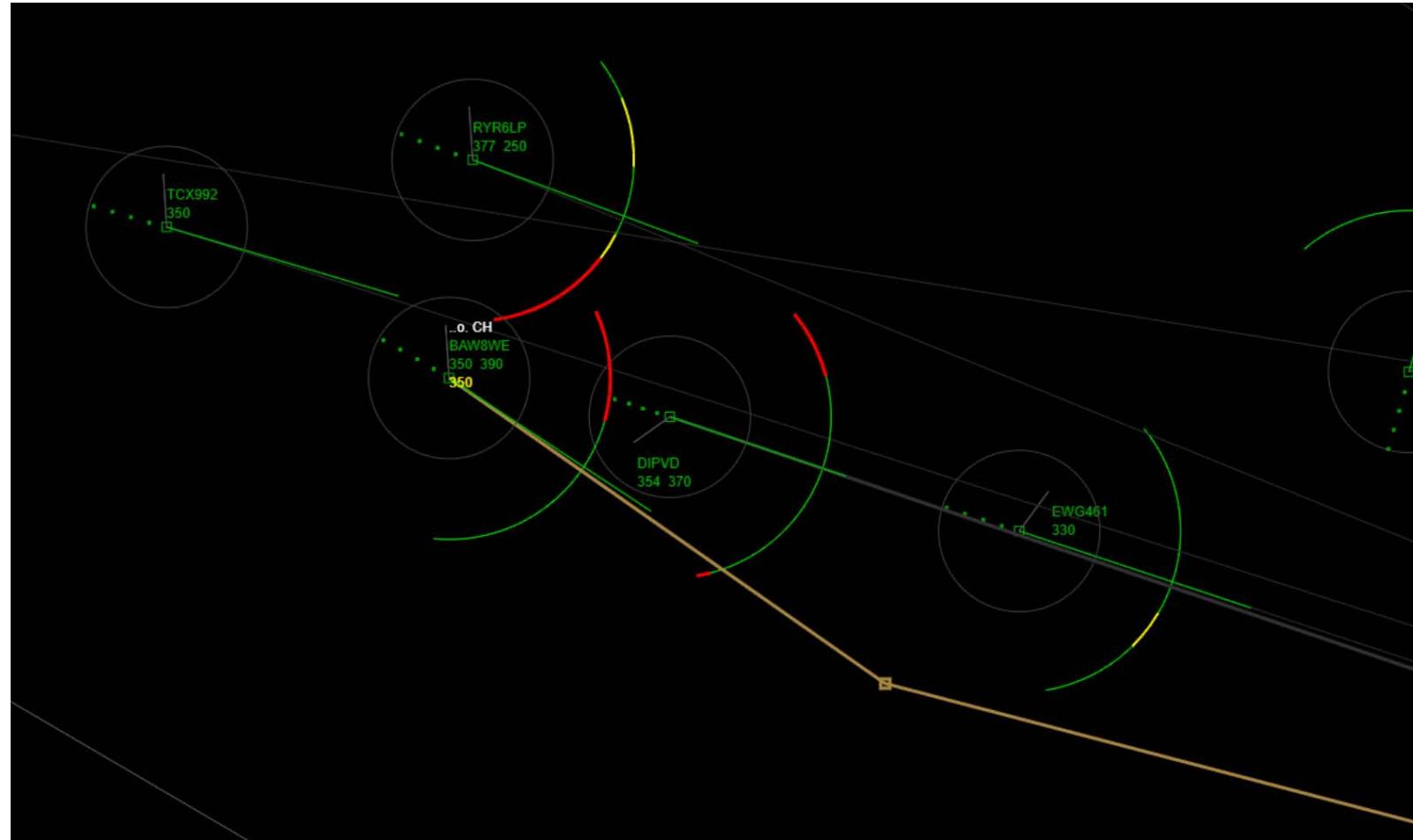


ARGOS v0.2 elements: Answers Window





ARGOS v0.2 elements: The ARCs





ARGOS Levels of Automation

| ARGOS LoA | Description | LoA Decision | LoA Execution |
|-----------|--|--------------|---------------|
| L0 | ARGOS does nothing | C0 | D0 |
| L1 | Upon ATCO request for individual flight(s), ARGOS will suggest actions to the ATCO. ATCO executes own decisions. | | |
| L2 | For all flights, ARGOS suggests actions to ATCO. ATCO executes own decisions. | | |
| L3 | For all flights, ARGOS suggests actions to ATCO. ATCO executes own decisions, but ARGOS suggestion is default selection in menu. | C3 | D5 |
| L4 | ARGOS suggests plan for each flight (a set of multiple timed actions). ATCO decides to let ARGOS handle individual flights and controls other flights. | | |
| L5 | ARGOS manages certain flights (for each flight, plan is presented and executed). ATCO monitors and can take flights away from ARGOS. ATCO controls non-ARGOS flights. | | |
| L6 | ARGOS manages all flights (for each flight, plan is presented and executed). ATCO monitors and can switch ARGOS off. ATCO controls flights when ARGOS is off. | | |
| L7 | ARGOS manages all flights (for each flight, plan is presented and executed). ATCO monitors and can take flights away from ARGOS. ATCO controls flights that s/he has taken away. | | |
| L8 | ARGOS manages all flights (for each flight, plan is presented and executed). ATCO is alerted by ARGOS when monitoring is required, that is, when ARGOS can still manage the situation but outside its comfort zone (i.e. with a reduced conflict free look-ahead time). ATCO can monitor as requested or take flights away from ARGOS (hence degrade the LoA to L5). | C5/6 | D7/8 |
| L9 | ARGOS manages all flights. | C6 | D8 |





ARGOS as Human-Centric Automation

| | Task allocation | Logic | Interface |
|---|---|--|--|
| Automation Objective 2: decision-making support at complex traffic | human-centric ✓ ATCO is fully in the loop i.e. aware of all decisions & actions ✓ ATCO is not coerced into a monitoring role | human-centric ✓ ATCO takes all decisions & actions ✓ ATCO has the freedom to exercise own work style | human-centric ✓ ATCO involvement in development (e.g. SMART) ✓ HF principles applied (e.g. MUAC Design Principles, EID) |
| Automation Objective 3: fully automated control of basic traffic | moderately human-centric ✗ ATCO is barely in the loop i.e. not aware of all decisions & actions ✓ ATCO is not coerced into a monitoring role | moderately human-centric ✓ ARGOS takes ATCO-conform decisions & actions ✗ ARGOS is not meant to adapt to individual work styles | human-centric ✓ ATCO involvement in development (e.g. SMART) ✓ HF principles applied (e.g. MUAC Design Principles, EID) |

By the MUAC Automation Objectives we claim that:

1. The Executive Controller does not need to be in the loop
at each and every aircraft at all times (already happens today)
2. ARGOS will be able to get him/her back in the loop if necessary





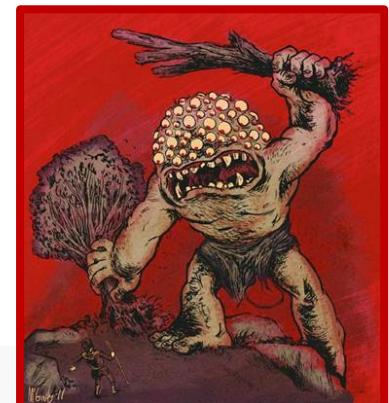
ARGOS Level 8

| | | | |
|----|--|------|------|
| L8 | ARGOS manages all flights (for each flight, plan is presented and executed). ATCO is alerted by ARGOS when monitoring is required, that is, when ARGOS can still manage the situation but outside its comfort zone (i.e. with a reduced conflict free look-ahead time). ATCO can monitor as requested or take flights away from ARGOS (hence degrade the LoA to L5). | C5/6 | D7/8 |
|----|--|------|------|

To be assessed

- ICAO regulations
- legality
- liability
- oversight
- certification

SESAR
HUCAN



Basic vs Complex study

- Experiment

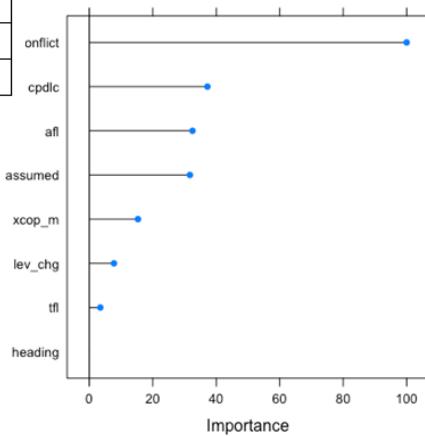


HANNOVER

As the EC of this sector, which aircraft would you feel comfortable with being handled by the CC?

| | cc (1) | ? (2) | EC (3) | |
|--------------------------|--------|-------|--------|--|
| consensus (100%) | 28 | 65 | 12 | |
| qualified majority (67%) | 52 | 29 | 24 | |
| simple majority (51%) | 58 | 8 | 39 | |

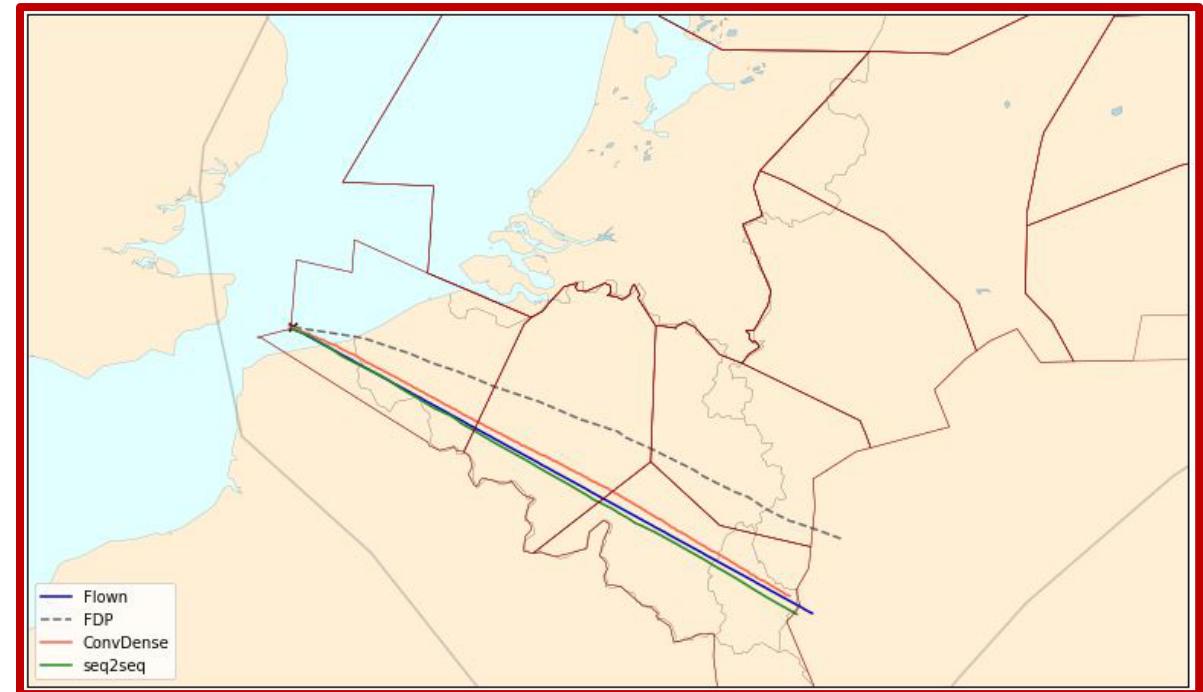
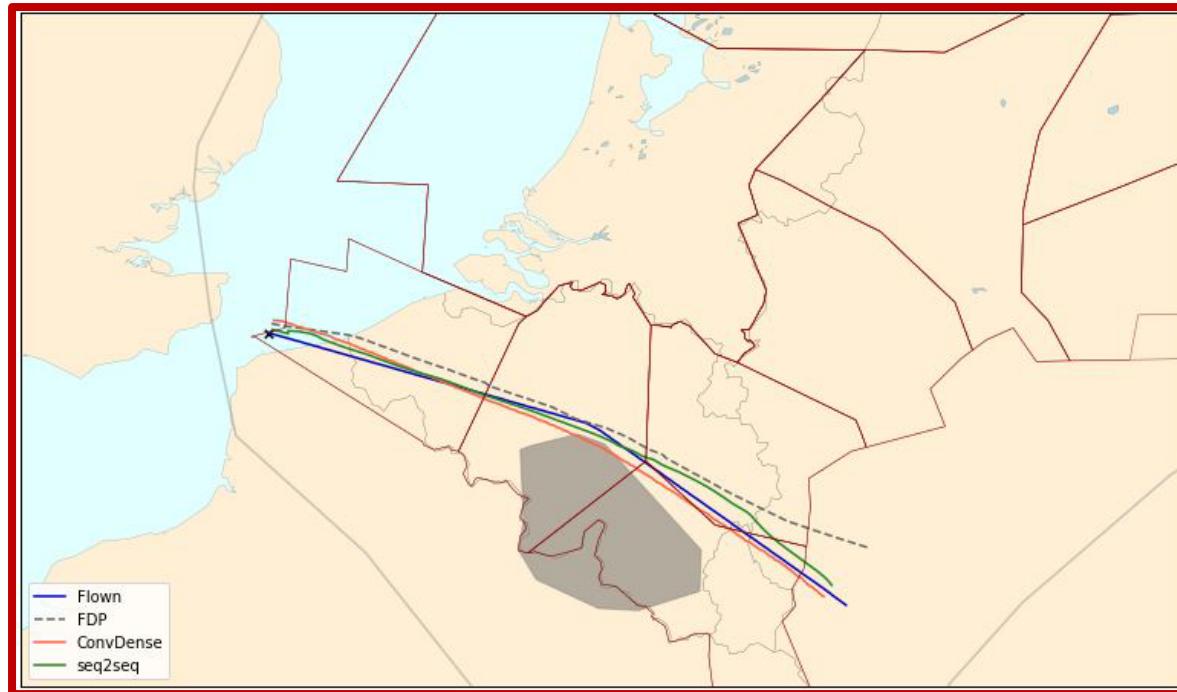
| Consensus: CC (1) vs ? (2) + EC (3) | | | |
|-------------------------------------|-----------|--------|--------|
| | bal. acc. | sens. | ppv |
| logreg | 0,7378 | 0,5556 | 0,7143 |
| fuzzy | 0,7733 | 0,6667 | 0,6667 |
| boosted tree | 0,8689 | 0,7778 | 0,8750 |
| random forest | 0,7933 | 0,6667 | 0,7500 |
| naïve bayes | 0,6111 | 0,2222 | 1,0000 |
| LVQ | 0,5000 | 0,0000 | - |
| svm radial | 0,5000 | 0,0000 | - |
| svm linear | 0,8489 | 0,7778 | 0,7778 |
| svm polynomial | 0,5556 | 0,1111 | 1,0000 |



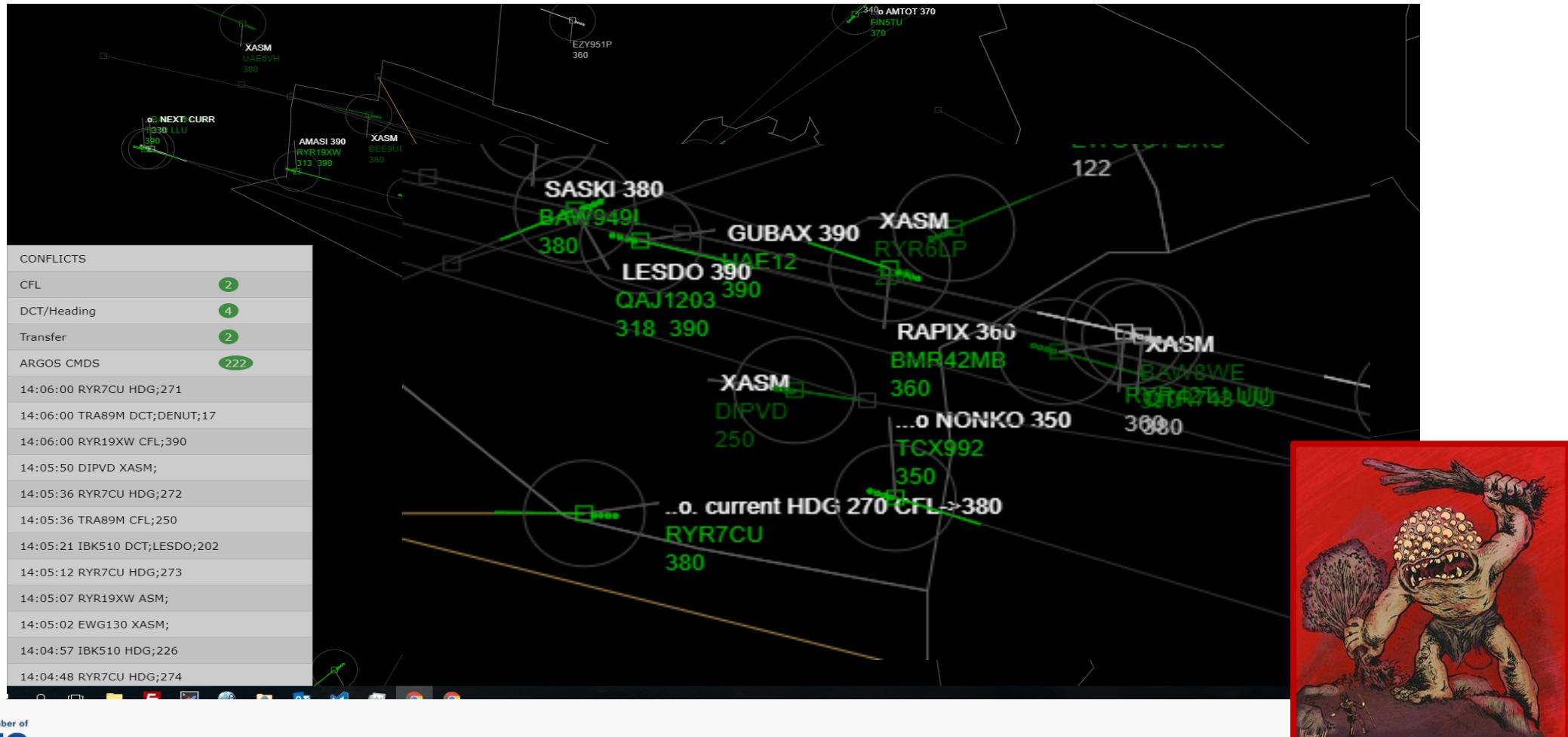
- Machine learned Model
 - When is a flight “basic”?
 - What are the contributing factors?
- First results available
 - Model to be further trained and tested

Trajectory Prediction Improvement

Neural network based traffic prediction in iFMP



ARGOS Demo Time





Thank you! Questions?



“IF I HAD ASKED PEOPLE WHAT THEY WANTED, THEY WOULD HAVE SAID FASTER HORSES”
HENRY FORD

“PEOPLE DON’T KNOW WHAT THEY WANT UNTIL YOU SHOW THEM.”
STEVE JOBS

