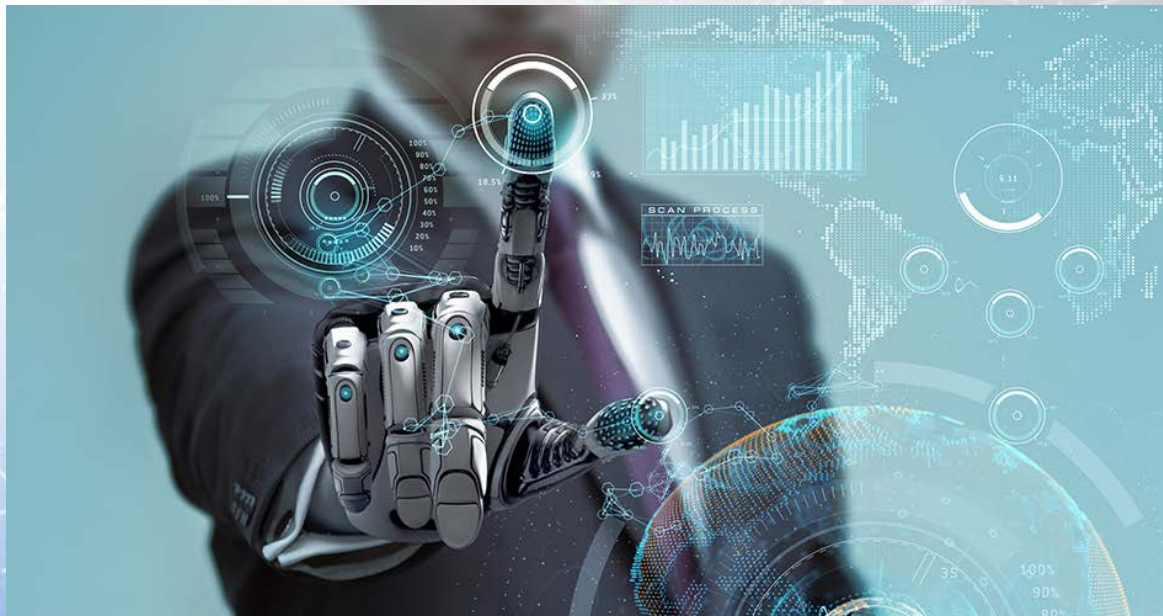


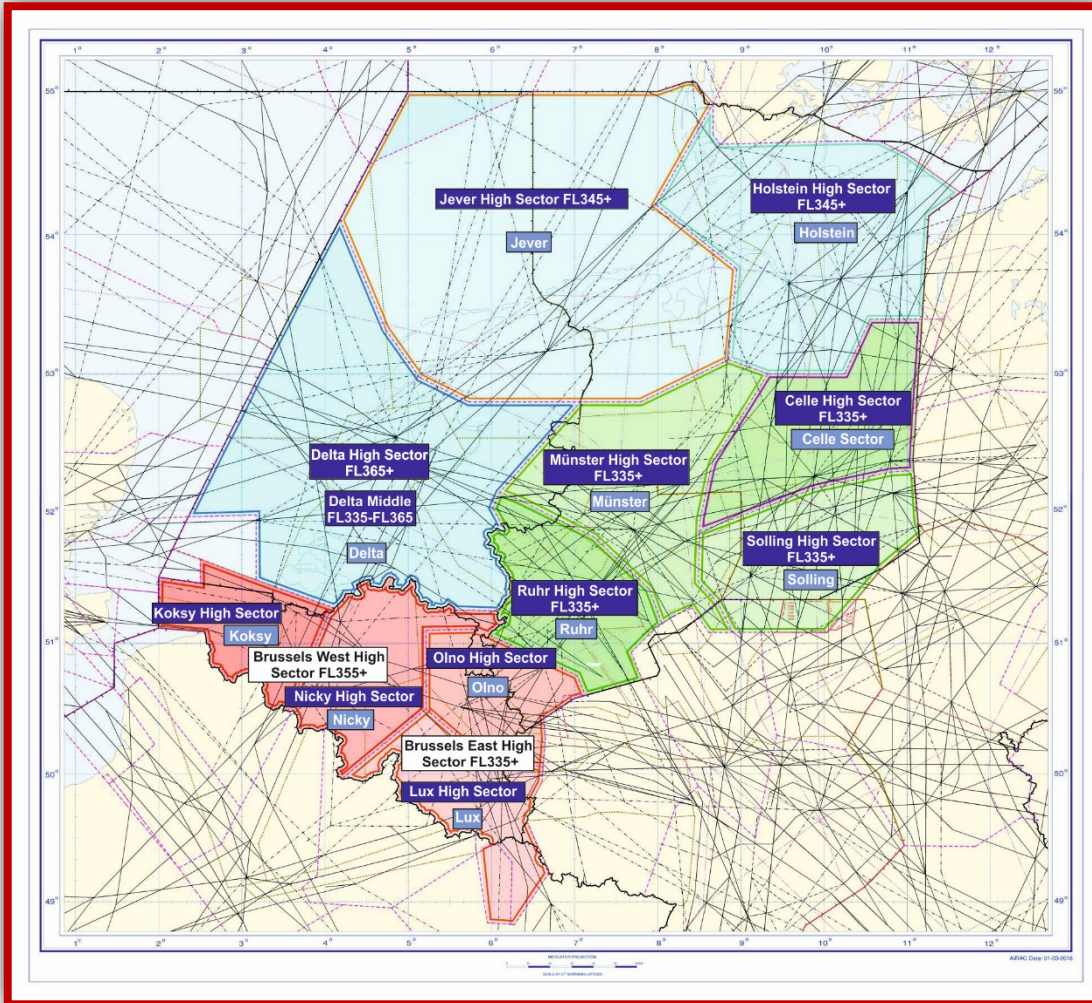
EUROCONTROL Maastricht Upper Area Control Centre OPS & Automation Strategy

3 October 2019

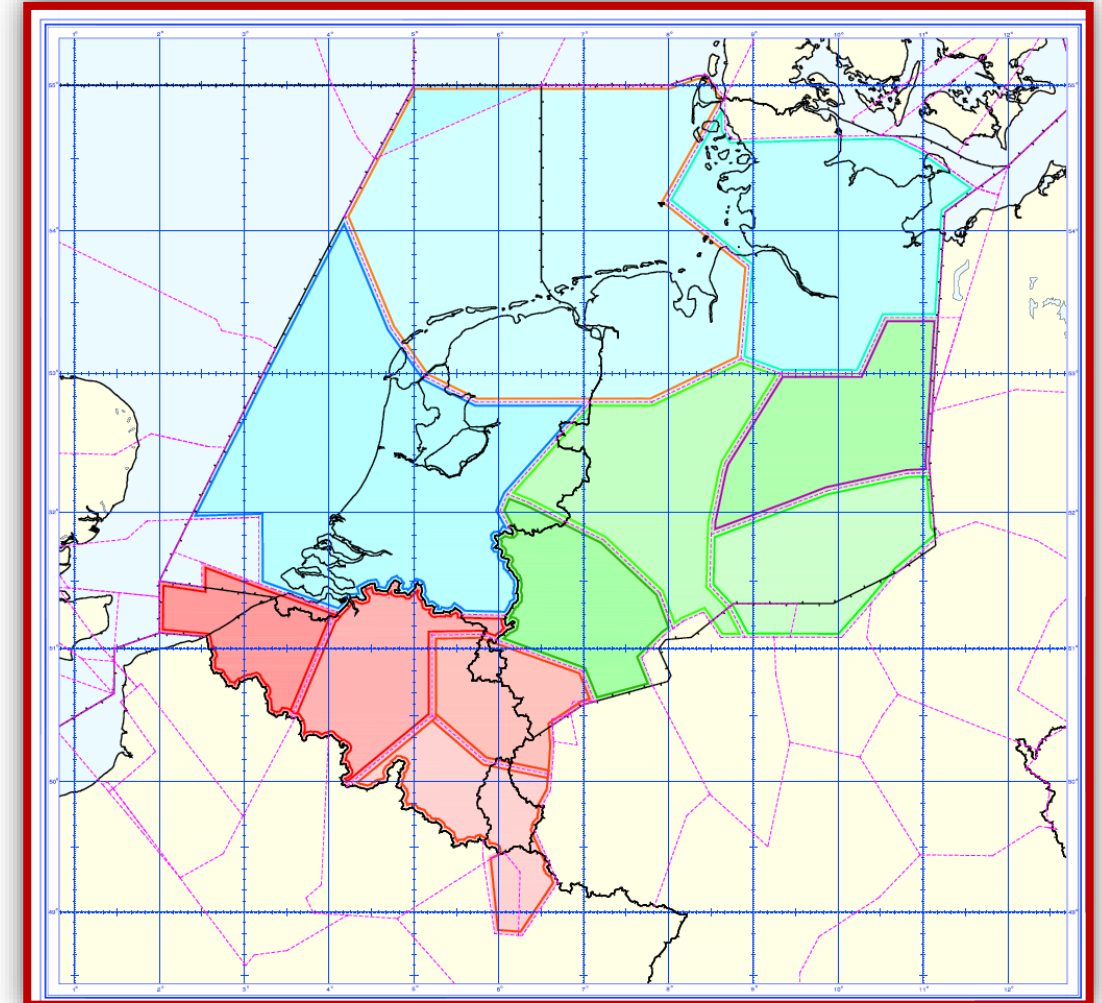
*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



Cross-border sectors



Functional boundaries

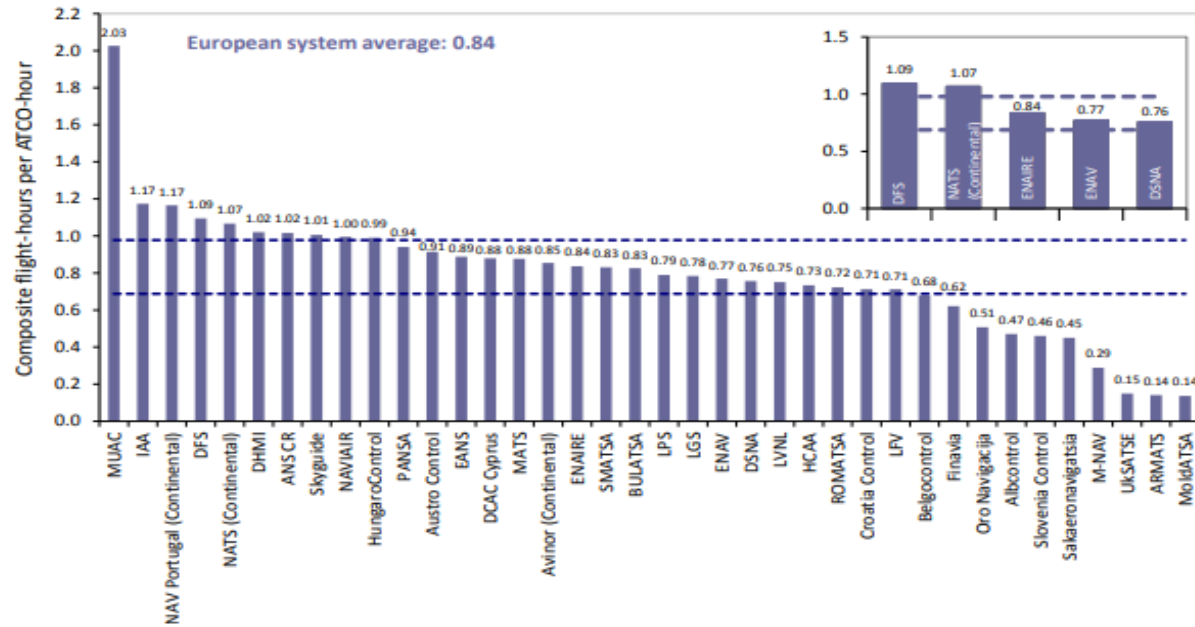


Some fast facts



- Real en-route cost per service unit has fallen by **17%** in real terms from 2012 to 2017
- **185 million** passengers are transported safely across MUAC airspace each year
- On busy days, MUAC controls up to **5,700** aircraft
- **80%** of MUAC's traffic is climbing and descending (not traffic purely on overflights)

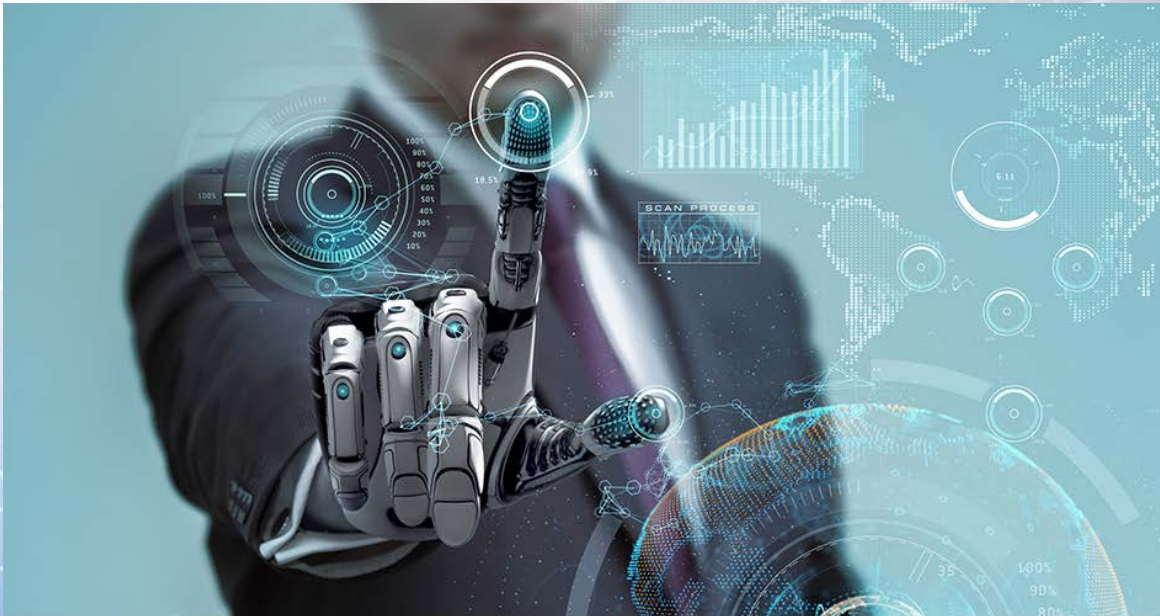
MUAC Performance: Record productivity



- MUAC ATCO productivity is the highest in Europe
- Both ATCO and sector productivities are at a **record high** at MUAC

Automation Strategy: Vision & Objectives

*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



The study into automation (2017)

Findings:

- no systematic **System but product** development
- no dedicated focus on **automation**
 - the further we automate the **more challenges** arise
- **myth?** piecemeal automation → full automation



Level of Automation Taxonomy (amended; based on SESAR Report)

		INFORMATION			ACTION	
		Perception	Analysis	Decision	Execution	
LEVEL OF AUTOMATION	low	manual	working-memory-based	human	manual	
		artefact-supported	artefact-supported	artefact-supported	artefact-supported	
		low-level automation	low-level automation	automated support	step-by-step support	
		medium-level automation	medium-level automation	rigid automated support	low-level support	
		high-level automation	high-level automation	low-level automation	high-level support	
		full automation	full automation	high-level automation	low-level automation	
					medium-level automation	
	high				high-level automation	
				full automation	full automation	

Level of Automation at MUAC (2018)

A1 – artefact-supported

The ATCO acquires relevant information on a process with the support of low-tech non-digital artefacts.

- contacting military to ask whether an a/c may fly through a TSA (telephone)
- EC: consulting CC for advice on potential conflicts

D7 – high-level automation

The system initiates and executes automatically a sequence of actions. The ATCO has limited opportunities to monitor and interrupt it.

- updating trajectory for non-conformant a/c (TP Auto)

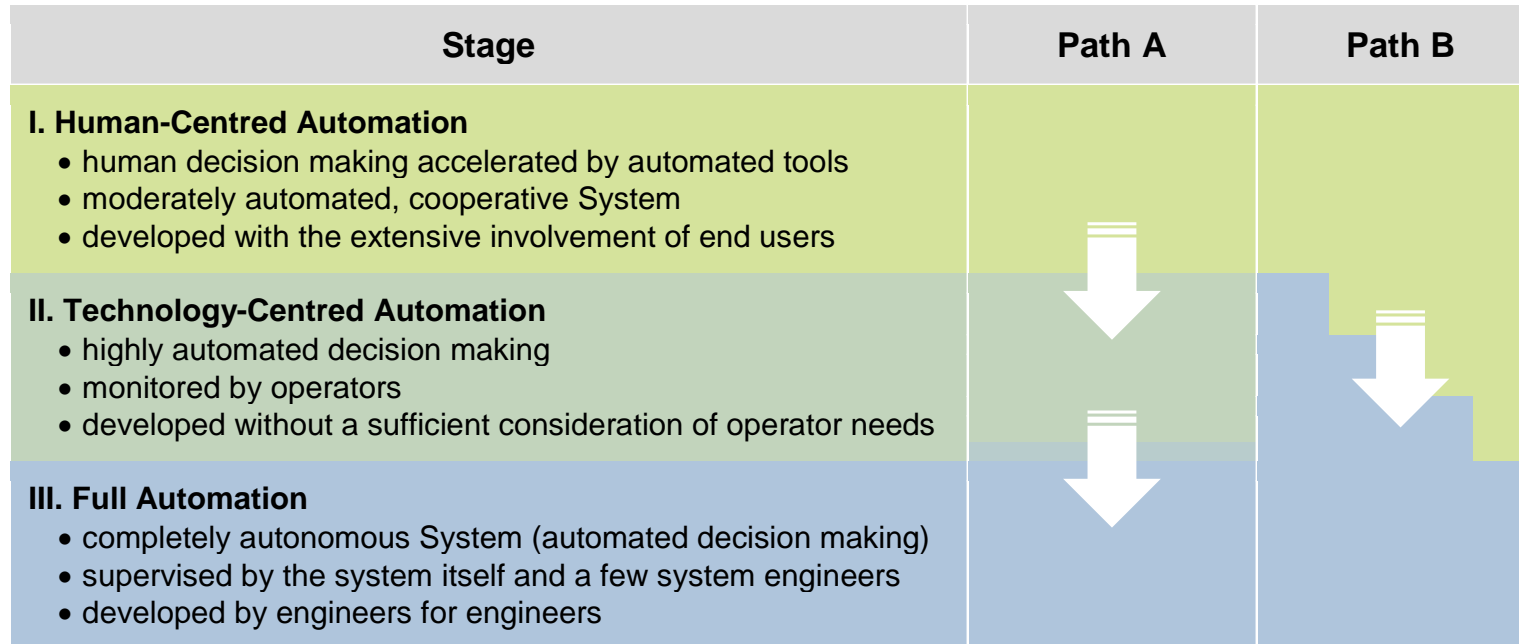
LEVEL OF AUTOMATION	INFORMATION				ACTION			
	Perception (Information Acquisition)	Analysis (Information Analysis)	Decision (Action Selection)	Execution (Action Implementation)	Perception (Information Acquisition)	Analysis (Information Analysis)	Decision (Action Selection)	Execution (Action Implementation)
low	A0 – Manual The ATCO acquires relevant information on a process without using any tool considering any unexpected events along with a standard set of information. EC: consulting CC for advice on potential conflicts	B0 – working memory based The ATCO compares, synthesizes and analyzes relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C0 – Manual The ATCO generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D0 – Manual The ATCO executes and controls all actions manually. EC: consulting CC for advice on potential conflicts				
	A1 – artefact-supported The ATCO acquires relevant information on a process with the support of low-tech non-digital artefacts. EC: consulting CC for advice on potential conflicts	B1 – artefact-supported The ATCO compares, synthesizes and analyzes relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C1 – artefact-supported The ATCO generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D1 – artefact-supported The ATCO executes and controls all actions manually. EC: consulting CC for advice on potential conflicts				
	A2 – low-level automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B2 – low-level automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C2 – low-level automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D2 – low-level automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				
	A3 – medium-level automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B3 – medium-level automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C3 – medium-level automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D3 – medium-level automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				
medium	A4 – high-level automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B4 – high-level automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C4 – high-level automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D4 – high-level automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				
	A5 – full automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B5 – full automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C5 – full automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D5 – full automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				
	A6 – full automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B6 – full automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C6 – full automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D6 – full automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				
	A7 – full automation The system supports the ATCO in acquiring information on the process and helps the ATCO in identifying relevant information from a variety of sources. EC: consulting CC for advice on potential conflicts	B7 – full automation The system helps the ATCO in comparing, synthesizing and analyzing relevant information from a variety of sources to identify potential conflicts. EC: consulting CC for advice on potential conflicts	C7 – full automation The system generates decision options, selects the appropriate ones and directs all actions to be performed. EC: consulting CC for advice on potential conflicts	D7 – full automation The system executes and controls all actions automatically. EC: consulting CC for advice on potential conflicts				

Level of Automation at MUAC (2018)

		INFORMATION			ACTION	
		Perception	Analysis	Decision	Execution	
LEVEL OF AUTOMATION	low	manual	working-memory-based	human	manual	
		artefact-supported	artefact-supported	artefact-supported	artefact-supported	
		low-level automation	low-level automation	automated support	step-by-step support	
		medium-level automation	medium-level automation	rigid automated support	low-level support	
		high-level automation	high-level automation	low-level automation	high-level support	
		full automation	full automation	high-level automation	low-level automation	
				full automation	medium-level automation	
	high				high-level automation	
					full automation	

■ : current tasks

Paths to Full Automation



Path A:
The **gradual** allocation of more and more functions to automation in all environments – which renders Stage II inevitable.

Path B:
Stage II is circumvented by the early implementation of full automation in a constrained environment which is then **gradually** expanded



Layers in the MUAC Automation Strategy

Vision

*MUAC aims for a **paradigm shift (Path B)** in automation in all areas to manage future demands by improving capacity and productivity, assuring safety, and keeping staff engaged in critical decision making.*



Objectives

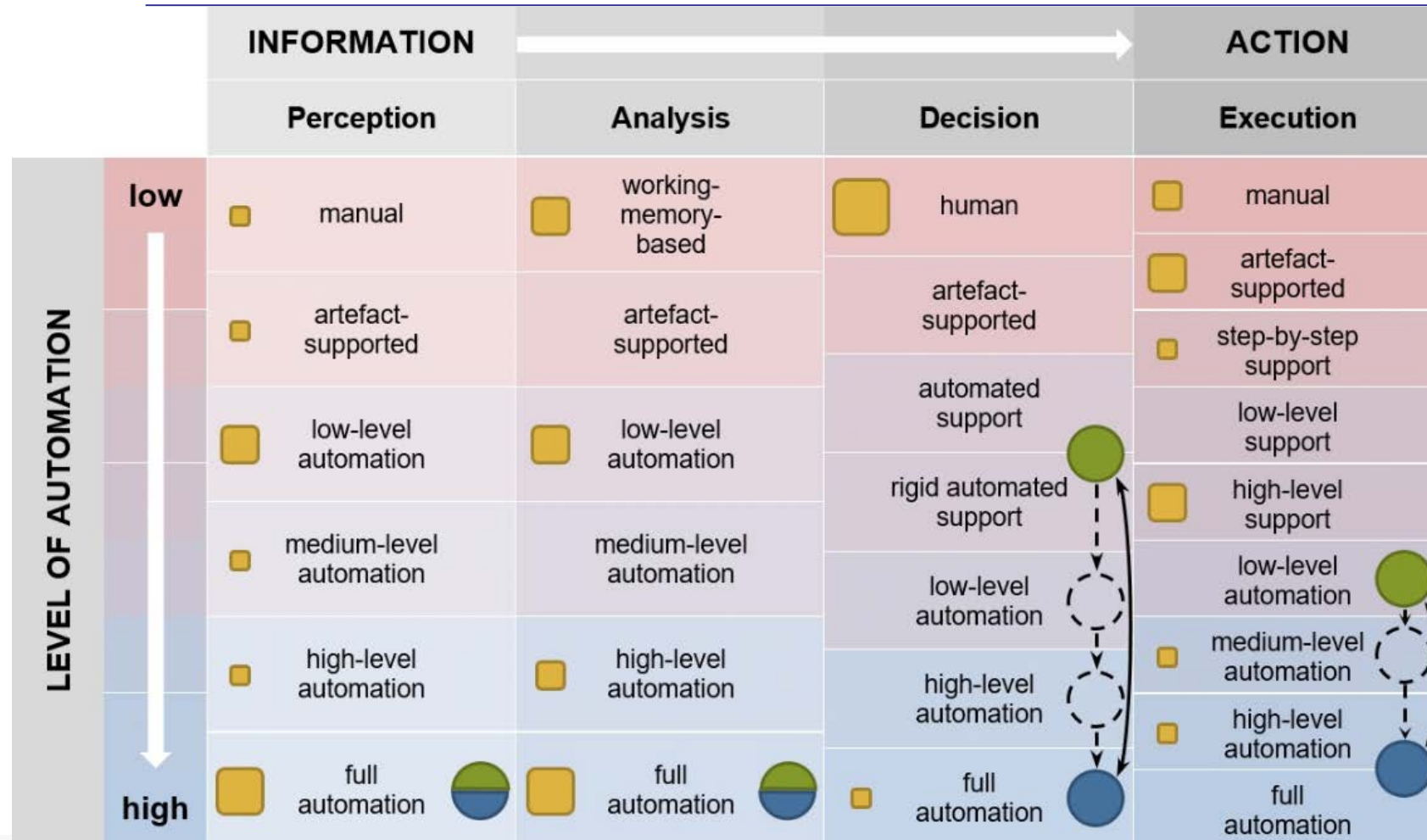
- | | | |
|------|---|-------------------------|
| Obj1 | Fully automated pre-tactical phase | + Automation Principles |
| Obj2 | Automated decision making and execution support for complex tactical scenarios | |
| Obj3 | Fully automated separation assurance in the basic tactical scenarios | + Design Principles |






Implem.

A2A (TPI), FLOGOS, BvsC, ARGOS

MUAC LoAT & Automation Ambitions



-  : current tasks
-  : complex scenarios
-  : basic scenarios

-- : Path A

— : Path B (chosen)

ConOPS 12 December 2028

ADVANCED TRAFFIC HANDLING



Automation Strategy: Implementation

*'Let ATCOs focus on the real, challenging work,
to do what they are the best at,
and leave the routine work to the machine.'*



Main ongoing activities

O1: Fully automated pre-tactical phase

- CSS Task Analysis → ATFCM/ACM Roadmap (including TPI)
- FLOGOS → Augment ATFCM through ML technics (CfT to be launched)

O2: Automated decision making and execution support for complex traffic

O3: Fully automated separation assurance in the basic traffic

- BvsC study: What is basic traffic and what is not?
- Experimental implementation: ARGOS

Experimental ARGOS

Spark: Build a system so that I can do ATC at night (01:00-03:00)

Goal: Fully automated ATC System in perfect environment, basic traffic

Idea: Automate basic, and find ways to support ATCOs in complex traffic

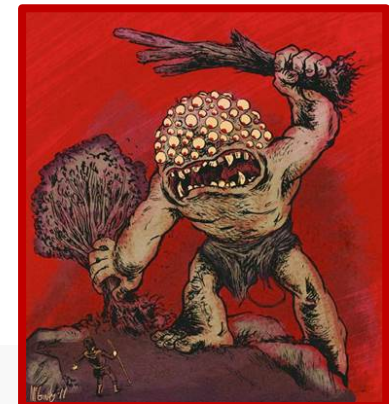
- DCT to Exit Point
- Climb to TFL ASAP – DESCEND to TFL ALAP
- MUST BE Conflict free (0 = 5, 1 = 5.5, 8 = 6.5)

- Sequencing at exit
- Stay in sector
- Must climb/descend
- Variable look-ahead-time

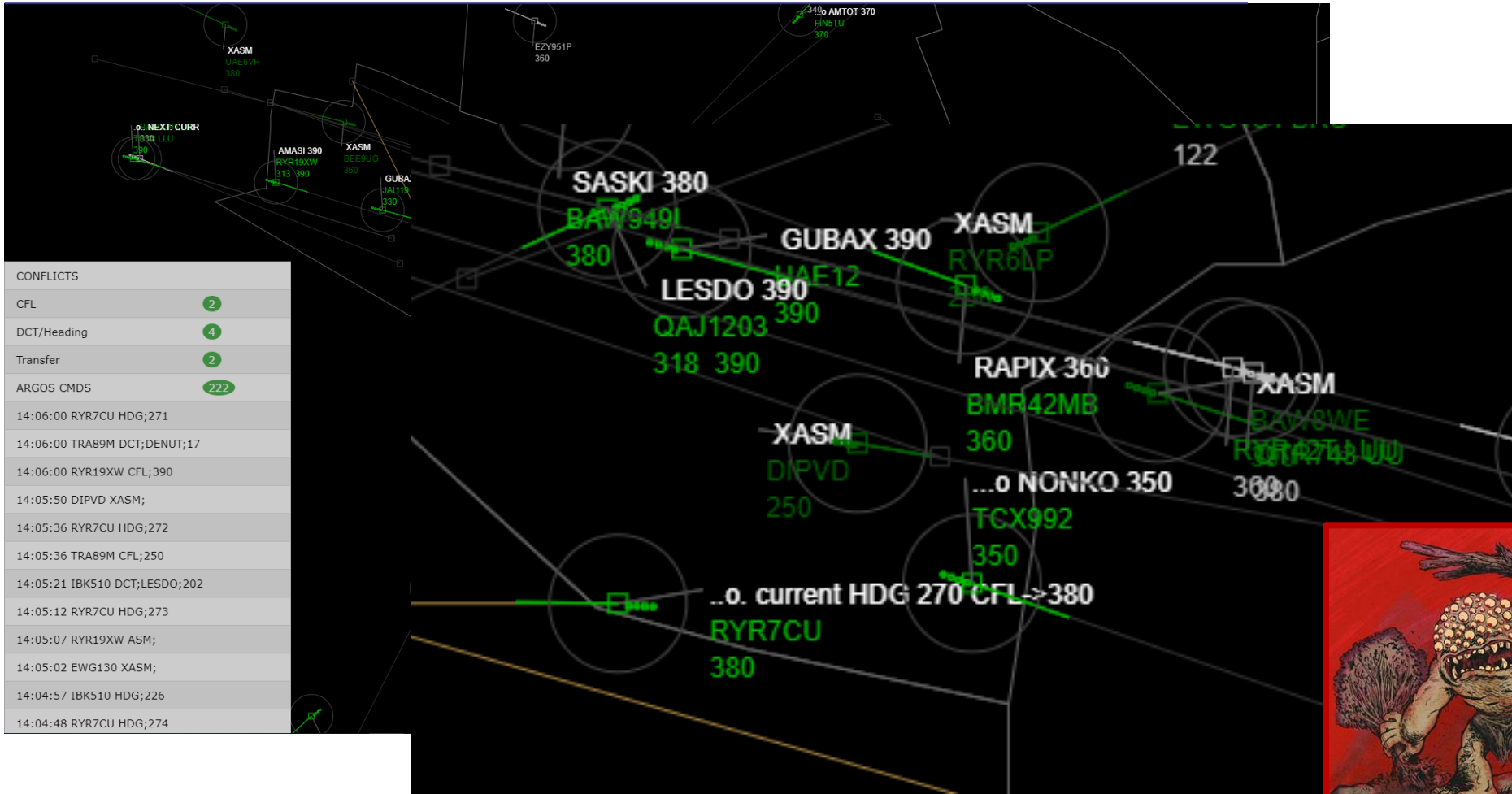
Stability

Auto ATCO / Auto Pilot Mode
(with random delay)

WIP: Semi-AUTO ATCO



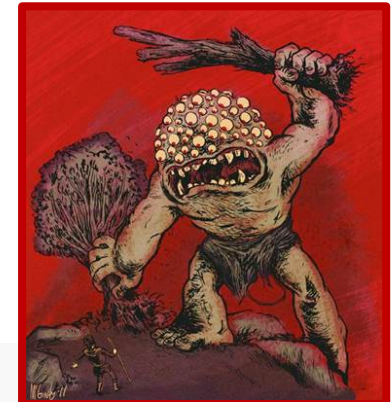
ARGOS v0.1



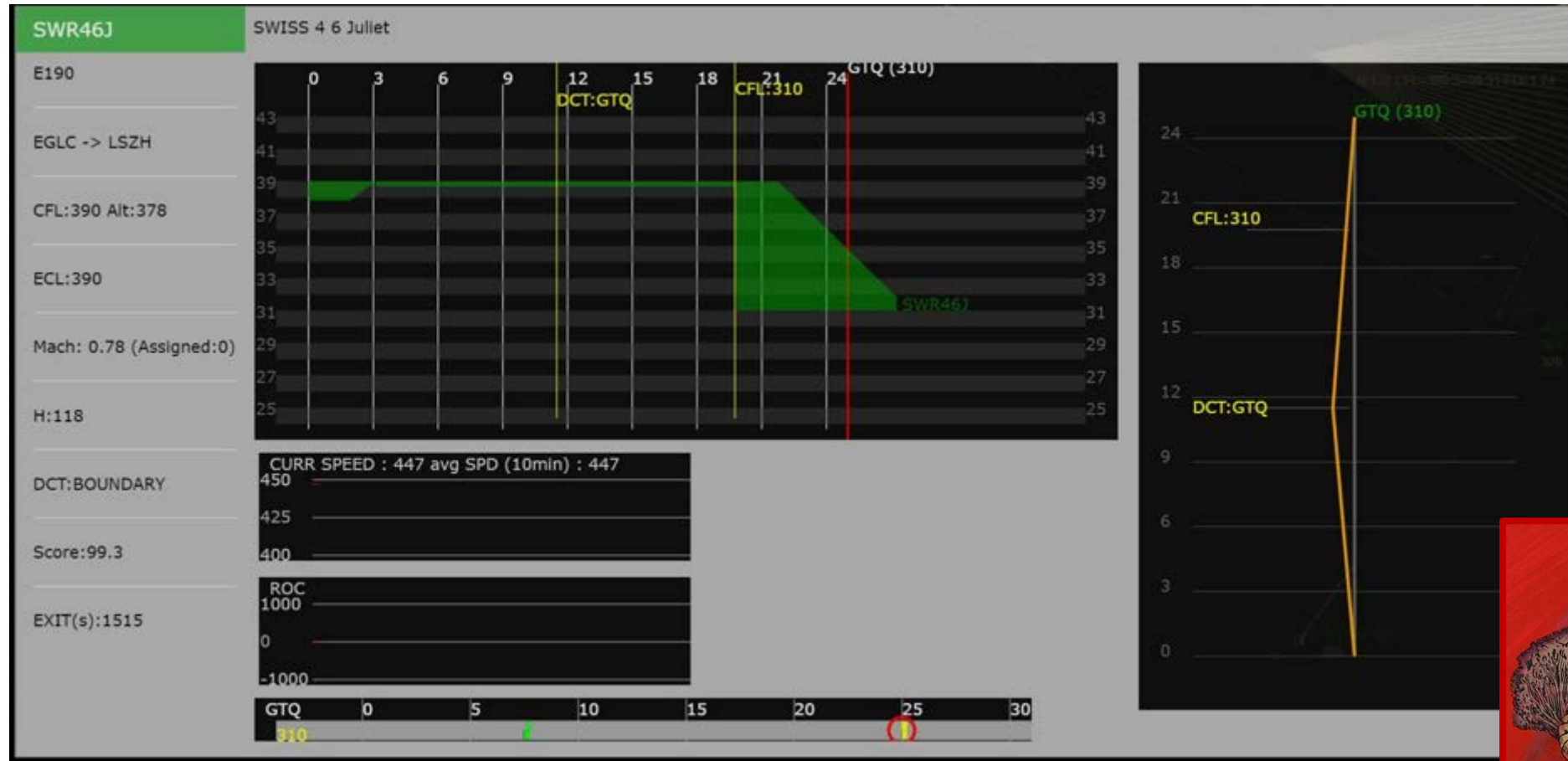
ARGOS v0.2

ARGOS has to answer following questions:

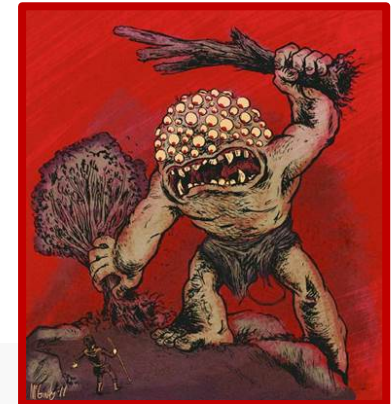
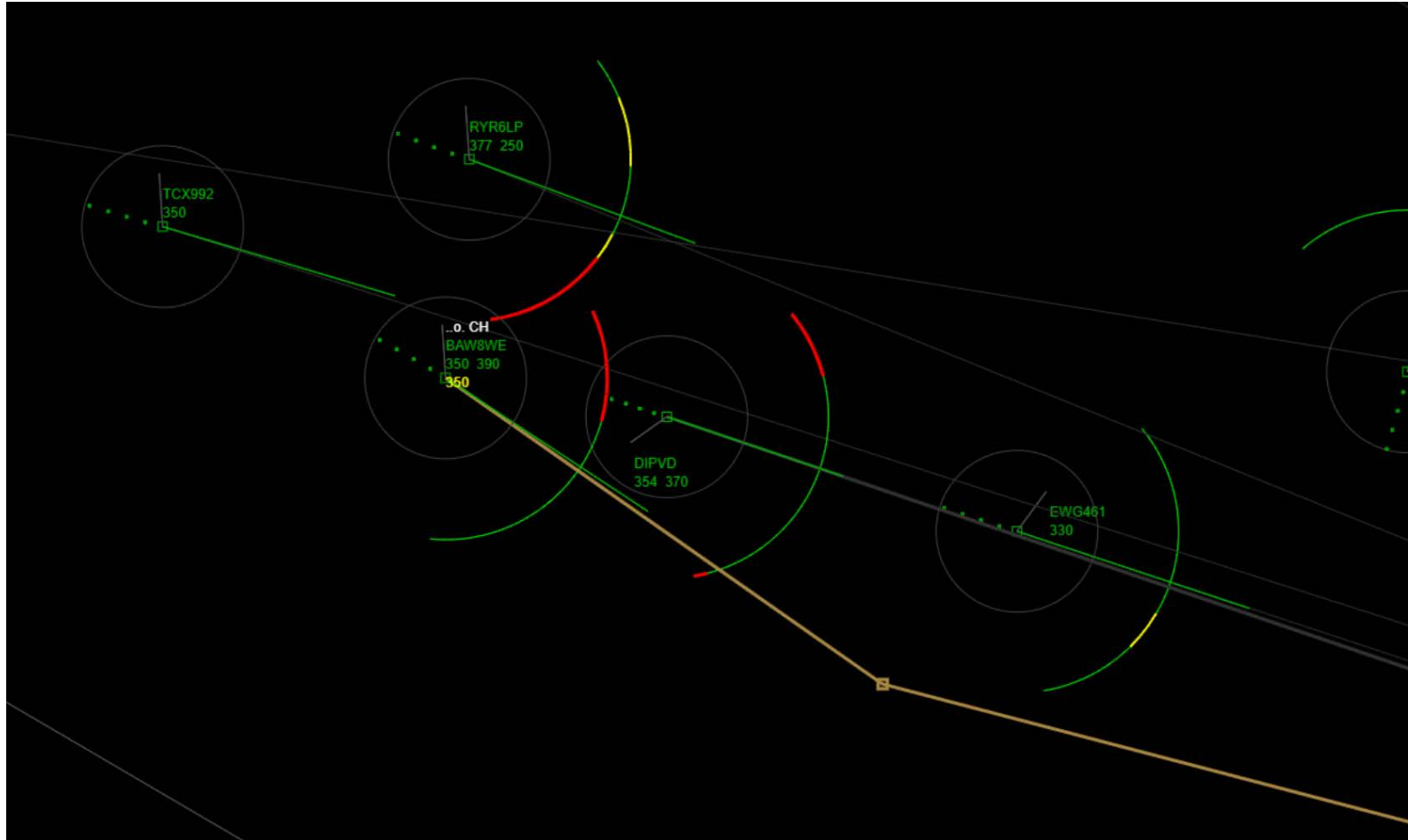
1. Why on HDG instead of DCT to Exit?
2. Why not climbing/descending to my TFL yet?
3. Why are we climbing/descending already?
4. What are the assumptions made when picking the solution (e.g. RoC)?
5. Are any two selected flights conflict-free?
6. When is a flight going to be transferred?
7. What is the sequence at XCOP?
8. Before entering AoR, what is a possible plan?



ARGOS v0.2 elements: Answers Window

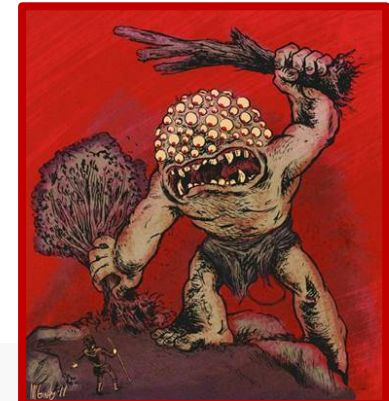


ARGOS v0.2 elements: The ARCs



ARGOS Levels of Automation

ARGOS LoA	Description	LoA Decision	LoA Execution
L0	ARGOS does nothing	C0	D0
L1	Upon ATCO request for individual flight(s), ARGOS will suggest actions to the ATCO. ATCO executes own decisions.		
L2	For all flights, ARGOS suggests actions to ATCO. ATCO executes own decisions.		
L3	For all flights, ARGOS suggests actions to ATCO. ATCO executes own decisions, but ARGOS suggestion is default selection in menu.	C3	D5
L4	ARGOS suggests plan for each flight (a set of multiple timed actions). ATCO decides to let ARGOS handle individual flights and controls other flights.		
L5	ARGOS manages certain flights (for each flight, plan is presented and executed). ATCO monitors and can take flights away from ARGOS. ATCO controls non-ARGOS flights.		
L6	ARGOS manages all flights (for each flight, plan is presented and executed). ATCO monitors and can switch ARGOS off. ATCO controls flights when ARGOS is off.		
L7	ARGOS manages all flights (for each flight, plan is presented and executed). ATCO monitors and can take flights away from ARGOS. ATCO controls flights that s/he has taken away.		
L8	ARGOS manages all flights (for each flight, plan is presented and executed). ATCO is alerted by ARGOS when monitoring is required, that is, when ARGOS can still manage the situation but outside its comfort zone (i.e. with a reduced conflict free look-ahead time). ATCO can monitor as requested or take flights away from ARGOS (hence degrade the LoA to L5).	C5/6	D7/8
L9	ARGOS manages all flights.	C6	D8



ARGOS as Human-Centric Automation

	Task allocation	Logic	Interface
Automation Objective 2: decision-making support at complex traffic	human-centric ✓ ATCO is fully in the loop i.e. aware of all decisions & actions ✓ ATCO is not coerced into a monitoring role	human-centric ✓ ATCO takes all decisions & actions ✓ ATCO has the freedom to exercise own work style	human-centric ✓ ATCO involvement in development (e.g. SMART) ✓ HF principles applied (e.g. MUAC Design Principles, EID)
Automation Objective 3: fully automated control of basic traffic	<u>moderately</u> human-centric ✗ ATCO is barely in the loop i.e. not aware of all decisions & actions ✓ ATCO is not coerced into a monitoring role	<u>moderately</u> human-centric ✓ ARGOS takes ATCO-conform decisions & actions ✗ ARGOS is not meant to adapt to individual work styles	human-centric ✓ ATCO involvement in development (e.g. SMART) ✓ HF principles applied (e.g. MUAC Design Principles, EID)

By the MUAC Automation Objectives we claim that:

1. The Executive Controller does not need to be in the loop at each and every aircraft at all times (already happens today)
2. ARGOS will be able to get him/her back in the loop if necessary



ARGOS Level 8

L8

ARGOS manages all flights (for each flight, plan is presented and executed). ATCO is alerted by ARGOS when monitoring is required, that is, when ARGOS can still manage the situation but outside its comfort zone (i.e. with a reduced conflict free look-ahead time). ATCO can monitor as requested or take flights away from ARGOS (hence degrade the LoA to L5).

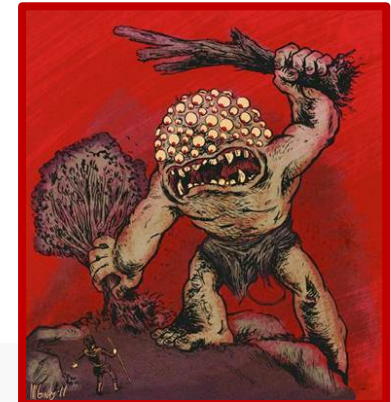
C5/6

D7/8

To be assessed

- ICAO regulations
- legality
- liability
- oversight
- certification

**SESAR
HUCAN**



Basic vs Complex study

- Experiment



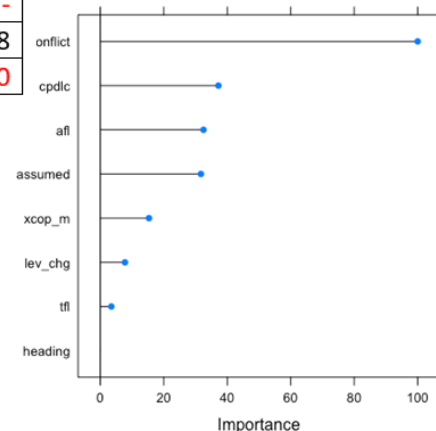
- Machine learned Model
 - When is a flight “basic“?
 - What are the contributing factors?
- First results available
 - Model to be further trained and tested

HANNOVER

As the EC of this sector, which aircraft would you feel comfortable with being handled by the CC?

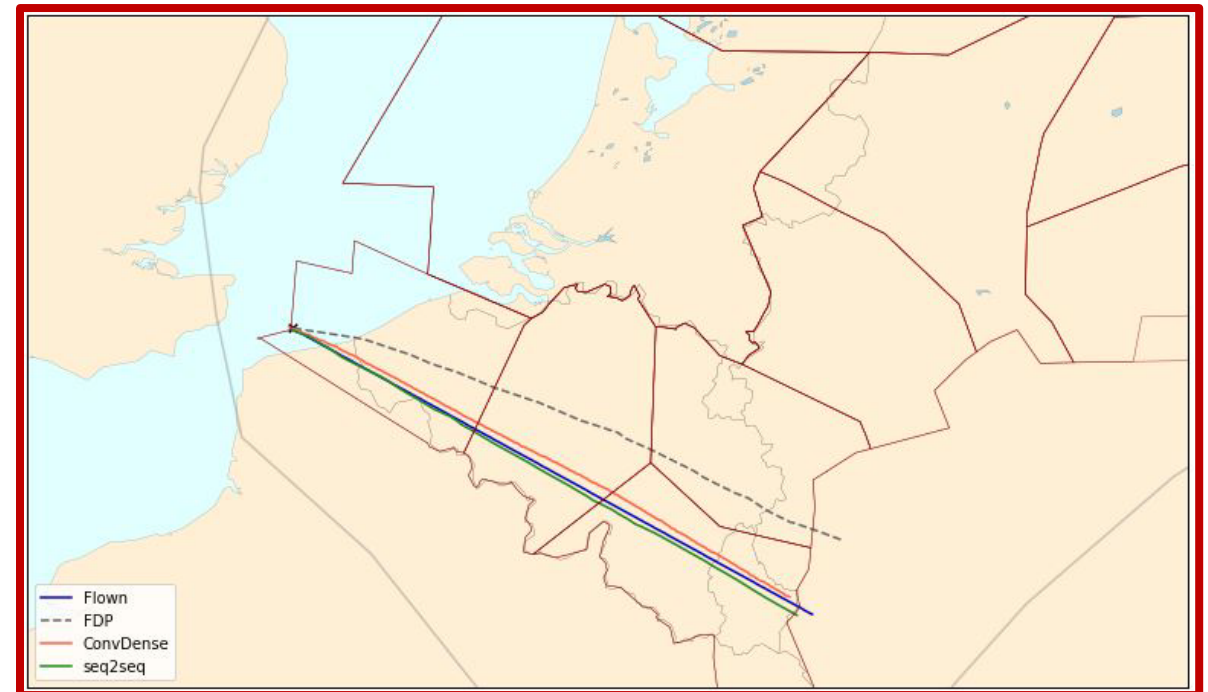
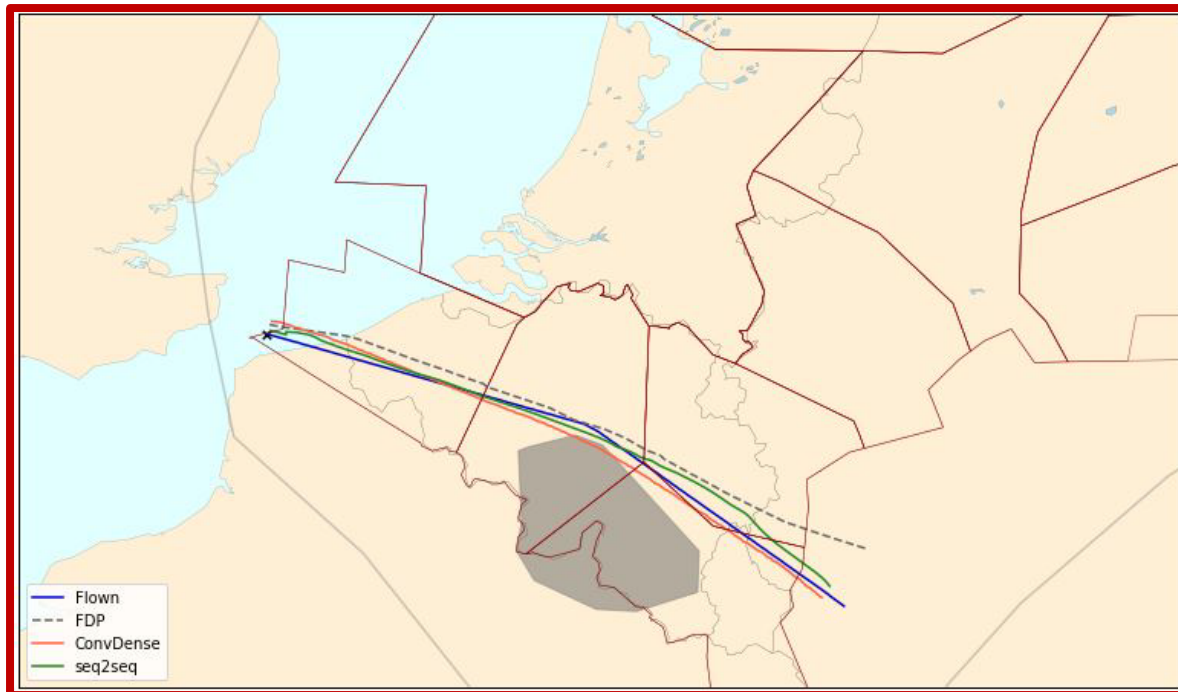
	CC (1)	? (2)	EC (3)
consensus (100%)	28	65	12
qualified majority (67%)	52	29	24
simple majority (51%)	58	8	39

Consensus: CC (1) vs ? (2) + EC (3)			
	bal. acc.	sens.	ppv
logreg	0,7378	0,5556	0,7143
fuzzy	0,7733	0,6667	0,6667
boosted tree	0,8689	0,7778	0,8750
random forest	0,7933	0,6667	0,7500
naïve bayes	0,6111	0,2222	1,0000
LVQ	0,5000	0,0000	-
svm radial	0,5000	0,0000	-
svm linear	0,8489	0,7778	0,7778
svm polynomial	0,5556	0,1111	1,0000

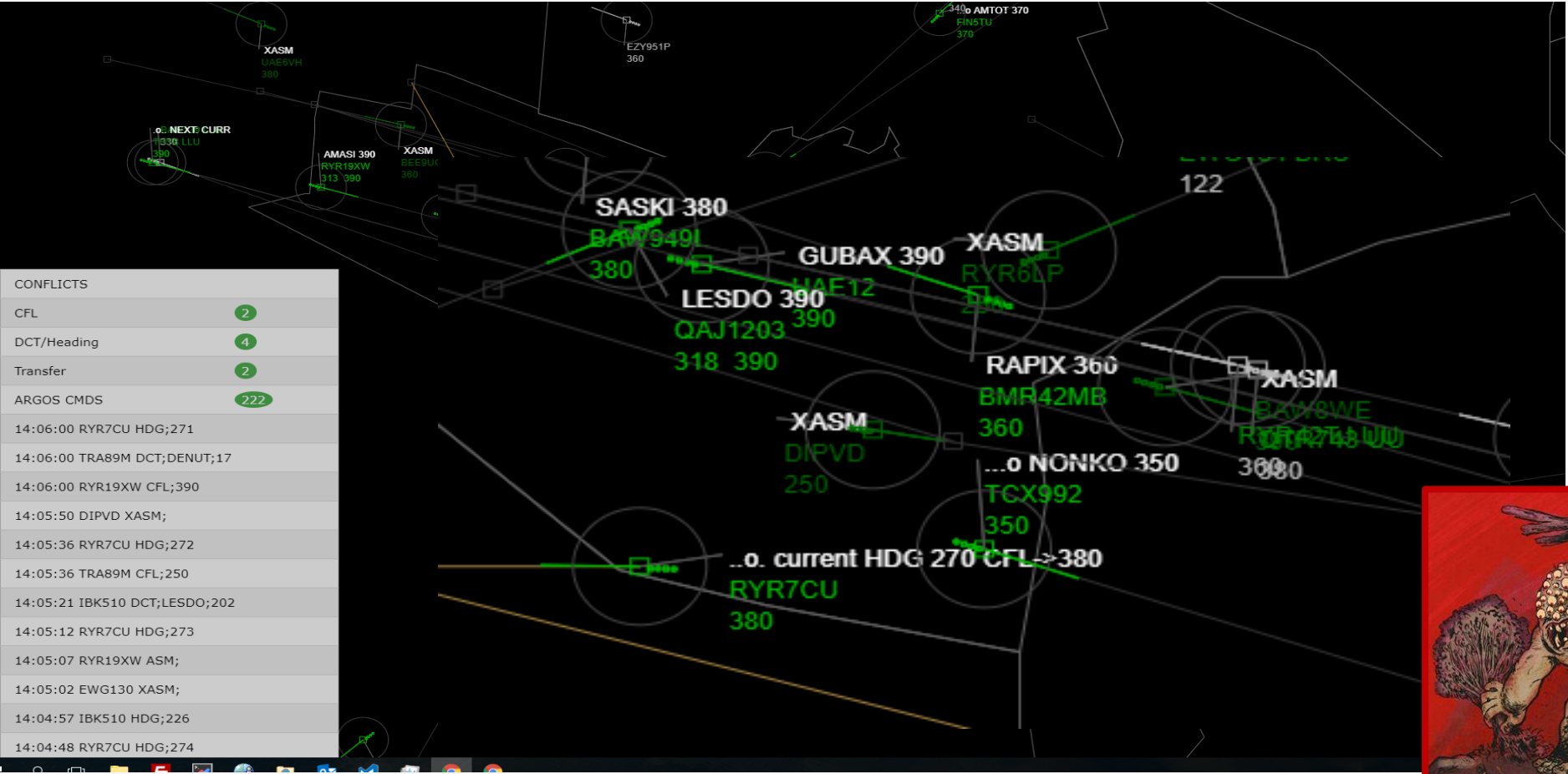


Trajectory Prediction Improvement

Neural network based traffic prediction in iFMP



ARGOS Demo Time





Thank you! Questions?



“IF I HAD ASKED PEOPLE WHAT
THEY WANTED, THEY WOULD
HAVE SAID FASTER HORSES”
HENRY FORD

“PEOPLE DON’T KNOW
WHAT THEY WANT UNTIL
YOU SHOW THEM.”
STEVE JOBS

