

Supporting  
European  
Aviation



# Cyber Security Activities

## CEO conference

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Cyber-Security Cell Manager – EATM-CERT Manager

16/05/2019



NETWORK  
MANAGER



# Cyber : Why addressing it ?



EC 1148/2016 (NIS Directive)

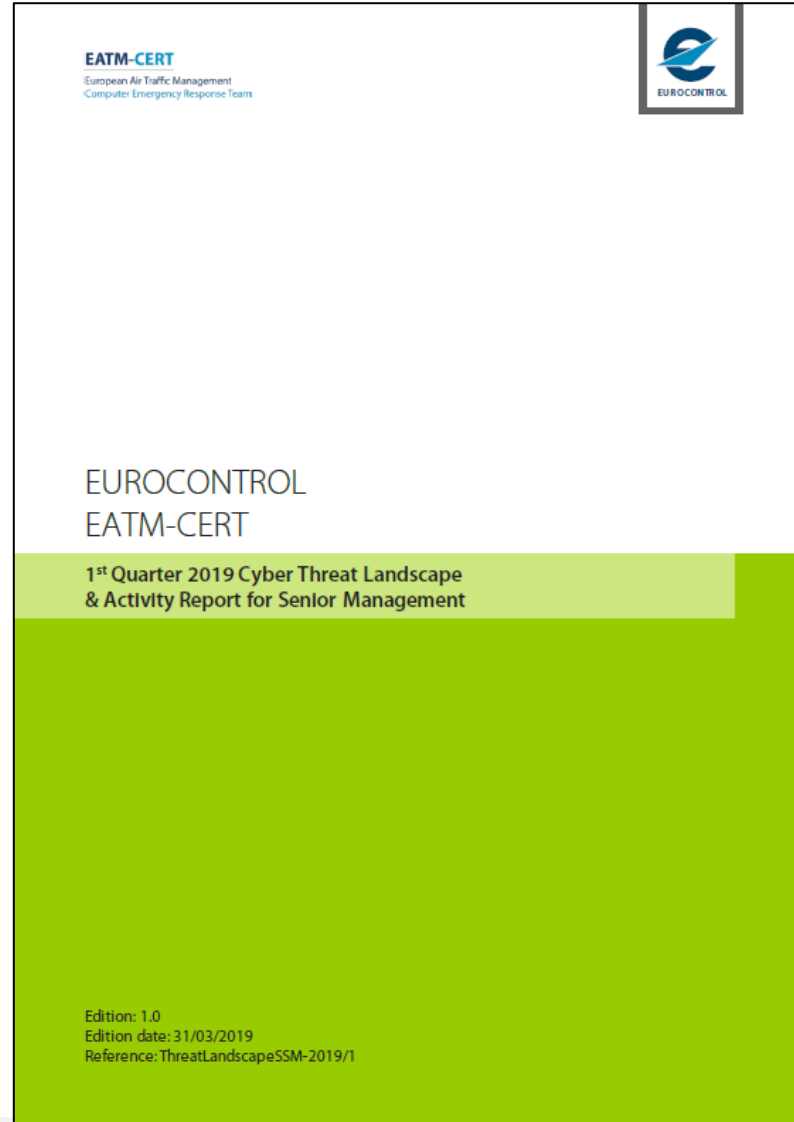
EC 373/2017

...

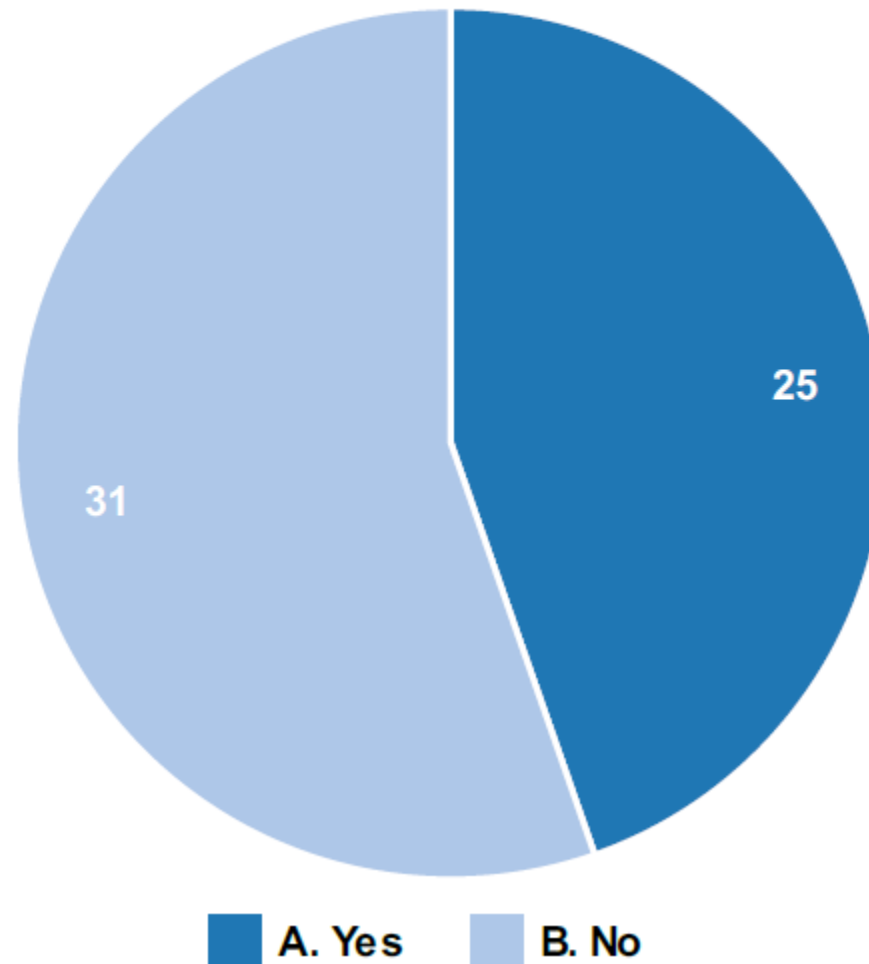
&



# Raising Senior Management awareness

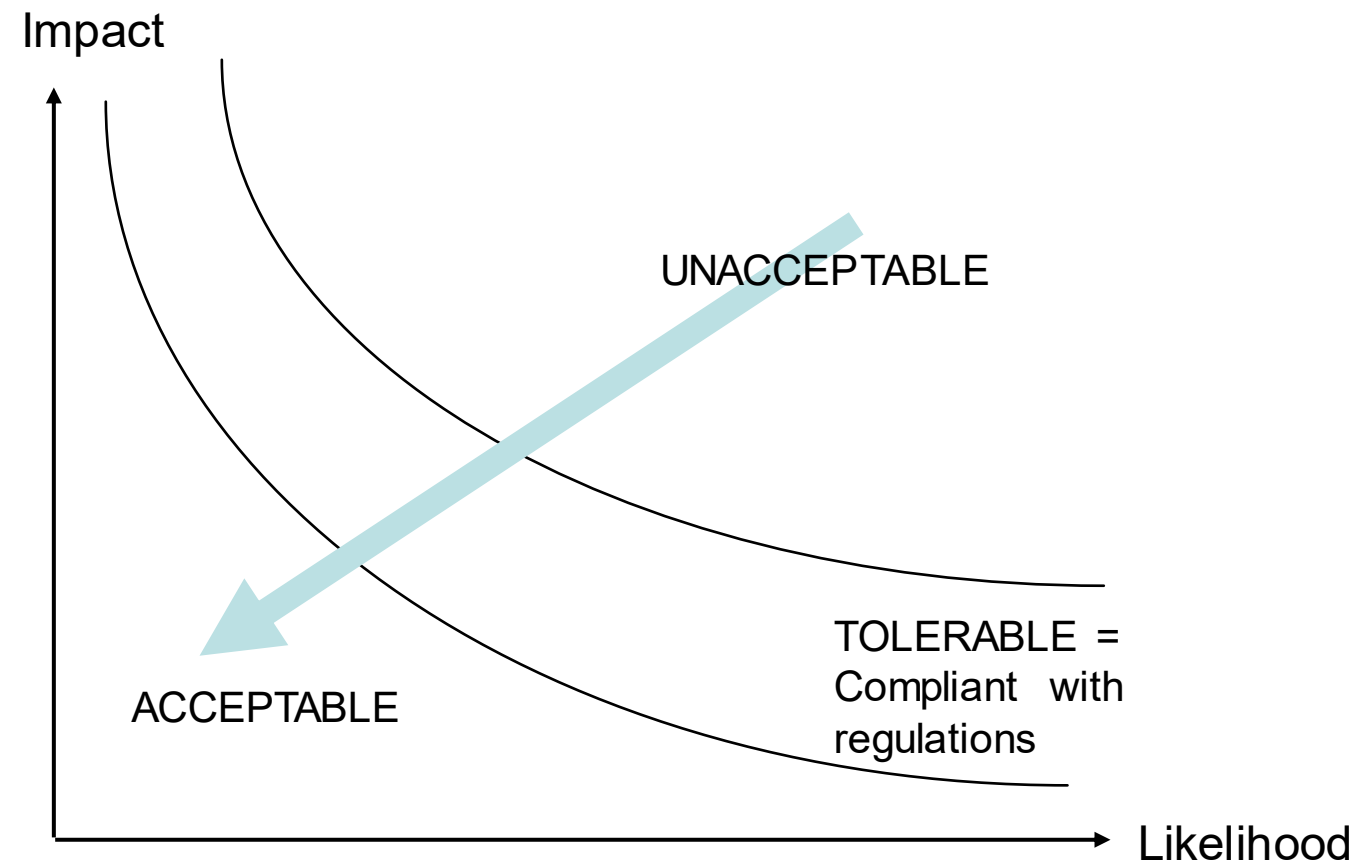


## Are You (C-Suite) Receiving At Least A Quarterly Cyber Threat Landscape Report ?



# Risk-based approach

Risk



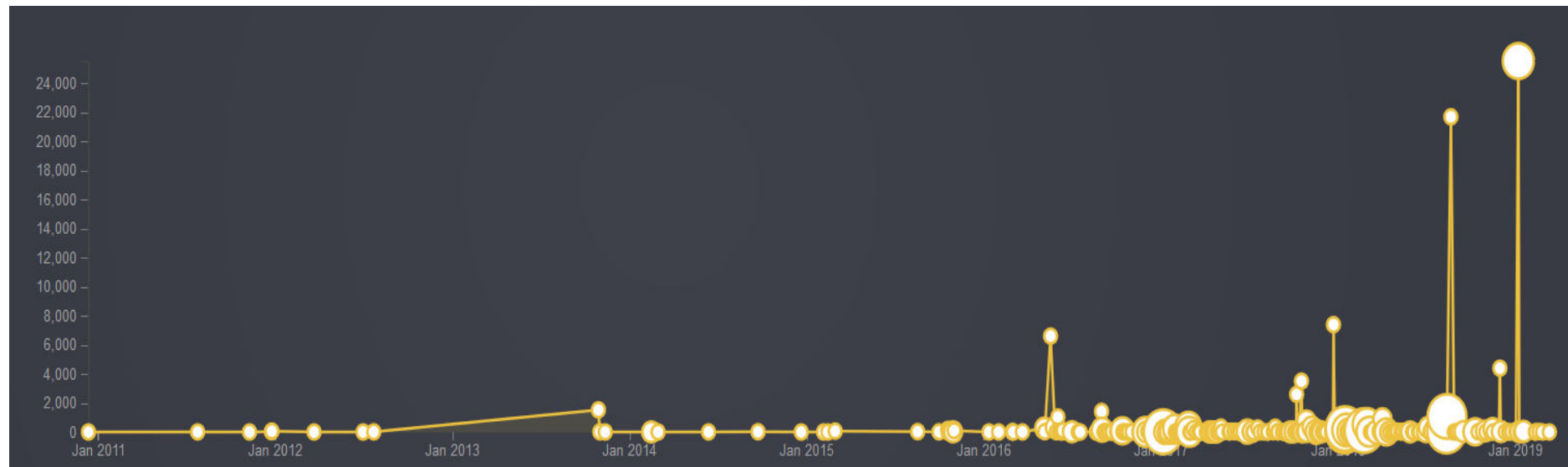
Likelihood of a cyber-attack:

Very difficult to assess

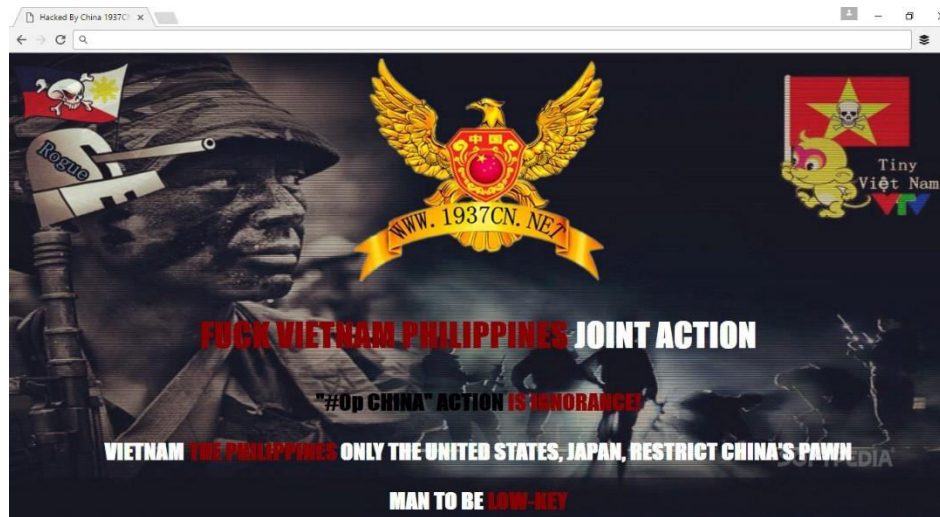
AND

Past experience not relevant

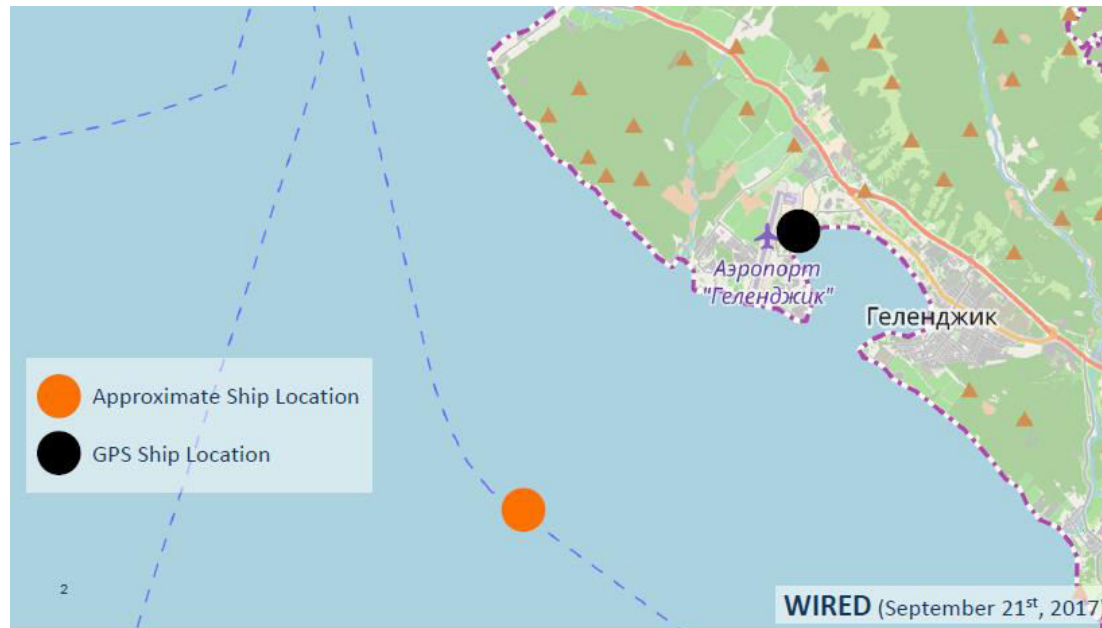
# Cyber threat/risk dynamic



# State-sponsored / Geo-political



# Technical



# Cyber-crime ... it's an industry

## Motivation and Cost to Compromise Cybercrime

### Malware Products

Account Stealer	\$ 32 - \$ 324
Bank Trojan	\$ 1,273 - \$ 3,956
Basic Malware Kit	\$ 323 \$ 97 /month \$ 258 /year
Advanced Malware Kit	\$ 450 /week \$ 1,800 /month
Custom Kit	\$ 323 - \$ 8,075
Malware vs AV checks	\$ 20
Zero-day money back guarantee	+10%

### Command & Control Rental

Bulletproof VPN	\$ 25 /month
Bulletproof hosting	\$ 50 /month
Bulletproof domains/fast flux	\$ 50 /month
Custom C&C	\$ 1000 -

### DDOS Services

DDOS kit rental	1 month	\$ 81
	6 months	\$ 161
	1 year	\$ 258
DDOS service / day	1 GB	\$ 16
	10 GB	\$ 161
	DNS server	\$ 323

### Compromised Hosts

Asia	1000	\$ 20
NA/EU	1000	\$ 200 - \$ 270
Mix	1000	\$ 35
Handpicked		\$ ...

### Stolen Data Products

Credit Card US	\$ 4 - 8
Credit Card EU / Asia	\$ 12 - 18
Credit Card + stripe data	\$ 19 - 28
US Fullz (ID, SSN, address, ...)	\$ 25
EU Fullz (ID, SSN, address, ...)	\$ 30 - 40
Bank Account + credentials (\$70k+)	\$ 20 - 300

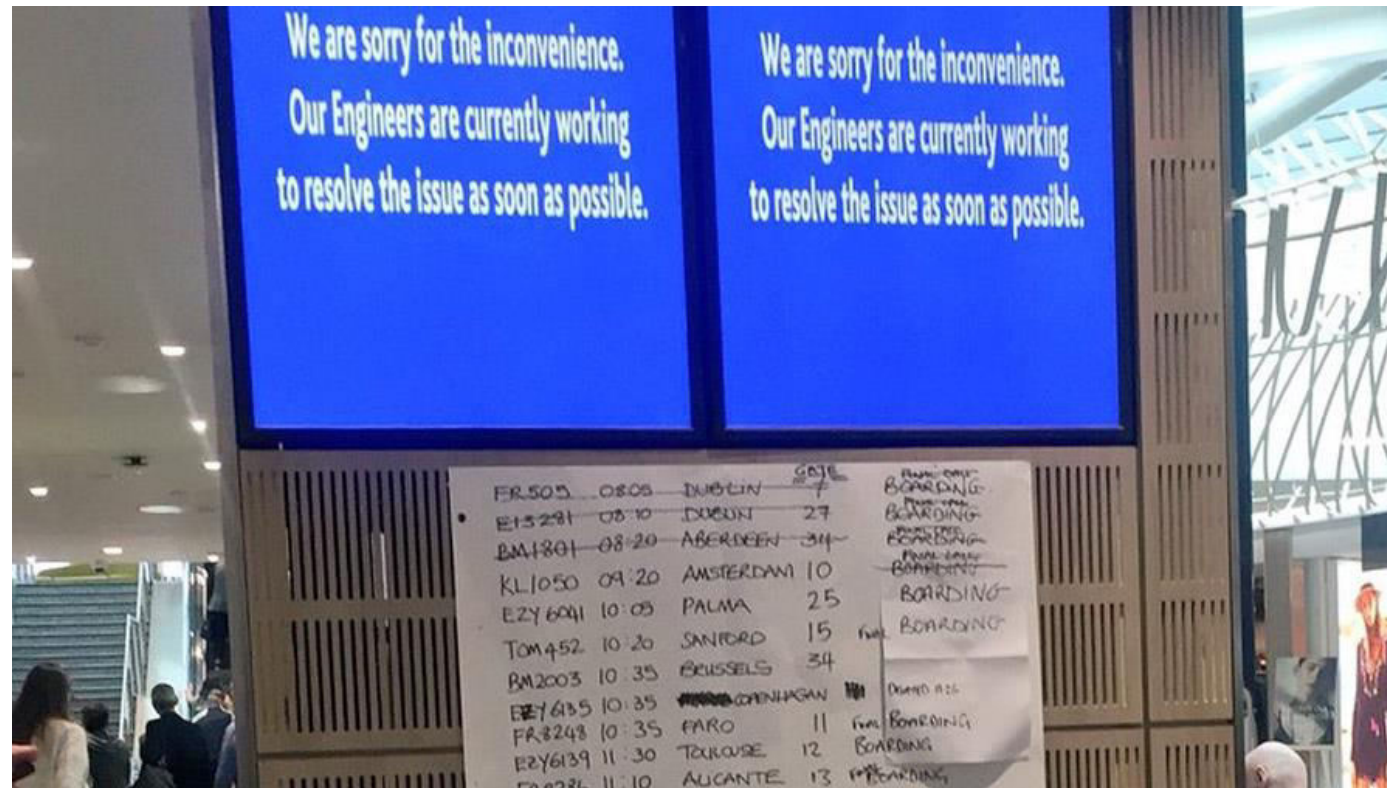
### Professional Services

Doxing / Targeting	1 person	\$ 25 - 1000
Fake bank site		\$ 81 - 1000
File Cracking	zip, xls, ..	\$ 45
Hacking	Personal email	\$ 47
	Corporate email	\$ 81 - ...
	Website	\$ 100 - \$ 300
Coordinator / remote support		\$ 50 / hour
Zero Day exploit		\$ 500 - 250,000

Source: RAND, Forbes, Verizon, TrendMicro

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# Cyber-crime: ransomware



# Cyber-crime: Fraudulent e-mails impersonating EUROCONTROL

From: Veronique Martou] <mailto:vmartou.eurocontrolcrco.int@gmail.com> [  
Sent: Tuesday, January 30, 2018 9:08 AM  
To: XXXX  
Subject: RE: Payment Query/Eurocontrol Charges

Dear Sirs,

we have sent a couple of emails to your accounts payable team without receiving any responses. please kindly avail us with the status of the invoices sent to you for the months of September to December 2017, to enable us reconcile our accounts and update your records in preparation of the upcoming audit of accounts. we regret all inconveniences and plead that you bear with us. note also that EUROCONTROL will not hesitate to take a strict enforcement measures and possible detention of your aircraft will be the inevitable consequence if you delay further to comply with this demands.

NB; PLEASE KINDLY FORWARD A COPY OF YOUR RESPONSES TO TO OUR ACCOUNTS TEAM AT [r3.crco@euro-control.net](mailto:r3.crco@euro-control.net) FOR PROMPT ACTIONS.

thanks for your cooperation and understanding.

we await your prompt response.

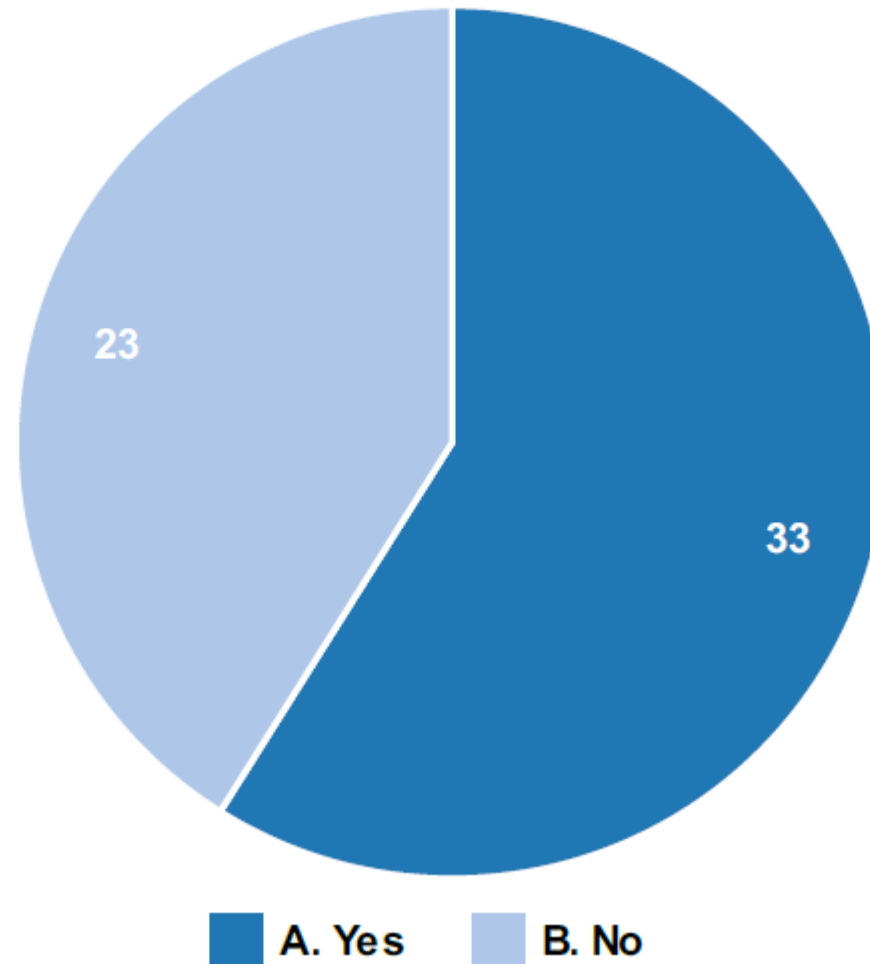
my best regards

Veronique Martou  
Finance and Revenue Manager  
Collection of Charges  
CRCO/R4 EUROCONTROL  
96Rue de la Fusee 1130  
Brussels.  
[Email:r3.crco@euro-control.net](mailto:r3.crco@euro-control.net)

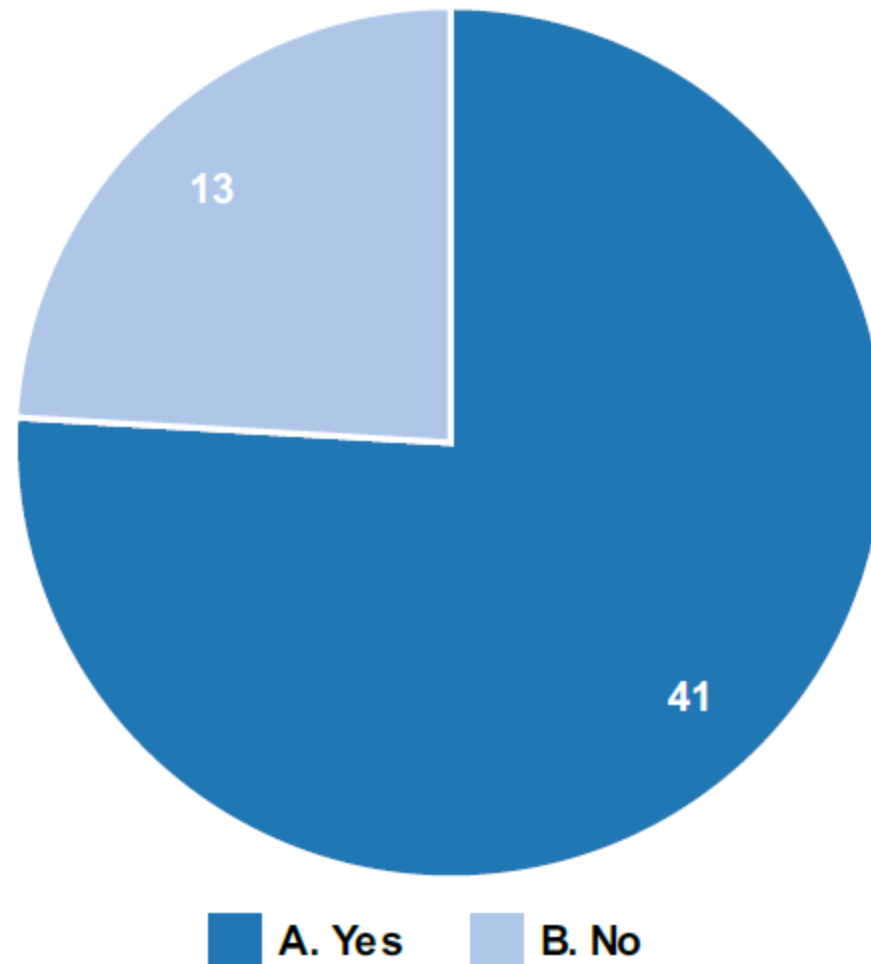
# Cyber-crime: Fraudulent e-mails impersonating EUROCONTROL

Domain name	Domain closure: status	Attempts count
<b>eurcontrolint.net</b>	Suspended	50
<b>eurocontroladmin.net</b>	Suspended	29
<b>euro-control-int.org</b>	Suspended	13
<b>euro-control.net</b>	Suspended	8
<b>eurocontolint.net</b>	Suspended	5
<b>euro-control.org</b>	Suspended	3
<b>euro-controlinc.com</b>	Suspended	2
<b>eurocontrotint.net</b>	Suspended	2
<b>eurocontroint.net</b>	Suspended	1
<b>eurocontrolints.net</b>	Suspended	1

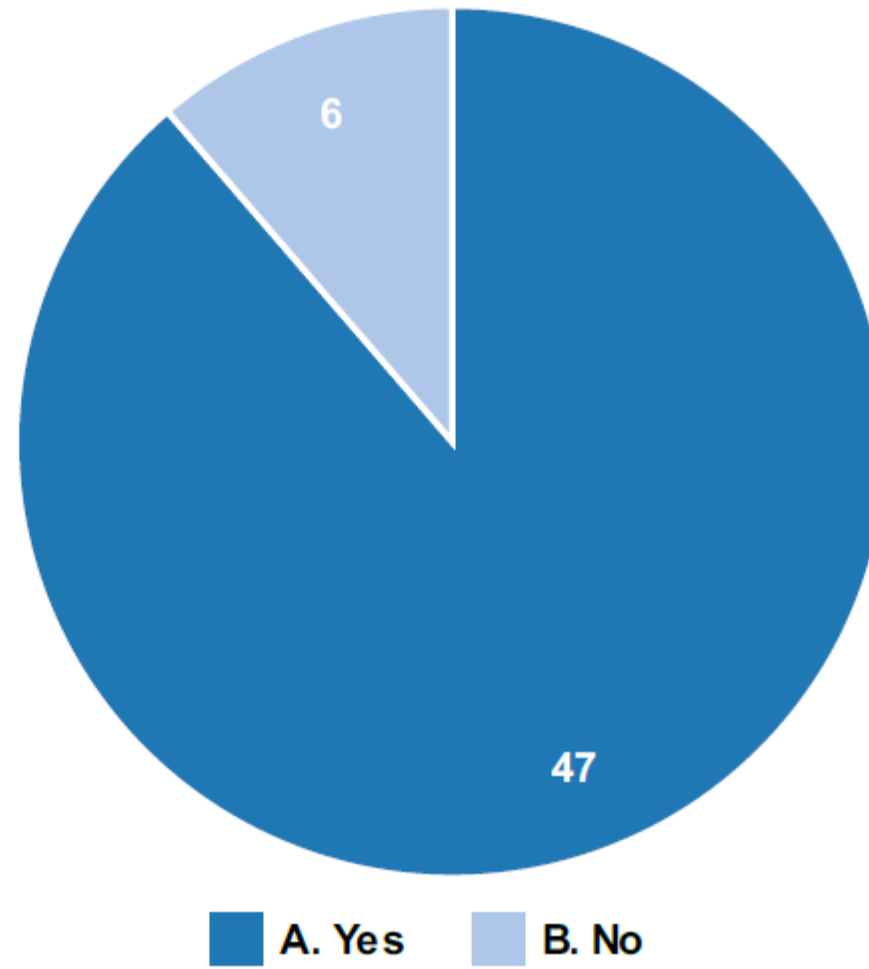
## Are You (C-Suite) Informed About The Leaks Of Your Professional AND Personal Credentials (Login= Email + Password) ?



## Are You (C-Suite) Aware Of Any Penetration Tests And Their Outcome Conducted On Your Organisation' Systems/Services ?



## Is Your Organisation In Contact With Your National CERT ?



# Hacktivism ... more and more especially environmentalists



20:32

VoLTE 4G 33%



standard.co.uk



EveningStandard.



Lifestyle › ES Magazine

## How flygskam (or flight shame) is spreading across Europe

Fears over climate change have led many to rethink the way they travel and, in Sweden, they've even invented a new word for the shame associated with flying

JULIANA PISKORZ | Wednesday 17 April 2019 13:07 |



Click to follow  
ES Magazine

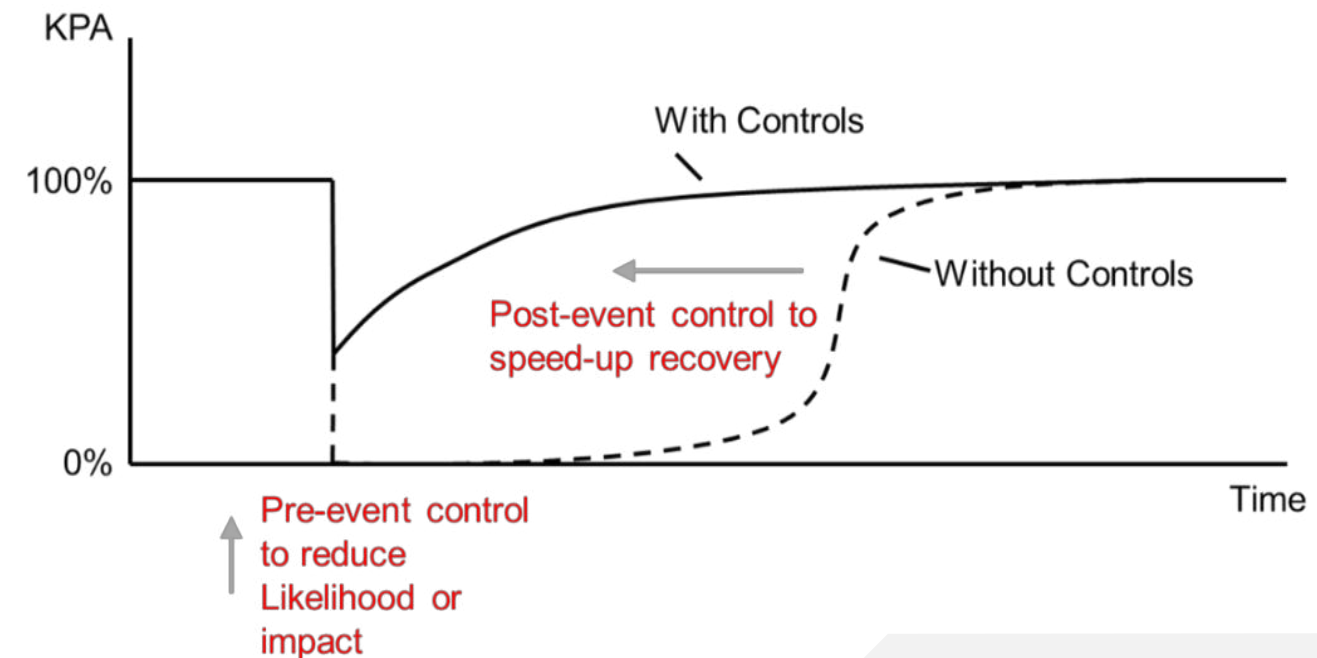
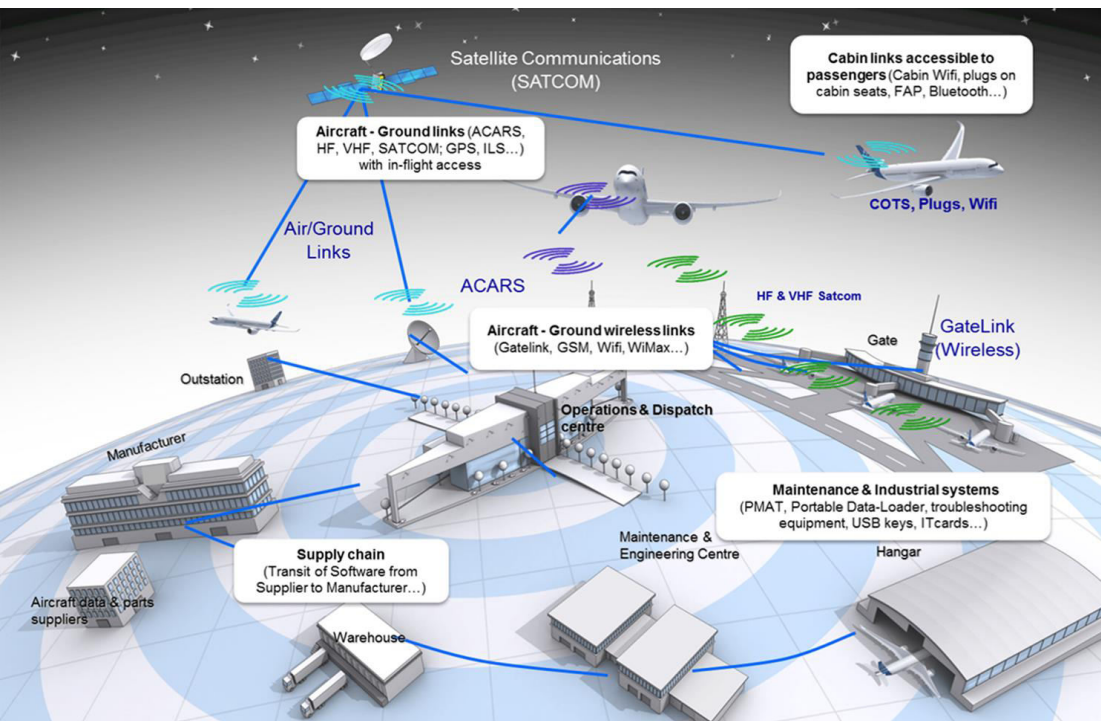


# DISRUPT/DISTURB SERVICE

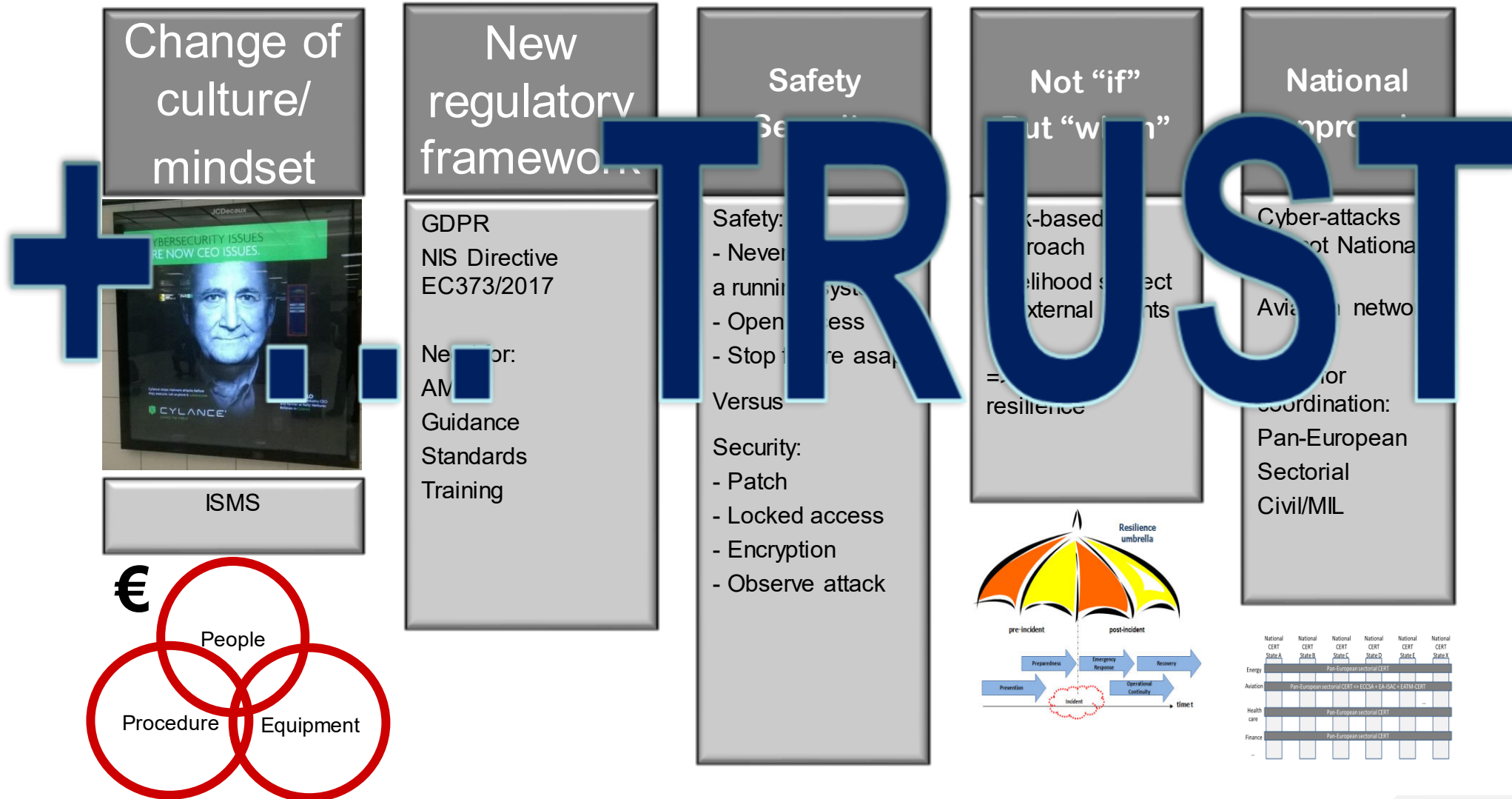


# Can we control those attacks ???

No they will occur... only option: become resilient !



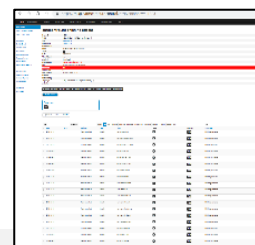
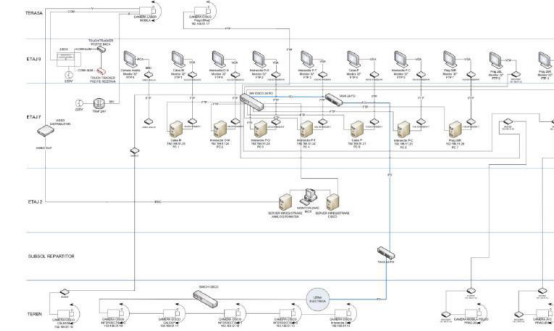
# Challenges towards cyber-resilience



## Initial set of EATM-CERT services to ANSPs

- ## 6. CTI and feeds for aviation

Domain name	Domain closure: status	Attempts count
eurocontrolint.net	Suspended	50
eurocontroladmin.net	Suspended	29
euro-control-int.org	Suspended	13
euro-control.net	Suspended	8
eurocontrolint.net	Suspended	5
euro-control.org	Suspended	3
euro-controlinc.com	Suspended	2
eurocontrolint.net	Suspended	2
eurocontrolint.net	Suspended	1
eurocontrolints.net	Suspended	1

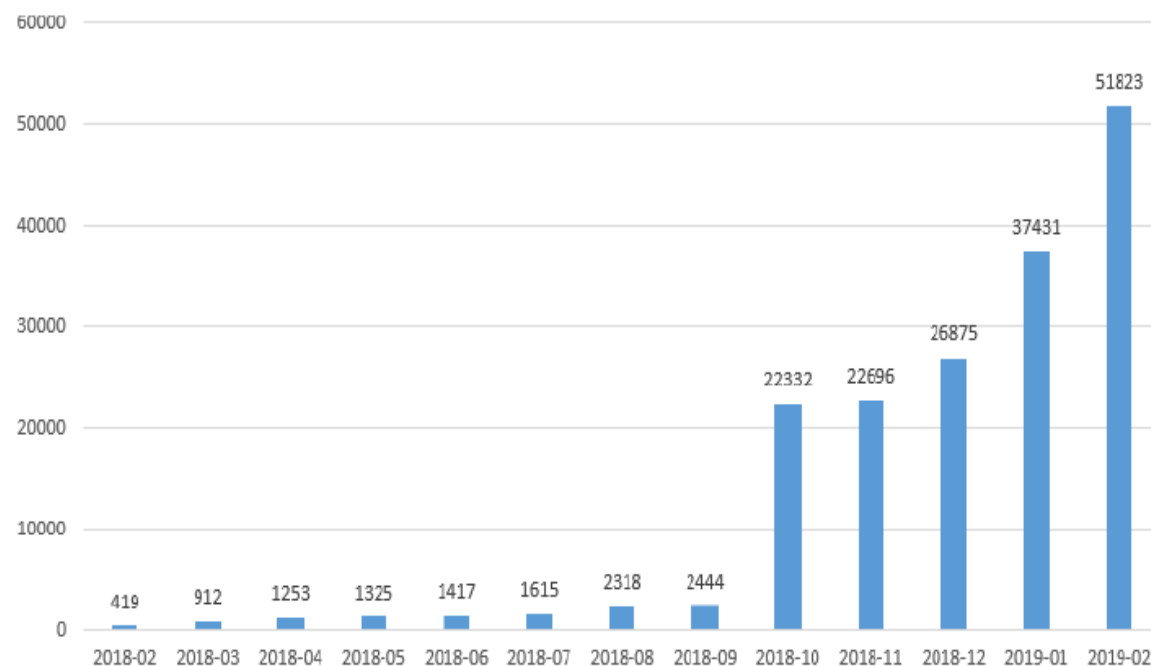


# Credentials leaks service



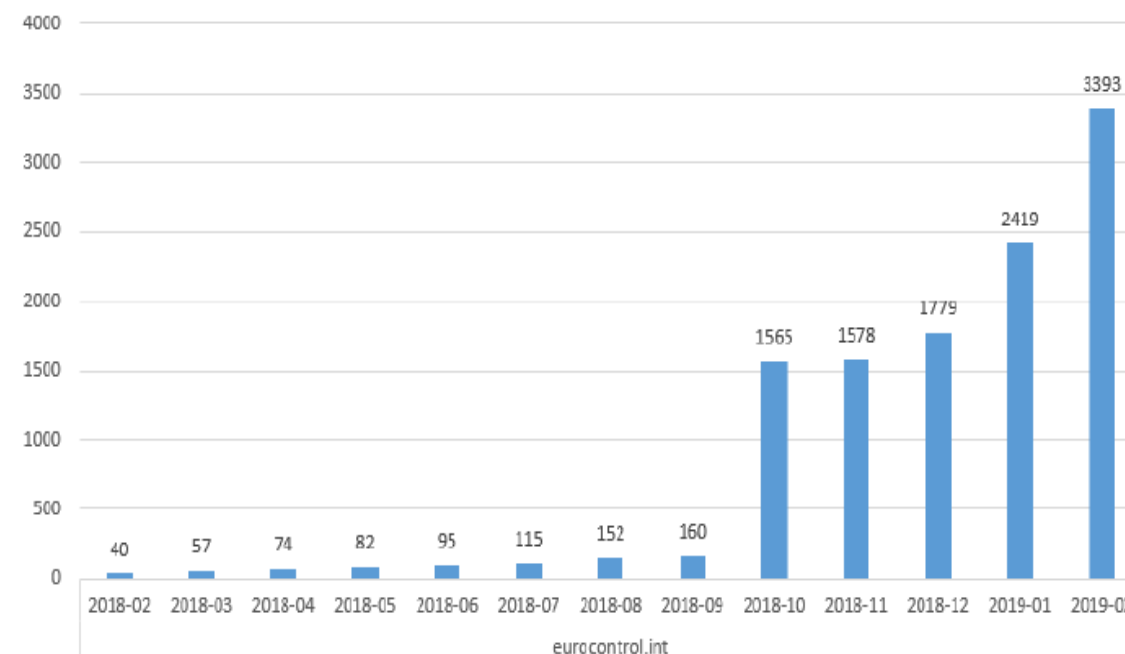
# Credential leaks detection in 2018

Credential Leaks



All users (42 stakeholders)– 97% password leaked

Credential Leaks

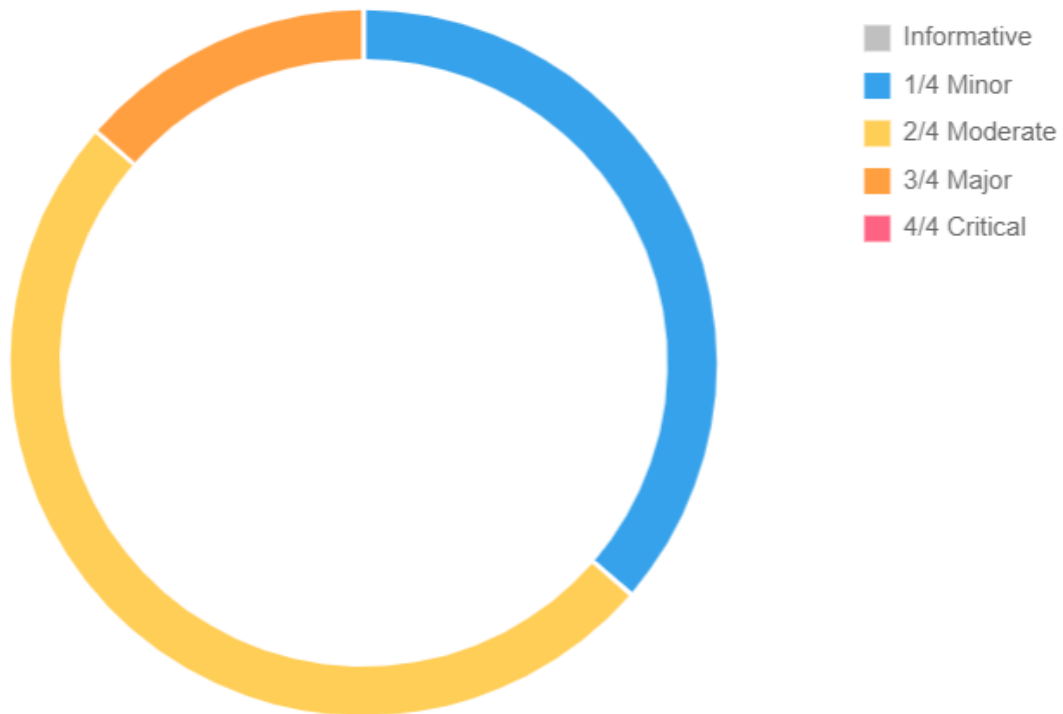


EUROCONTROL – 98% password leaked

# Sensitive document leaks

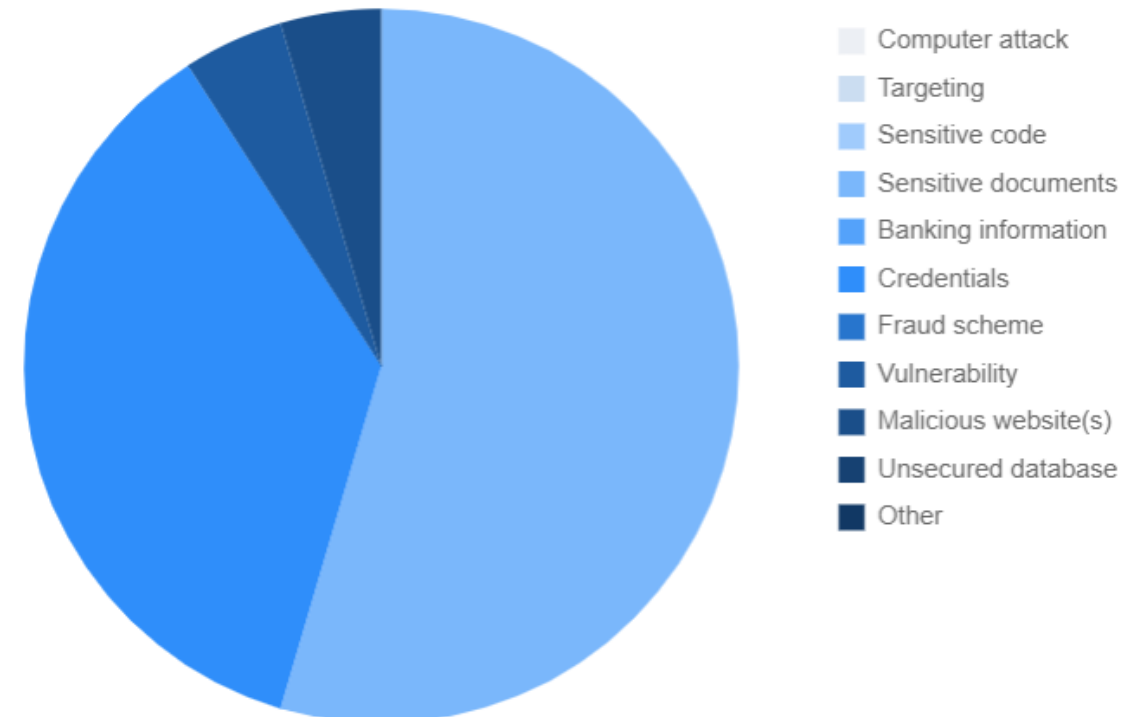
Incident reports ▾ Last 180 days ▾ ?

## By Severity



Incident reports ▾ Last 180 days ▾ ?

## By Type Of Incident



# Cyber Threat Intelligence and feeds



← → ↺ 🏠 https://misp.eatmcert.eurocontrol.int/events/view/11323

Home Event Actions Galaxies Input Filters Global Actions Sync Actions Administration Audit

**View Event**

- View Correlation Graph
- View Event History
- Edit Event
- Delete Event
- Add Attribute
- Add Object
- Add Attachment
- Populate from...
- Enrich Event
- Merge attributes from...
- Public Event
- Public (no email)
- Contact Reporter
- Download as...
- Use Events
- Add Event

### eurocontrol.int phishing attacks

Event ID: 11323  
 UUID: 5020a5f5-6a30-459f-8e05-e1d3c1a0147  
 Org: EATM-CERT  
 Owner org: EATM-CERT  
 Contributors: bigzhan.turan@eurocontrol.int  
 Email:   
 Tags:   
 Date: 2019-02-19  
 Threat Level: Low  
 Analysis: Completed  
 Distribution: Your organisation only   
 Info: eurocontrol.int phishing attacks  
 Published: No  
 #Attributes: 0  
 Last change: 2019-02-19 09:33:11  
 Extended by:  
 Sightings: 0 (0) - restricted to own organisation only   
 Activity

Photo Event graph Correlation graph ATTACK matrix Attributes Discussion

11323 eurocontrol.int

Galaxies

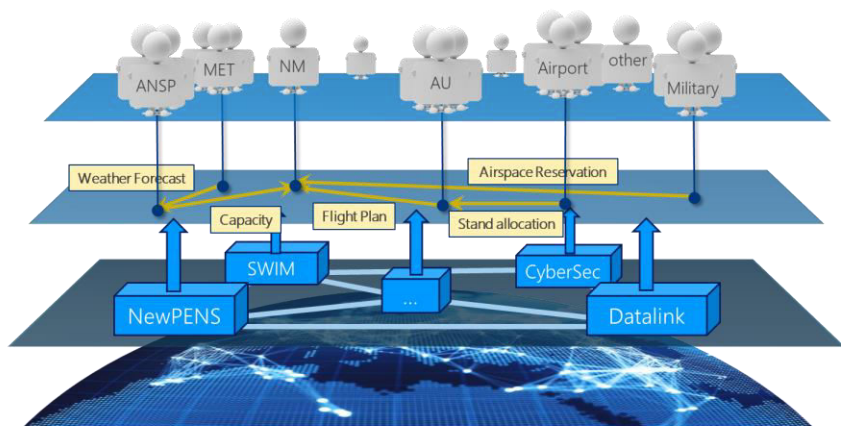
Add

< previous next > View all

Date	Org	Category	Type	Value	Tags	Galaxies	Comment
2019-02-19		Network activity	domain	eurocontrol.int		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolcloud.com		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrol-eu.com		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolx.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrol-int.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolinc.com		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrol.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolaudit.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrol.int		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrol-int.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontroladmin.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.com		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolinc.com		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.mt		Add	Phishing domains
2019-02-19		Network activity	domain	euro-control.org		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.net		Add	Phishing domains
2019-02-19		Network activity	domain	eurocontrolint.net		Add	Phishing domains

# We are as strong as the weakest link

## ... so let's work together



# AIR TRAFFIC MANAGEMENT CYBER SECURITY SERVICES



## Are you hacked?

- incident response support & coordination
- artifact analysis (forensics)



## Are you vulnerable?

- penetration testing
- red team/blue team scenarios
- security best practices review



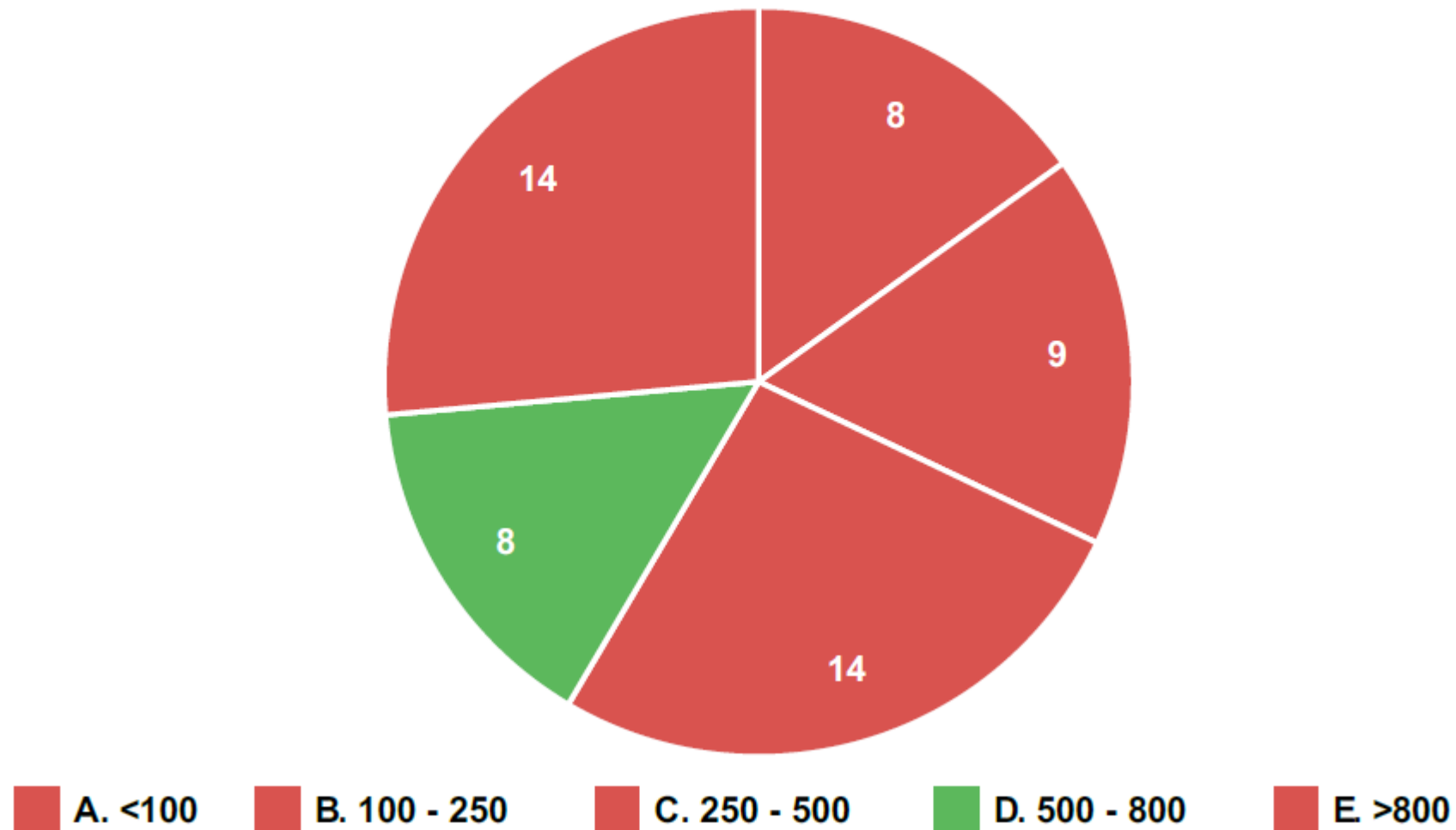
## Are you prepared?

- cyber threat intelligence
- log collection & intrusion detection
- alerts & warnings
- advisories & announcements
- security awareness building
- cyber security training

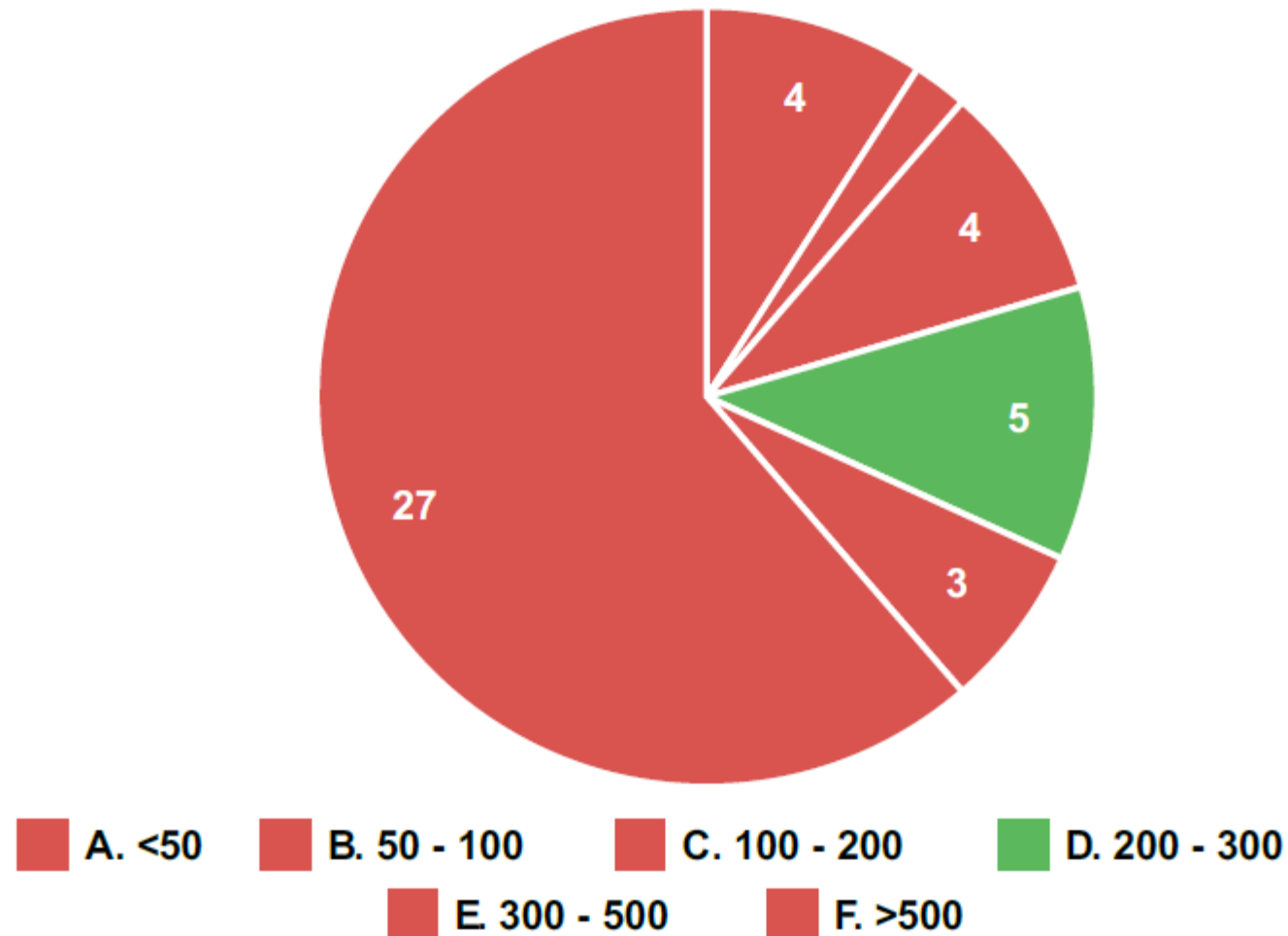
## KEEP CALM & CALL EATM-CERT

[eatm-cert@eurocontrol.int](mailto:eatm-cert@eurocontrol.int) or +32 2 729 46 55

## In Your Opinion, How Many Illegitimate Attempts Per Hour To Enter Our Maastricht Upper Area Control Center, Occur?



## In Your View, How Many Cyber-Attacks Happen Per Day On Tel-Aviv International Airport?



# THANK YOU



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[patrick.mana@eurocontrol.int](mailto:patrick.mana@eurocontrol.int)



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