



CITYJET

SMICG Industry Day
David Beausang
06.06.2023

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Who we are?



Audit and Oversight – A Continuous Process



Human Factors and Systems Safety

The CITYJET logo is displayed in a large, bold, sans-serif font. The letters 'CITY' are in a dark grey color, while 'JET' is in a brown color. The logo is overlaid on a background image of an aircraft cockpit interior.

LUND
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**Eyes Wide Shut: Seeing the
Safety Management System as a
State**

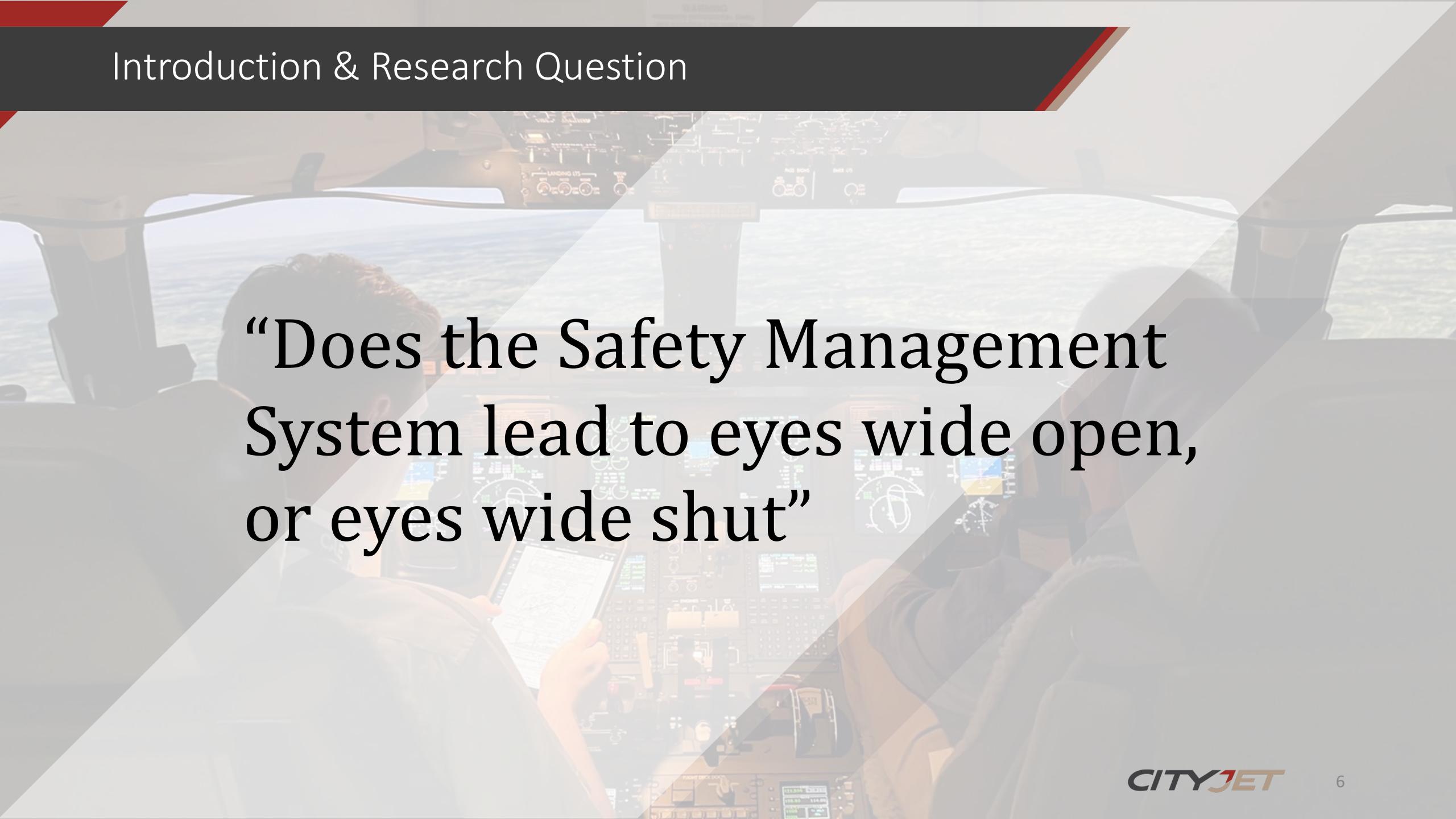
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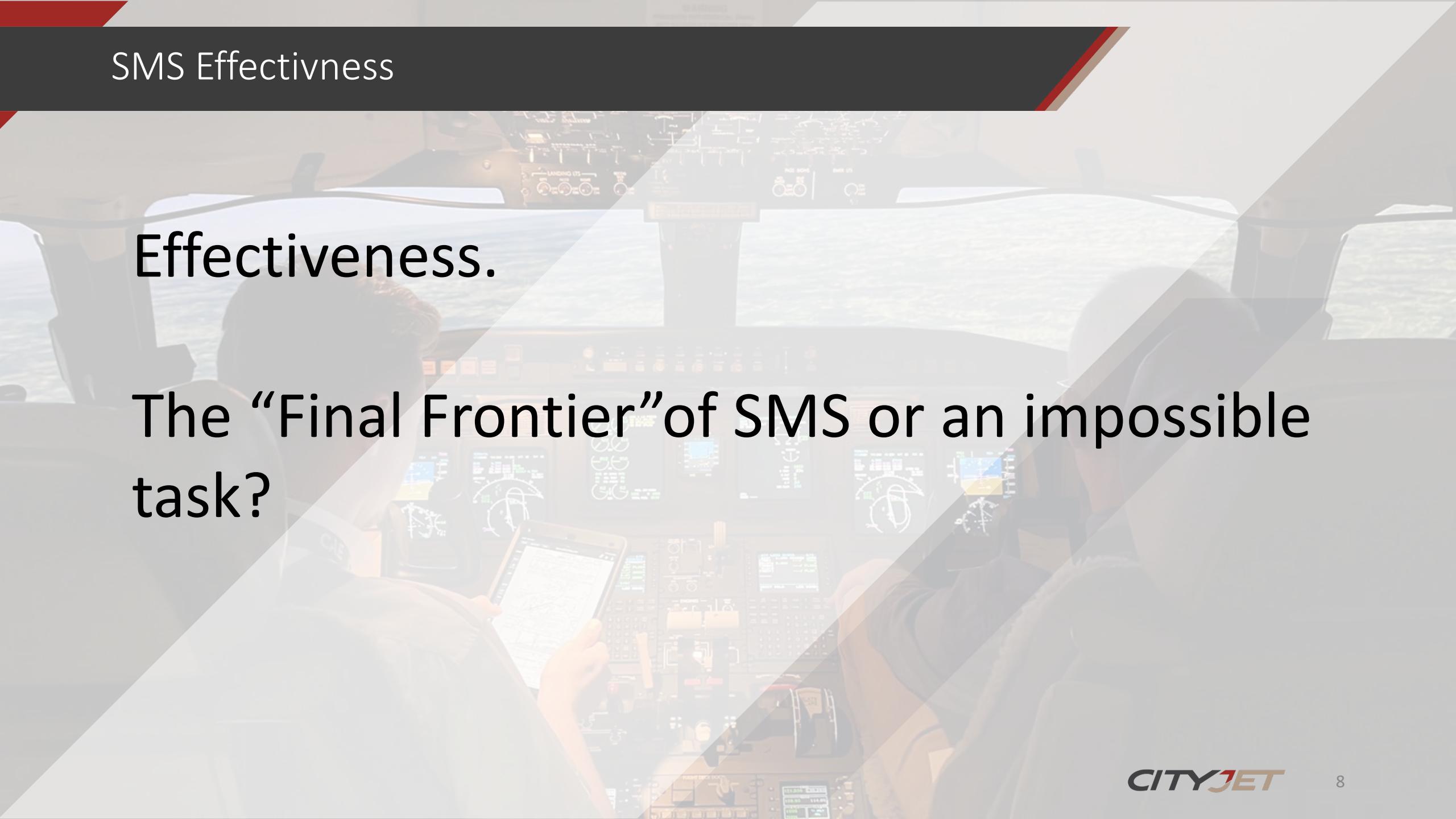
“SMS offers two outputs for the organisation, control and compliance. Control in terms of controlling the risks presented to the operation, and compliance with the prescriptive standards underpinning safety.”

(Li & Guldenmund, 2018)

A photograph of a pilot in the cockpit of a Cityjet aircraft. The pilot is wearing a dark uniform and is looking down at the control panel. The cockpit is filled with various instruments, including a large multi-function display in the center and smaller circular dials. The background shows the interior of the aircraft with the window visible.

“Does the Safety Management
System lead to eyes wide open,
or eyes wide shut”

- Safety Policy – a reality rhetoric gap
- SMS as a Risk Legitimisation Tool
- Challenges of a “Data Driven” system
- The Role of The Inspector
- The Nature of SMS “Effectiveness”



Effectiveness.

The “Final Frontier” of SMS or an impossible task?

“Large scale social engineering projects are destined to fail, if they ignore local and tacit knowledge”

(Scott 1998)

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Q & A

