

SMS Best Practice/Good Practice Submission			
State whether this is a Best or Good Practice:		Best Practice	
ANSP	NATS	Date of submission	08/08/2025
Contact Details			
SoE Study Area	13.3 Safety Communication		
BP/GP title	Annual Safety Report Published in the Public Domain		
In use since	2024		
ANSPs using this practice (for BP specifically)	Not known		
Key Words			

In 2024, for the first time, NATS published our [Annual Safety Report](#) into the public domain. Now in its second year, we are proud to continue this commitment to transparency by once again sharing our [Annual Safety Report](#) publicly. We hope this ongoing approach encourages other ANSPs and ATS organisations to do the same.

The report's broad scope covers our operational safety performance, employees' perception of our safety culture as measured by our Safety Culture Survey, Health & Safety, Human Performance, employee wellbeing, and Peer Support. By publicly reporting on safety performance and the activities taking place across our organisation, we would like to promote transparency, accountability, and continuous improvement within the ATS industry.

Were public safety reporting to be adopted more widely by other ANSPs and ATS organisations, several key benefits could be realised, including:

- **Improving accountability and performance:** Knowing that safety performance data is in the public domain and open to scrutiny may encourage ANSPs to maintain a strong commitment to continuous improvement and uphold high safety standards beyond regulatory requirements.
- **Demonstrating a commitment to transparency and building trust within the industry:** Public reporting on safety performance and practices signals a dedication to transparency and accountability. At NATS, we believe this fosters trust among internal and external stakeholders, including employees, customers, other ANSPs, and the public. A wider industry adoption of this approach could help cultivate a culture of openness, enabling honest dialogue about safety challenges and solutions.
- **Contributing to a positive reputation for the ATS industry:** Publicly sharing safety information and performance data can enhance the industry's reputation by showcasing its dedication to safety, encouraging best practice sharing, and promoting a culture of integrity. This collective effort could positively influence public perception of the ATS industry.
- **Maintaining and further improving safety culture across the ATS industry:** Open sharing of safety data supports honest communication about safety issues and solutions. This can help break down silos, promote collaboration, and facilitate shared learning across organisations—ultimately strengthening safety culture throughout the industry.
- **Improving industry approach to lesson learning:** Publicly available safety reports enable benchmarking and comparative analysis, helping organisations adopt best practices and accelerate the spread of innovative safety solutions.
- **Improving safety communication and sharing of safety knowledge:** Cross-industry sharing of safety data can foster rich, open conversations about safety, both within and beyond the ATS industry. Publicly available information can also be used in conferences, workshops, and collaborative projects to address shared challenges and develop new solutions.

In conclusion, NATS' Annual Safety Report reflects a wide range of safety-related topics, from performance metrics to the practices embedded across our organisation. We hope that more ANSPs will join us in publicly reporting on safety, helping to foster a culture of transparency, accountability, and shared learning across the ATS industry.

By submitting this document, your organisation is willing for the proposed Best or Good Practice to be shared with other ANSPs.

For Best Practices, this document should be sent together with the SoE in SMS questionnaire, to: soe_2024@eurocontrol.int by **30th June 2025 at the latest**.

Submissions for consideration as Good Practices may be sent by the above date. They may also be identified during the survey interview sessions with the assessment team, following which a Good Practice submission document will be requested.